



2018
annual
report



metropolitan family services™

HOLISTIC STRATEGY

TO EMPOWER FAMILIES

METROPOLITAN FAMILY SERVICES **m**POWERS FAMILIES TO LEARN, TO EARN, TO HEAL AND TO THRIVE.

PART MENTOR, PART MOTIVATOR, PART ADVOCATE, SINCE 1857 **m**ETROPOLITAN FAMILY SERVICES HAS BEEN THE ENGINE OF CHANGE THAT **m**POWERS FAMILIES TO REACH THEIR GREATEST POTENTIAL AND POSITIVELY IMPACT THEIR COMMUNITIES.

mpowered for life



metropolitan family services™

families **m**powered



EDUCATION
We prepare young people and parents for success, from the early years throughout school, and all the way to college.



EMOTIONAL WELLNESS
We encourage healthy and productive lives through counseling and mental health services, violence prevention and intervention, and older adult services.



ECONOMIC STABILITY
We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.



EMPOWERMENT
We help families stand up and be heard by providing legal aid and court advocacy services to the Chicago area's most vulnerable people.

Our Mission

To provide and mobilize the services needed to strengthen families and communities.

Our Vision

To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

Our Values

We value families and communities, their inherent strengths, their ability to grow, be resilient and find solutions to challenges. We value staff professionalism, ethical service delivery and programs that reflect our compassion for people.

We believe in effectively managing the contributions of our donors and funders through maintaining sound fiscal policies while striving for excellence.

We value expeditious decision making and informed risk taking in pursuit of our mission and strategies.

VALUING INTENTIONAL GROWTH

At Metropolitan, we value growth, especially intentional growth. 2018 has been a year of new and extended opportunities.

That began with several new leaders who have joined our ranks and are making waves for families across Chicagoland and DuPage County, forging new and extending existing partnerships with nonprofits, businesses and government entities, all with the goal of increasing opportunities for families.

Our Legal Aid Society is building on its pioneering legacy by renaming and reshaping its focus areas to better serve clients. Changes include extending services to DuPage County and partnering with the State's Attorney's Office to launch the Safe Families program. The Safe Families program bridges a critical gap between criminal and civil courts, working to obtain more comprehensive orders of protection for victims of domestic violence who share children with their abuser.

Empowering families includes empowering their health. We now provide behavioral health services at all of our Centers, building on expertise cultivated at our Southwest, Southeast Chicago and DuPage Centers. We also are among the owners and providers of the Behavioral Health Consortium of Illinois (BHC), an innovative collaborative increasing access to mental health and substance abuse services for Medicaid, Medicare and commercial insurance recipients.

Speaking of health, trauma's impact, and Chicago's need for peace, last year we introduced you to the anti-violence initiative Communities Partnering 4 Peace (CP4P), featuring the city's leading street outreach/ violence interruption organizations.

This year CP4P celebrated the first graduates of the Metropolitan Peace Academy, which is professionalizing street outreach and creating a network of highly trained outreach workers. CP4P also held 814 Light in the Night community events this fiscal year, focused on helping residents reclaim safer community spaces.

We close with early learning, where we partnered with Bensenville School District 2 to open an early learning facility, providing services to 56 children. Looking ahead, we are excited about the coming year, as we anticipate launching the build-out of a new early learning center in Chicago's Gage Park community.

With all sincerity, we thank you for your engagement and support! Together, we make "Mpowering" families possible.



Michael A. Vardas
Board Chair



Ric Estrada
President & CEO



GROWING VISION

Intentional growth at Metropolitan starts with our strategic, inclusive and forward-thinking leadership. Both fresh and familiar faces are coming together, in the spirit of collaboration that defines Metropolitan’s approach to community growth, to refresh the ways we create new opportunities and increase access to our existing opportunities for the children and families we serve.



MIGUEL KEBERLEIN
*Executive Director
of the Legal Aid Society*



As we approach the Legal Aid Society’s 100th year as part of Metropolitan Family Services, we’re looking ahead to one of the most exciting times in its history. A fresh perspective on LAS’ direction comes in the form of its new Executive Director, Miguel Keberlein.

Miguel, who joins LAS after more than 15 years in legal aid, brings to Metropolitan a background in immigrants’ and workers’ rights, as well as client services. His experience includes integrating social work services into legal programs, training staff in providing trauma-informed services to clients, and developing statewide strategy and initiatives; all are elements germane to the future success of LAS.

- » Growing LAS within Metropolitan
- » Growing LAS’ scope and capacity



First look: Our newly renamed practice groups position LAS for expansion:
www.metrofamily.org/annualreport



ROXANNE NAVA
*Executive Director of Metropolitan North
& Metropolitan Evanston/Skokie*

Roxanne Nava’s background in supporting small businesses shines through in her leadership of Metropolitan’s North and Evanston/Skokie Centers, where she consistently works to develop partnerships throughout the communities in service of program growth.

- » Growing collaboration to support programming
- » Growing Metropolitan’s profile in our North & Evanston/Skokie communities



What does “empowerment” mean to Metropolitan’s leaders?
www.metrofamily.org/annualreport



As the needs of the children and families we serve grow more complex, we at Metropolitan are growing our Early Childhood Education (ECE) services to meet those needs; we’re working with more community partners, opening more classrooms, and adding more home visiting services.

