



metropolitan
family services

families **m**powered

ADULT PROTECTIVE SERVICES

Abuse, Neglect and Exploitation, and Self-Neglect Can Happen to Anyone

Metropolitan Family Services responds to reports of abuse, neglect and exploitation, and self-neglect of adults age 60 years or older and adults with a disability ages 18-59 living in the City of Evanston and Niles Township and the South Side of Chicago.



HOW CAN WE ASSIST?

A Metropolitan Family Services caseworker, certified by the Illinois Department on Aging, investigates and provides case management services for Adult Protective Services. The caseworker interviews the person who has allegedly been abused, ensures the person's safety and, if appropriate, assists them in accessing resources that may improve their situation.

The program looks at the many types of adult abuse and we can help you or someone you know to address:

Physical Abuse

Inflicting physical pain or injury.

Sexual Abuse

Touching, fondling, intercourse or any other sexual activity with an adult, when the adult is unable to understand, unwilling to consent, threatened or physically forced.

Emotional Abuse

Verbal assaults, threats of maltreatment, harassment or intimidation.

Confinement

Restraining or isolating an adult, other than for a medical reason.

Passive Neglect

The caregiver's failure to provide an adult with life's necessities.

Willful Deprivation

Deliberate denial of an adult's medication, medical care, shelter, food, a therapeutic device or other physical assistance.

Abandonment

The desertion or willful forsaking of an eligible adult, by an individual responsible for the care and custody of that eligible adult, under circumstances in which a reasonable person would continue to provide care and custody.

Financial Exploitation

The misuse or withholding of an adult's resources by another, to the disadvantage of the adult or the advantage of someone else.

Self-neglect

A condition that is the result of an adult's inability, due to physical or mental impairments, or both, or a diminished capacity, to perform essential self-care tasks that substantially threaten their own health.

▶ WHO SHOULD CALL?

Any person can voluntarily report and certain professions are required by law to report suspected abuse, neglect and exploitation if the eligible adult (because of a disability or other condition or impairment) is unable to report for themselves. By law, anyone making an adult abuse report in good faith has civil and criminal immunity from liability and professional disciplinary action.

▶ LOCATIONS

Adult Protective Services is a community-based program and the first face-to-face assessments will be conducted in the adult's home or other safe location.

▶ WHERE DO YOU CALL?

City of Evanston and Niles Township
847-425-7500 (M-F 9 am to 5 pm)

City of Chicago
Zip Codes
312-986-4332 (M-F 8:30 am to 5 pm)

60615, 60616, 60629, 60632, 60623,
60609, 60637, 60638, 60652, 60628, 60617,
60619, 60633, 60627, 60827, 60620, 60636,
60643, 60621, 60649, 60653, 60655

Illinois Department on Aging
Statewide 24/7
1-866-800-1409