



**metropolitan**  
family services  
DUPAGE

families **m**powered

## FAST FACTS

**\$18.3 Million**  
FY21 Budget

**24,066**  
clients served in FY20



## HELPING RESTORE BALANCE IN LIVES

Since 1930, Metropolitan Family Services DuPage has empowered DuPage County's most vulnerable children and families. Whether through early childhood education, parent education, therapy and mental health services, or services for older adults and caregivers, we equip individuals and families to learn, to earn, to heal and to thrive.

We serve all communities of DuPage County, including Wheaton, Elmhurst, Naperville, West Chicago, Woodridge and Addison.

**222 East Willow Avenue, Wheaton, IL 60187**  
**630-784-4800**

[www.metrofamily.org](http://www.metrofamily.org)

### Additional Locations

**Naperville / Warrenville**  
27475 Ferry Rd., Suite 120  
Warrenville, IL 60555  
630-784-4800

**Treasure House Resale Shop**  
497 Pennsylvania Avenue  
Glen Ellyn, IL 60137  
630-469-6907

**Elmhurst City Hall**  
209 North York Road, 1st Floor  
Elmhurst, IL 60126  
630-784-4800

**Family Shelter Service  
Resale Shop**

Naperville Store  
1512 N. Naper Blvd.  
Boulevard, Ste 172  
Naperville, IL  
630-955-9599

**Woodridge**  
1999 75th Street  
Woodridge, IL 60517  
630-784-4800

**Family Shelter Service**  
605 E Roosevelt Rd  
Wheaton, IL 60187  
630-221-8290

## PROGRAMS AND SERVICES

### Education

Head Start & Early Head Start  
Early Childhood Collaboratives  
Prevention Initiative  
Preschool for All

### Economic Stability

Family Self-Sufficiency  
Supportive Housing Initiative  
(SHIFT)

### Emotional Wellness

Adoption Support and  
Preservation  
Counseling and Mental Health  
Older Adult Services

### Empowerment

Family Shelter Service of  
Metropolitan Family Services  
DuPage

Main Office | 1 North Dearborn, Suite 1000, Chicago, IL 60602 | 312-986-4000



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## Serving all DuPage County communities

### EDUCATION

**Early Childhood Collaboration** brings together school districts, community agencies, early childhood providers and supporters to improve school readiness for children in under-resourced areas of Wheaton, Warrenville and Addison. Funded under The DuPage Foundation Bright and Early Initiative.

**Early Childhood Education Services** serve pregnant women, children 0-5 years of age, and their families to ensure school readiness for our youngest residents and empower families to improve their children's future. Home based, half day and full day services are available.

### ECONOMIC STABILITY

**Family Self-Sufficiency** gives low-income families access to job training, education, mental health services, intensive career and family counseling, transportation and child care. Offered in partnership with the DuPage County Department of Community Services, the DuPage County Housing Authority and Worknet.

**Supportive Housing Initiative for Families in Transition (SHIFT)** works with community partners to provide permanent housing and long-term stability through mental health services, housing, case management and employment counseling.

### EMOTIONAL WELLNESS

**Adoption Support and Preservation** provides home-based intervention to families formed through adoption or subsidized guardianship. Counseling, crisis intervention and 24-hour on-call assistance help address adjustment, grief/loss resolution, attachment, educational and emotional issues.

This DCFS-supported program also provides therapeutic respite services, psycho-educational and support groups, workshops and help securing resources.

**Behavioral Health** builds on individual strengths and capacity for change while addressing special needs, behavioral and situational problems, or mental health. Our clinical intervention and prevention services help individuals and families improve, learn and practice new coping skills and manage problems and stress at home, school and in the workplace. Counseling and psychiatric services are offered for children, families and adults. Services are provided in the office, client homes, schools, nursing homes, assisted living facilities, hospitals, and other human service agencies.

**Grandparents Raising Grandchildren** mobilizes support services for older caregivers who are raising children, including clinical observance, assessment, referrals, support and educational groups, and for both grandparents and grandchildren, if needed, family and individual counseling.

**Integrated Healthcare Services** are provided by a team of medical and behavioral health care specialists to meet patients' psychological, emotional and physical needs. This integrated health care model makes it easier for patients to access care, increases patients' capacity to follow doctor recommendations, addresses mental health issues and the key social determinants of health, and improves healthcare results while reducing healthcare costs.

**Intensive Placement Stabilization** provides clinically intensive therapeutic interventions to DCFS youth in foster care who are at risk of being removed from their foster home.

**Senior Counseling** helps physically, emotionally and/or economically vulnerable older adults function as independently as possible. It includes in-home or office assessments, family and individual counseling, support groups, case management and links to resources.

**WEGO Together for Kids** is a collaboration mobilizing West Chicago schools and community to address the health, safety and well-being of students and families. Our newest partner, United Way of Metropolitan Chicago, invests through its United Way Neighborhood Network.

### EMPOWERMENT

**Family Shelter Service of Metropolitan Family Services DuPage** transforms lives by offering help and hope to those affected by domestic violence. Programming includes emergency shelter, court services and orders of protection, supportive services for children and adults, community-based services and prevention services.

**Legal Aid Society** provides legal assistance and community education to low-income individuals in the areas of domestic violence, immigration, human trafficking, employment and other legal topics.

*\*Información sobre los programas del centro también está disponible en Español. Consulte con el personal para una copia.*