Our two newly created Director of Early Learning positions oversee Early Learning business development and growth strategies, program standardization and sustainability, partner relationships, work flows and quality, local and state planning and initiatives, and innovation and strategic initiatives.



NICOLE (NIKKI) CAMERON
*Director of Early Learning
- Suburban*

Most recently Program Director for ECE in DuPage, Nikki has reached across the county to bring community partners together to raise the visibility and importance of ECE services in DuPage, and to build a collaborative system of services for young children and families.

- » Growing Metropolitan’s reach through ECE
- » Growing collaborative efforts in our DuPage communities
- » Growing holistic impact of ECE programing



JENNIFER ALEXANDER
*Director of Early Learning
- Chicago*

Most recently Program Director for ECE in Chicago, Jennifer contributes to the field through her active participation on numerous councils and associations. Jennifer’s demonstrated leadership can best be seen through the accomplishments of her staff.

- » Growing staff ability and capacity
- » Growing ECE outreach in our Chicago communities
- » Growing Metropolitan’s ECE services



GROWING VISION



RITA LOPEZ BROSINAN
*Executive Director of
Metropolitan DuPage*

Through her work at Metropolitan – first as Executive Director (ED) of our Southwest Center, and now as ED at DuPage – Rita Lopez Brosnan helps Metropolitan create access to education and the opportunities it affords for thousands of children and families.

As she steps into her new role, Rita brings innovative leadership, strategic thinking and insight into the communities our DuPage Center serves.

- » Growing early learning programming
- » Growing behavioral health services and capacity
- » Growing community connections throughout DuPage



GROWING REACH

LEGAL AID SOCIETY'S SAFE FAMILIES PROGRAM

Domestic violence victims frequently encounter many challenges maintaining separation from their abuser. Sharing children makes it even more difficult to maintain separation; from wanting the abuser to see the children, to an inability to financially support themselves without help from the abuser.

Orders of protection provide the child-related support many victims need to maintain separation from their abuser – possession of their children, a concrete visitation schedule, and child support – without which they are more likely to be abused again. Until recently in the Cook County Court system, however, for orders of protection issued in criminal cases, including domestic violence cases, there was no one helping victims request this more comprehensive relief.

Until now.

Under a newly created project, the Legal Aid Society's Safe Families Program – a partnership with the State's Attorney's Office – bridges the gap between criminal and civil courts, working to obtain more comprehensive orders of protection for victims of domestic violence to provide the structure and financial support that they need to successfully move on with their lives.

“ Fundamentally, people need this relief to stay safe and separated from their abuser. ”

– **Melanie MacBride**
SUPERVISING ATTORNEY FOR
THE DOMESTIC VIOLENCE TEAM



How are the Safe Families Program and the Human Trafficking Initiative growing Chicago's legal aid community? More at www.metrofamily.org/annualreport

ASHLEY DUCHOSSOIS JOYCE
Board of Directors Vice Chair



Ashley Duchossois Joyce understands Metropolitan Family Services. A longtime supporter, Ashley's insight into Metropolitan's mission and operations spans twenty years and myriad capacities. As she further develops that insight through her current role as Vice Chair of the Board of Directors, Ashley's growth within Metropolitan as a board member, as President of The Duchossois Family Foundation, and as a former social worker, has proven integral to the growth of our organization as a whole.



Read extended profiles on our leadership and their accomplishments: www.metrofamily.org/annualreport

GROWING THE HUMAN TRAFFICKING INITIATIVE

The Human Trafficking Initiative provides free legal services to human trafficking survivors on legal issues that result from their exploitation. In addition, clients are connected to case management and counseling services either in-house at Metropolitan or through a referral to a federally funded program specific to survivors of human trafficking. In response to growing demand for services in the city and suburbs, the program is expanding its services, adding staff to the downtown office and in Metropolitan DuPage.



GROWING IMPACT



Look further into CP4P
with our online report:
www.metrofamily.org/annualreport

As violence continues to plague multiple communities in Chicago, Metropolitan Family Services is working to help find solutions. In 2017, we joined forces with the city's leading street outreach organizations to launch **Communities Partnering 4 Peace (CP4P)**.

CP4P is a framework that provides a comprehensive, long-term approach to reducing violence and gang activity among the individuals and communities it serves. Its work is rooted in nonviolence, trauma-informed care, hyper-local collaboration and restorative justice practices.

CP4P works in nine of Chicago's most at-risk communities to help reduce shootings and homicides, create and reclaim safe community spaces, and professionalize the street outreach field.

The Metropolitan Peace Academy, a major CP4P component, is a multidisciplinary training platform designed to professionalize and strengthen the fields of street outreach and community violence prevention.

Graduates participate in a rigorous 144-hour, 18-week curriculum focused on street outreach, nonviolence, trauma-informed services and restorative justice. The Academy is the first of its kind in Chicago.

Twenty-three of Chicago's most seasoned street outreach workers graduated from the Peace Academy in June 2018.



