



## LISA HORNE

### EXECUTIVE DIRECTOR, DUPAGE CENTER



Lisa Horne serves as the Executive Director of Metropolitan Family Services DuPage, leading the Center's integrated program and service delivery to empower children and families across DuPage County. She assumed her position in August 2022, bringing more than 20 years of human services experience to our DuPage Center.

Lisa began her career with an internship at Family Shelter Service (FSS) serving survivors of domestic abuse. Over the years she moved successively into higher leadership roles within FSS and Metropolitan DuPage. As Shelter Site Manager at FSS' emergency shelter, Lisa helped lead the transition to a new shelter and community counseling building in Downers Grove, Ill. As Assistant Director of Residential Services, she quickly improved programs and services by increasing shelter capacity from 18 to 29 beds for domestic violence clients

and their families. She also created a suite to better serve male clients on site and address the need for inclusivity and diversity.

Lisa is a natural connector and is committed to removing barriers to services. As Director of Safer Living Services at FSS, Lisa began collaborating with other domestic violence organizations to improve client experiences and outcomes, working alongside fellow leaders in the DuPage community on realigning programming to ensure greater, faster and more equal access to support.

When FSS became part of Metropolitan DuPage in 2019, Lisa was named Program Director for Domestic Violence Services. In that role she managed a myriad of programs, including the emergency shelter, court services and orders of protection, supportive services for children and adults, community-based services and prevention services.

Lisa's major accomplishments during her tenure as Program Director include partnering with Kaboom! and Discover on creating an accessible playground for children and youth, so they might experience normalcy in traumatic circumstances; working with Metropolitan DuPage Leadership to bring Early Learning services onsite to the Shelter, to increase parenting support and prevent learning loss for clients' children; and helping to secure funding and support to move domestic abuse clients from the shelter to hotel spaces, to minimize close contact in compliance with Covid-19 protocols.

Due to her professional excellence, Lisa was invited to participate in the Allstate Executive Leadership Fellowship in 2018, where she was instrumental in creating useful collaborations among participants.

Lisa received her Bachelor's and Master's degrees in Social Work from Aurora University. She is a member of the Illinois Coalition Against Domestic Violence, and she has been a Certified Domestic Violence Professional since 2008. She and her husband reside in St. Charles and are the proud grandparents of three amazing children.