



## THE NEW INTAKE AND REFERRAL PROGRAM AT METROPOLITAN FAMILY SERVICES

The purpose of the new program is for individuals and families seeking services to have a welcoming, responsive, and helpful experience that results in being connected to services.

The Intake and Referral Program will provide skilled interventions using a screening process that prioritizes clients' needs holistically. Conversations held during the screening will recognize clients' strengths, empower clients to find programs and services that benefit them most, and connect them to appropriate referrals.

The New Intake and Referral Program hours start on **2/1/24** and will be:  
Monday through Thursday, **9:00am to 8:30pm**  
Friday, **9:00am to 5:00pm**  
Saturday, **9:00am to 2:00pm**

### IF YOU ARE INTERESTED IN ANY OF OUR SERVICES OR PROGRAMS, PLEASE CONTACT THE INTAKE AND REFERRAL PROGRAM AT YOUR NEAREST LOCATION:

- Metropolitan Family Services Calumet:  
**773-371-3642**
- Metropolitan Family Services DuPage:  
**630-784-4802**
- Metropolitan Family Services Midway:  
**773-884-2235**
- Metropolitan Family Services North:  
**773-371-3745**
- Metropolitan Family Services Southeast:  
**773-371-2992**
- Metropolitan Family Services Southwest:  
**708-974-5147**
- Howard & Evanston Community Center:  
**773-262-6622**
- Legal Aid Services:  
**312-986-4105**



**WE ARE HERE FOR YOU**

families **m**powered to learn. to earn. to heal. to thrive.