VIOLENCE PREVENTION

Canvassing: Outreach workers spend time in the neighborhoods, building ongoing relationships with community members, sharing information about available resources and productive alternatives to violence, and identifying existing or potential threats to peace in the area.
.....**4,800 REACHED**

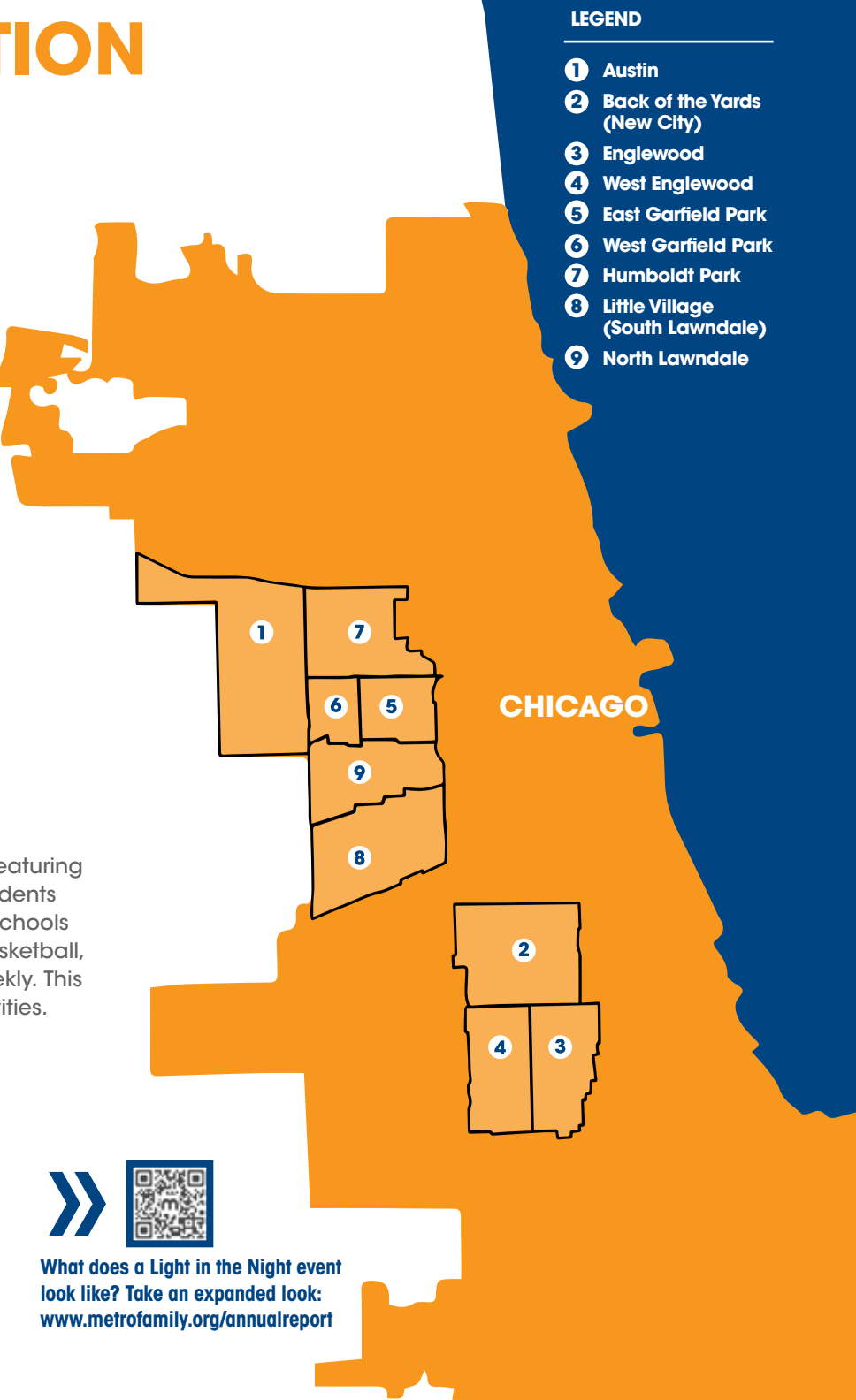
Re-Entry: Re-entry provides sustained support to community members returning from incarceration, to ensure successful family and neighborhood re-unification through referrals to services like counseling, job training and life skills.
.....**1,070 SERVED**

Case Management Services: Case managers work one-on-one with high-risk individuals, developing relationships and connecting them with the services they need to mitigate future incidents of community violence.
.....**3,193 SERVED**



CP4P celebrated another successful year of **Light in the Night**, featuring **814** events in CP4P communities, all with the goal of helping residents reclaim safe spaces. Public spaces including parks, gyms and schools become hubs in each CP4P community for activities such as basketball, skating, barbeques and movie nights for three to four nights weekly. This fiscal year, **83,869** people participated in Light in the Night activities.

- » Alliance of Local Service Organizations (ALSO)
- » Breakthrough Urban Ministries
- » Cure Violence
- » New Life Centers of Chicagoland
- » Institute for Nonviolence Chicago (INVC)
- » Precious Blood Ministries of Reconciliation
- » Target Area Development Corp.
- » UCAN



What does a Light in the Night event look like? Take an expanded look:
www.metrofamily.org/annualreport



GROWING CAPACITY

BEHAVIORAL HEALTH

As mental health issues such as depression, addiction and suicide have become national epidemics, the need for mental health services is critical, especially in underserved communities. In response, we at Metropolitan have extended our mental health services – part of our behavioral health specialty – to all of our Centers.

From Evanston/Skokie, in Chicago, across DuPage County and in the southwest suburbs, youth and adults can access a spectrum of care, ranging from counseling for those who have lost loved ones to crisis intervention for clients experiencing psychiatric episodes.



ONE IN FIVE ADULTS IN AMERICA EXPERIENCE A MENTAL ILLNESS



18% OF ADULTS – 42 MILLION PEOPLE – LIVE WITH ANXIETY DISORDER



ONE HALF OF ALL CHRONIC MENTAL ILLNESS BEGINS BY AGE 14.*

**Statistics from the National Alliance on Mental Illness*

THE BEHAVIORAL HEALTH CONSORTIUM OF ILLINOIS

In our effort to make behavioral health services more accessible, Metropolitan helped found the Behavioral Health Consortium of Illinois (BHC). This pioneering, county-wide collaborative, led by the Cook County Health Care System, features 12 behavioral health providers and serves Medicaid, Medicare and commercial insurance recipients. Youth and adults now have a single point of contact – one referral number – through which they can secure mental health and substance abuse disorder services in their community. BHC members collectively offer more than 75 office-based locations throughout Cook County.

BEHAVIORAL HEALTH CONSORTIUM MEMBERS

- Bobby E. Wright Comprehensive Behavioral Health Center
- Community Counseling Centers of Chicago
- Family Guidance Centers, Inc.
- Habilitative Systems, Inc.
- Haymarket Center
- Heartland Alliance Health
- HRDI, A Subsidiary of Friend Family Health Center
- Lutheran Social Services of Illinois
- Metropolitan Family Services
- Pillars Community Health
- Sinai Health System
- The South Suburban Council on Alcoholism and Substance Abuse



What makes the BHC's unique format effective? Dive deeper in our online report: www.metrofamily.org/annualreport

BEHAVIORAL HEALTH & DOMESTIC VIOLENCE SERVICES INTEGRATION

As behavioral health care is often needed to help domestic violence survivors heal, Metropolitan is integrating its domestic violence services and behavioral health services. Training staff members from both areas in their colleagues' key service standards enables us to provide a more comprehensive, "wrap-around" approach for client care and treatment. Metropolitan continues to roll out full integration into 2019.



More on the ways growing behavioral health is growing our organization: www.metrofamily.org/annualreport

BEHAVIORAL HEALTH AT METROPOLITAN

CILA

Donald and "Anne" live at our Southeast CILA (Community Integrated Living Arrangement), a shared-apartment space for adults with developmental disabilities to live independently in an environment supported 24/7 by caring staff. Newly re-opened after state budget cuts shut it down last year, the Southeast CILA is growing quickly; Donald and Anne were the first to move in, but only four months later, they have six neighbors.

Donald and Anne specifically wanted to move into a CILA facility when they moved out of the nursing home where they had been living before. Here, they receive case management, medication

monitoring, transportation to appointments, and training for job and life skills. "I've learned things here that I wish I had been taught before," Donald says. "It's a good place; I feel better about myself more often."

"You want to feel safe – you want a place to call your own," says Program Supervisor Jennifer Altman. "Our clients have not always been treated with dignity and respect in other parts of society, but we want them to have what any other person can have: a home."

“To be empowered means to be stronger than that person – that person being your old self.”
– Donald

ADULT MENTAL HEALTH: MOVIE NIGHT

It's Movie Day at Metropolitan Southeast Chicago. Our Adult Mental Health program is screening "Thor". Estoria - a program client who, according to our staff, is a "real character" – made tacos to share for the event. Rochelle is quieter, but she laughs the loudest at Estoria's jokes. They're both regulars at the monthly Movie Day, when clients in Southeast Chicago's support groups enjoy movie snacks and each other's company.



STATEMENT OF ACTIVITIES

Amounts in 000's

OPERATING REVENUE

	2018	2017
Government Grants	35,046	29,500
Program Service Fees	9,054	8,316
Contributions	10,090	7,003
United Way	1,795	1,825
Endowment Payout	1,333	1,318
Income from Trusts & Other Income	6,485	3,591
Total Operating Revenue	63,803	51,553

OPERATING EXPENSES

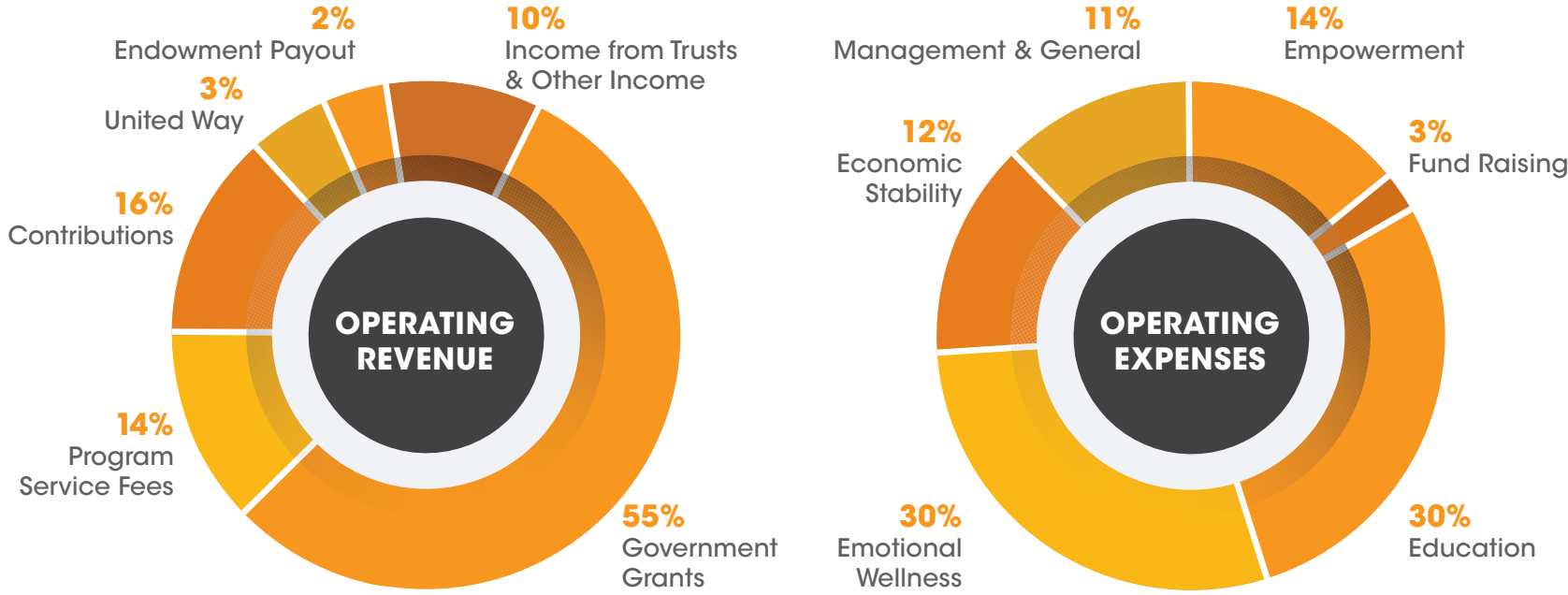
Program Expenses

Education	18,966	19,008
Emotional Wellness	19,391	16,294
Economic Stability	7,974	7,081
Empowerment	8,621	1,760
Total Program Expenses	54,952	44,143
Management & General	6,958	5,535
Fund Raising	2,171	1,664
Total Operating Expenses	64,081	51,342
Operating Surplus (Deficit)	(278)	211

OTHER CHANGES IN NET ASSETS

Depreciation & Amortization	(561)	(600)
Net Investment Gains (Losses)	1,482	4,708
Bequest	153	0
Change in Pension Liability	1,362	2,028
Change in Market Value of Interest Rate Swap	868	1,282
Other	(1003)	2,551
Non Operating Activity	2,301	9,969
Total Change in Net Assets	2,023	10,180
Net Assets at Beginning of Year	57,629	47,449
Net Assets at End of Year	59,652	57,629
Contribution for Goods and Services	1,863	2,537

BREAKDOWN OF EXPENSES



STATEMENT OF FINANCIAL POSITION

Amounts in 000's

ASSETS

	2018	2017
Cash	154	2,856
Receivables	14,126	11,734
Investments	42,679	41,547
Interest in trusts	16,915	16,564
Property and equipment	16,542	17,038
Other	1,516	1,029
Total Assets	91,932	90,768

LIABILITIES AND NET ASSETS

Accounts payable and accruals	5,838	2,981
Line of credit	3,646	4,675
Notes payable	873	931
Bonds payable	12,700	12,700
Pension liability	5,741	7,104
Other	3,482	4,748
Total Liabilities	32,280	33,139
Net Assets	59,652	57,629
Total Liabilities and Net Assets	91,932	90,768



More than 79,800 lives Mpowered!

Headquarters.....12,708 Clients

1 North Dearborn St, Ste 1000
Chicago, IL 60602
312-986-4000

The Legal Aid Society
312-986-4200

Employee Assistance Network
312-986-4249

Calumet.....12,603 Clients

235 East 103rd St, Chicago, IL 60628
773-371-3600

Serving Beverly, Chatham, Englewood,
Morgan Park, Mount Greenwood, Pullman,
Riverdale, Roseland, Washington Heights,
Washington Park, West Pullman and Woodlawn

DuPage7,775 Clients

222 East Willow Ave, Wheaton, IL 60187
630-784-4800

Serving 33 DuPage County communities

Evanston/Skokie Valley.....2,761 Clients

5210 Main St, Skokie, IL 60077
820 Davis St, Ste 218, Evanston, IL 60201
847-425-7500

Serving Des Plaines, Evanston, Golf,
Lincolnwood, Morton Grove, Niles, Skokie

Midway24,381 Clients

3843 West 63rd St, Chicago, IL 60629
773-884-3310

Serving Brighton Park, Chicago Lawn,
Clearing, Englewood, Gage Park, New City, West
Englewood and West Lawn

North.....5,706 Clients

3249 North Central Ave, Chicago, IL 60634
773-371-3700

Serving Belmont Cragin, Hermosa, Irving Park
and Portage Park

Southeast Chicago.....4,220 Clients

3062 East 91st St, Chicago, IL 60617
773-371-2900

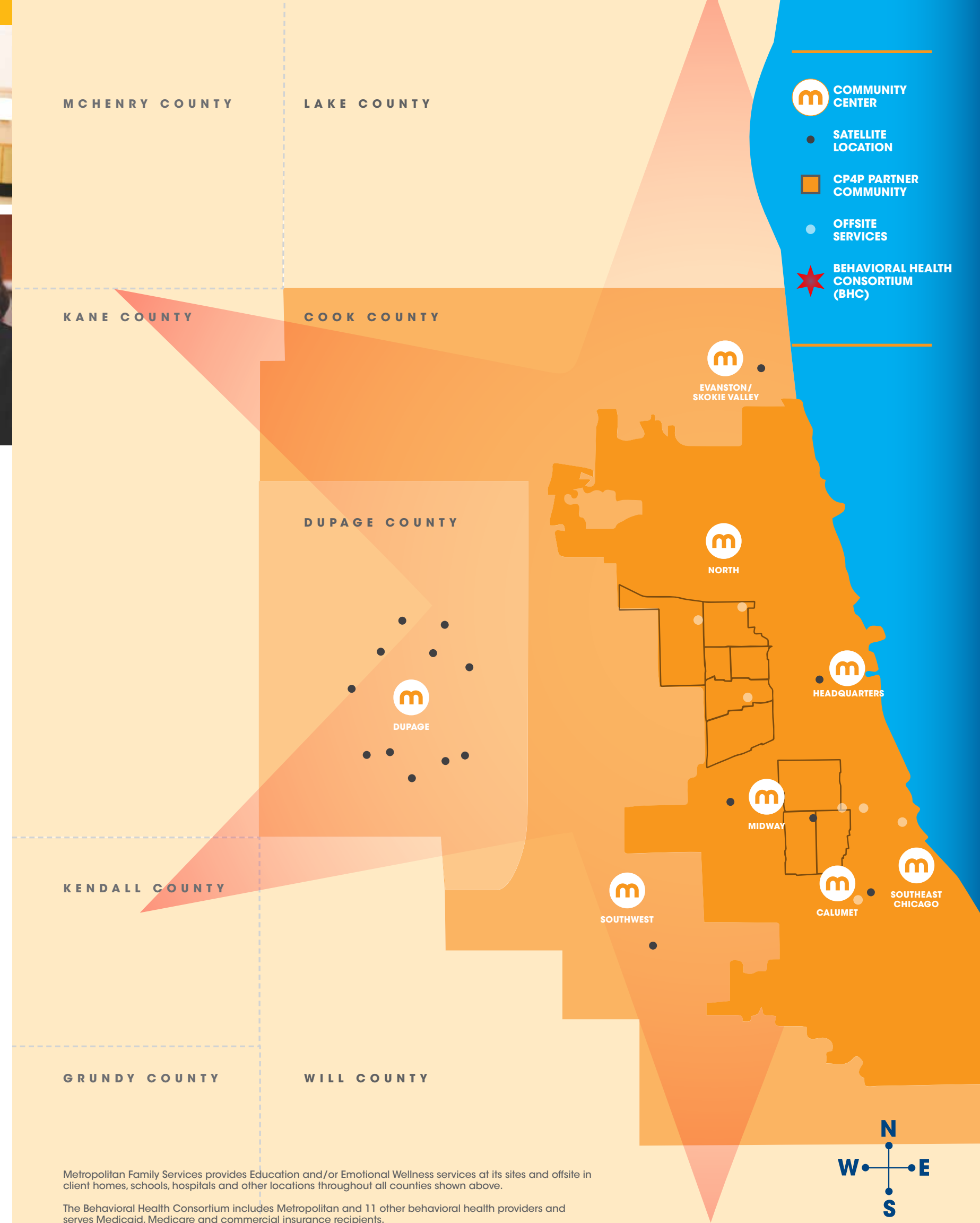
Serving Calumet Heights, East Side, Hegewisch, South
Chicago and South Deering

Southwest9,664 Clients

10537 South Roberts Rd, Palos Hills, IL 60465
708-974-2300

13136 South Western Ave, Blue Island, IL 60406
708-974-5800

Serving Ashburn, Beverly, Blue Island,
Calumet, Lemont, Orland, Mount
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Stickney and Worth Townships



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Mpower families, Mpower our future

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John Stitzell
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We thank the following members of the Partnership for Safe and Peaceful Communities for their investments in Communities Partnering 4 Peace (CP4P):

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John D. and Catherine T. MacArthur Foundation
Michael Reese Health Trust
Polk Bros. Foundation
Pritzker Foundation
Pritzker Pucker Family Foundation
Robert R. McCormick Foundation
Steans Family Foundation
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families **m**powered to learn. to earn. to heal. to thrive.

To learn more, contact Corinne Henry, Campaign Manager, at 312-986-4239 or henryc@metrofamily.org.

All pledges listed are those made prior to September 14, 2018.

THANK YOU!

Every contribution to Metropolitan Family Services grows our organization in a unique way. Our supporters enable us to grow with our families and transform our communities. Together we **mpower**.

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Chicago Department of Planning and Development
Chicago Department of Public Health
Chicago Housing Authority
Chicago State University
City of Elmhurst
City of Evanston
City of Naperville
Cook County Justice Advisory Council
DuPage County
Elmhurst Community Unit School District 205
Illinois Attorney General
Illinois Coalition Against Domestic Violence
Illinois Criminal Justice Information Authority
Illinois Department on Aging
Illinois Department of Children and Family Services
Illinois Department of Human Services
Illinois State Board of Education
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Catholic Charities
Chicago Cred, Inc.
Crown Family Philanthropies
DuPage Foundation
Finnegan Family Foundation

Illinois Children's Healthcare Foundation
Kirkland & Ellis Foundation
Lawyers Trust Fund of Illinois
Local Initiatives Support Corporation (LISC)
Michael Reese Health Trust
Ounce of Prevention Fund
PNC Foundation
Polk Bros. Foundation
Pritzker Pucker Family Foundation
Robert R. McCormick Foundation
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United Way of Metropolitan Chicago Impact Fund

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Bowman C. Lingle Trust
Charles Stewart Mott Foundation
Children's Home & Aid Society
Julius Frankel Foundation
Nathan and Emily S. Blum Fund
Reade Industrial Fund
Sidley Austin Foundation
Steans Family Foundation
Wheaton Family Service League

\$25,000 to \$49,999
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Empowering families goes beyond impacting lives today. At Metropolitan Family Services, it means investing in future generations.

Our Family Trust offers a unique opportunity to ensure thousands of family members, from newborns to seniors, will be able to access services that will help stabilize, strengthen and transform their lives.

We invite you to join a special group of individuals who share our commitment to tomorrow's families.

"Our commitment to Metropolitan as members of the Family Trust is one of the best investments we have ever made. Metropolitan's impact with programs such as Early Childhood Education and Communities Partnering 4 Peace (CP4P) demonstrate its continuing capacity for leadership and innovation. As a board member for 35 years, I am constantly amazed at the

quality of Metropolitan's professional staff and its strategic focus on delivering results that strengthen families and communities. With our Family Trust membership, we're delighted to help this remarkable institution continue its work to empower families for generations to come."

— Rob Carr, Member, Family Trust

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To learn more, contact:

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“I’m a big believer in the power of families. I am one of 12 siblings who were fortunate to grow up in a strong and loving home. My connection to my family has shaped my life. I want every family to be the best they can be – and I support Metropolitan because they help families make that happen every day.”

Barb Rapp
BOARD MEMBER, CAMPAIGN CABINET,
METROPOLITAN FAMILY SERVICES

HIGHLIGHTS

2017

JUNE

The ACT Now Coalition, which promotes access to quality and affordable afterschool/youth development programs for Illinois youth, joins the Metropolitan family, with Metropolitan serving as ACT Now's fiscal agent.

JULY

The Chicago Reader names our Midway Learning and Wellness Center "Best Day Care"!

AUGUST

Harlan High School students from Metropolitan Calumet's Community Schools program create a new building mural - the first of its kind at the school in a decade.



Find extra information and photos in our online report: www.metrofamily.org/annualreport

OCTOBER

The Legal Aid Society honors Walgreen Co. SVP/General Counsel Elena Kraus at its Equal Access to Justice Awards Luncheon for her contributions to pro bono law.



NOVEMBER

The Mpower the Night gala presents the Robert R. McCormick Foundation with Metropolitan's Inaugural Legacy Award for outstanding philanthropic leadership in empowering Chicago-area families.

Our Evanston/Skokie Center partners with local nonprofits to host the "Resilient Families" conference, sharing insights to help families manage life challenges.

DECEMBER

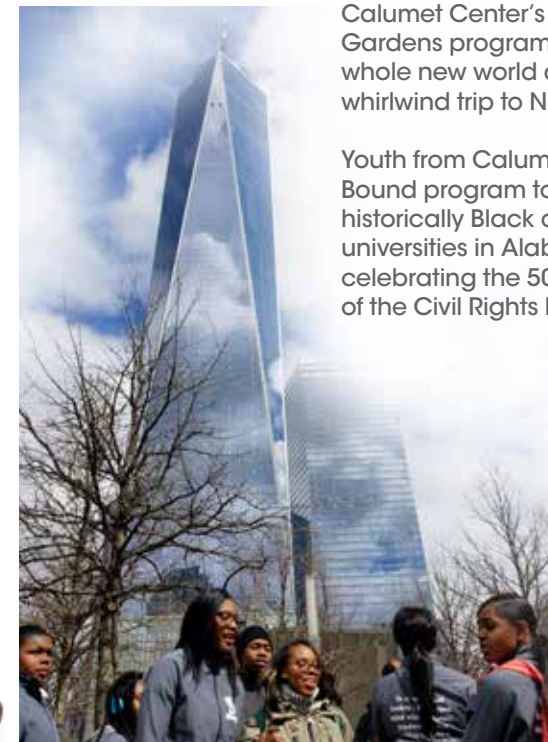
Our Midway Center celebrates 30 years of serving Chicago's Southwest Side communities!

2018

MARCH

Ten teen leaders from our Calumet Center's Altgeld Gardens program experience a whole new world during a 4-day, whirlwind trip to New York City.

Youth from Calumet's Upward Bound program tour multiple historically Black colleges and universities in Alabama, also celebrating the 50th anniversary of the Civil Rights Movement.



APRIL

Our Evanston/Skokie Center celebrates Spring Fever, its annual fundraiser, honoring former Evanston Mayor Jay Lytle and Bonnie Lytle as well as the City of Evanston and its Mental Health Board.

Staff floods Illinois' capitol with a Sea of Orange on Advocacy Day, talking with state representatives about Metropolitan's programs and leaving information packets about our legislative priorities.

MAY

Metropolitan DuPage partners with Bensenville School District 2 to open a new Early Learning Center, serving infants, toddlers and preschoolers through the Early Head Start/Head Start and Preschool for All programs.

Close to 400 guests gather at our DuPage Gala fundraiser, benefiting DuPage Center services and honoring Board Member Kim Stapleton.

Our Southeast Chicago Center reopens its Community Integrated Living Arrangement (CILA) facility, which provides a caring and close-knit home environment for adults with mental illness. The site had been closed due to state funding cuts.



JUNE

Communities Partnering 4 Peace (CP4P), an anti-violence initiative organized by Metropolitan and featuring Chicago's leading street outreach organizations, honors the first graduates of the Metropolitan Peace Academy, which is working to professionalize the street outreach field.

Members of our Metro Board & ABLAS (Associate Board of the Legal Aid Society) gather to enjoy wine and networking at our Wine Mixer held at Ulta Beauty.

Students, families, community members and friends come out for our 5K Summer Dash to Mpower Community Schools in the Midway Center area.

Our Gerst Family Young Fathers Program honors outstanding young dads at its 4th Annual Awards Banquet for serving as positive role models for their children. Several fathers were also featured in a special CTA ad campaign.



IMPACT IN NUMBERS

EDUCATION

COMMUNITY SCHOOLS

6,487 STUDENTS FROM 25 SCHOOLS

TEACHERS REPORT

- 70%** of students needing to improve academic performance showed improvements
- 70%** of students needing to improve homework completion showed improvements
- 74%** of those students needing to improve class participation showed improvements
- 68%** of students needing to turn homework in on time showed improvements

UPWARD BOUND PREPARES FIRST-GENERATION COLLEGE STUDENTS FOR SUCCESS

17 graduating seniors accepted into college **\$2,308,892** in scholarships & awards

After participating in the program:

- 88%** of parents report their child learned new knowledge or skills
- 85%** of parents report their child is more interested in school
- 99%** of parents would recommend community schools to other parents

86% of students said the program helped them learn to work better as a team with other students

PARENTING FUNDAMENTALS

398 graduates **68%** showed decreased risk for child maltreatment **593** attended one or more classes

EARLY CHILDHOOD EDUCATION

1,374 CHILDREN & **2,963** FAMILY MEMBERS

received Early Learning services

80% met or exceeded nationally held expectations for growth and development



ECONOMIC STABILITY

61% of 845 clients gained skills and/or education, job or career credentials

60% of 846 clients increased their financial position

542 clients completed financial capability training

458 clients maintained employment placement over 90 days

459 clients improved their job quality over the fiscal year

YOUTHBUILD TRAINS LOW-INCOME YOUNG ADULTS FOR CONSTRUCTION CAREERS

66 participants **84%** completed their high school diploma

100% earned their Occupational Safety and Health Administration certificate (Workplace Safety)

98% improved their literacy and math skills **83%** earned National Craft Assessment and Certification

GERST FAMILY YOUNG FATHERS PROGRAM HELPS CLIENTS ESTABLISH A SOLID FINANCIAL FOUNDATION AND BECOME STRONGER DADS

100% completed job readiness training **84%** increased their financial net worth **82%** improved their job quality **98%** achieved financial literacy **82%** improved their credit score **84%** improved their financial position **81%** advanced their employment

WORKFORCE INNOVATION AND INVESTMENT ACT (WIOA) EQUIPPING JOB SEEKERS TO ACCESS JOBS, EDUCATION, TRAINING AND SERVICES TO SUCCEED IN THE LABOR MARKET

89 teens enrolled in programs

At enrollment, **67** not attending school or working, **82%** showing basic skill deficiencies

By end of FY18: only **8%** showed basic skill deficiencies; **78** secured jobs or re-entered school

EMOTIONAL WELLNESS

ADOPTION PRESERVATION

HELPS FAMILIES FORMED BY ADOPTION OR GUARDIANSHIP WITH CHILDREN WHO HAVE EMOTIONAL/TRAUMA ISSUES

449 children and **1,525** family members

99% OF CHILDREN KEPT IN THEIR ADOPTIVE HOMES

SCHOOL-BASED COUNSELING

91 STUDENTS FROM **5** DIFFERENT SCHOOLS **78%** of students experienced improvements in their emotional symptoms **77%** sustained improvements in overall difficulties

BEHAVIORAL HEALTH

ADULTS

99% avoided psychiatric re-hospitalization

97% maintained their housing during the year

92% experienced fewer barriers limiting their ability to access quality physical or behavioral healthcare

YOUTH

77% improved their Children's Global Assessment of Functioning (CGAS) score – measures emotional functioning in areas including home, school, friends, leisure

DOMESTIC VIOLENCE COUNSELING

1,783 CLIENTS, INCLUDING **163** CHILDREN AND **1,620** ADULTS

After receiving services,

97% of adults reported better understanding of the effect of domestic violence on their life

100% of adults knew how to secure an order of protection & ways to plan for safety

96% of children reported knowing 2 things to do to stay safe

97% of children reported knowing the abuse was not their fault

EMPOWERMENT

LEGAL AID SOCIETY

7,527 hours donated by volunteers, law students and pro bono attorneys, valued at **\$1,107,641**

\$1,200,000+ in child support and other financial awards/assets for domestic violence survivors

\$49,000+ secured in financial awards for housing and consumer clients

VICTIM LEGAL ASSISTANCE NETWORK PROVIDES WRAP-AROUND LEGAL AND SOCIAL SERVICES FOR CRIME VICTIMS

491 clients received legal representation

326 clients accessed case management & resource links

155 clients received counseling services

49 clients benefitted from crime victim rights' advocacy

11,052 CLIENTS SERVED

ELDER LAW

174 clients received legal assistance

SAFE FAMILIES

854 clients **580** family members

HUMAN TRAFFICKING

1,891 clients



