Our Mission
To provide and mobilize the services needed to strengthen families and communities.

Our Vision
To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

Our Values
We value families and communities, their inherent strengths, their ability to grow, be resilient and find solutions to challenges. We value staff professionalism, ethical service delivery and programs that reflect our compassion for people.

We believe in effectively managing the contributions of our donors and funders through maintaining sound fiscal policies while striving for excellence.

We value expeditious decision making and informed risk taking in pursuit of our mission and strategies.

EDUCATION
We prepare young people and parents for success, from the early years throughout school, and all the way to college.

EMOTIONAL WELLNESS
We encourage healthy and productive lives through counseling and mental health services, violence prevention and intervention, and older adult services.

ECONOMIC STABILITY
We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.

EMPOWERMENT
We help families stand up and be heard by providing legal aid and court advocacy services to the Chicago area’s most vulnerable people.

METROPOLITAN FAMILY SERVICES mPOWERS FAMILIES TO LEARN, TO EARN, TO HEAL AND TO THRIVE.

PART MENTOR, PART MOTIVATOR, PART ADVOCATE, SINCE 1857 mETROPOLITAN FAMILY SERVICES HAS BEEN THE ENGINE OF CHANGE THAT mPOWERS FAMILIES TO REACH THEIR GREATEST POTENTIAL AND POSITIVELY IMPACT THEIR COMMUNITIES.

mpowered for life

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At Metropolitan, we value growth, especially intentional growth. 2018 has been a year of new and extended opportunities.

That began with several new leaders who have joined our ranks and are making waves for families across Chicagoland and DuPage County, forging new and extending existing partnerships with nonprofits, businesses and government entities, all with the goal of increasing opportunities for families.

Our Legal Aid Society is building on its pioneering legacy by renaming and reshaping its focus areas to better serve clients. Changes include extending services to DuPage County and partnering with the State’s Attorney’s Office to launch the Safe Families program. The Safe Families program bridges a critical gap between criminal and civil courts, working to obtain more comprehensive orders of protection for victims of domestic violence who share children with their abuser.

Empowering families includes empowering their health. We now provide behavioral health services at all of our Centers, building on expertise cultivated at our Southwest, Southeast Chicago and DuPage Centers. We also are among the owners and providers of the Behavioral Health Consortium of Illinois (BHC), an innovative collaborative increasing access to mental health and substance abuse services for Medicaid, Medicare and commercial insurance recipients.

Speaking of health, trauma’s impact, and Chicago’s need for peace, last year we introduced you to the anti-violence initiative Communities Partnering 4 Peace (CP4P), featuring the city’s leading street outreach/violence interruption organizations.

This year CP4P celebrated the first graduates of the Metropolitan Peace Academy, which is professionalizing street outreach and creating a network of highly trained outreach workers. CP4P also held 814 Light in the Night community events this fiscal year, focused on helping residents reclaim safer community spaces.

We close with early learning, where we partnered with Bensenville School District 2 to open an early learning facility, providing services to 56 children. Looking ahead, we are excited about the coming year, as we anticipate launching the build-out of a new early learning center in Chicago’s Gage Park community.

With all sincerity, we thank you for your engagement and support! Together, we make "Mpowering" families possible.

Michael A. Vardas  
Board Chair

Ric Estrada  
President & CEO
As we approach the Legal Aid Society’s 100th year as part of Metropolitan Family Services, we’re looking ahead to one of the most exciting times in its history. A fresh perspective on LAS’ direction comes in the form of its new Executive Director, Miguel Keberlein.

Miguel, who joins LAS after more than 15 years in legal aid, brings to Metropolitan a background in immigrants’ and workers’ rights, as well as client services. His experience includes integrating social work services into legal programs, training staff in providing trauma-informed services to clients, and developing statewide strategy and initiatives; all are elements germane to the future success of LAS.

Growing LAS within Metropolitan
Growing LAS’ scope and capacity

ROXANNE NAVA
Executive Director of Metropolitan North & Metropolitan Evanston/Skokie

Roxanne Nava’s background in supporting small businesses shines through in her leadership of Metropolitan’s North and Evanston/Skokie Centers, where she consistently works to develop partnerships throughout the communities in service of program growth.

Growing collaboration to support programming
Growing Metropolitan’s profile in our North & Evanston/Skokie communities

NICOLE (NIKKI) CAMERON
Director of Early Learning - Suburban

Most recently Program Director for ECE in DuPage, Nikki has reached across the county to bring community partners together to raise the visibility and importance of ECE services in DuPage, and to build a collaborative system of services for young children and families.

Growing Metropolitan’s reach through ECE
Growing collaborative efforts in our DuPage communities
Growing holistic impact of ECE programming

JENNIFER ALEXANDER
Director of Early Learning - Chicago

Most recently Program Director for ECE in Chicago, Jennifer contributes to the field through her active participation on numerous councils and associations. Jennifer’s demonstrated leadership can best be seen through the accomplishments of her staff.

Growing staff ability and capacity
Growing ECE outreach in our Chicago communities
Growing Metropolitan’s ECE services

What does “empowerment” mean to Metropolitan’s leaders?
www.metrofamily.org/annualreport

First look: Our newly renamed practice groups position LAS for expansion: www.metrofamily.org/annualreport

What does “empowerment” mean to Metropolitan’s leaders? www.metrofamily.org/annualreport
How are the Safe Families Program and the Human Trafficking Initiative growing Chicago’s legal aid community? More at www.metrofamily.org/annualreport

Read extended profiles on our leadership and their accomplishments: www.metrofamily.org/annualreport

GROWING VISION

RITA LOPEZ BROSNAN
Executive Director of Metropolitan DuPage

Through her work at Metropolitan – first as Executive Director (ED) of our Southwest Center, and now as ED at DuPage – Rita Lopez Brosnan helps Metropolitan create access to education and the opportunities it affords for thousands of children and families. As she steps into her new role, Rita brings innovative leadership, strategic thinking and insight into the communities our DuPage Center serves.

» Growing early learning programming
» Growing behavioral health services and capacity
» Growing community connections throughout DuPage

GROWING REACH

LEGAL AID SOCIETY’S SAFE FAMILIES PROGRAM

Fundamentally, people need this relief to stay safe and separated from their abuser.

– Melanie MacBride
SUPERVISING ATTORNEY FOR THE DOMESTIC VIOLENCE TEAM

DOMESTIC violence victims frequently encounter many challenges maintaining separation from their abuser. Sharing children makes it even more difficult to maintain separation; from wanting the abuser to see the children, to an inability to financially support themselves without help from the abuser.

Orders of protection provide the child-related support many victims need to maintain separation from their abuser – possession of their children, a concrete visitation schedule, and child support – without which they are more likely to be abused again. Until recently in the Cook County Court system, however, for orders of protection issued in criminal cases, including domestic violence cases, there was no one helping victims request this more comprehensive relief.

Until now.

Under a newly created project, the Legal Aid Society’s Safe Families Program – a partnership with the State’s Attorney’s Office – bridges the gap between criminal and civil courts, working to obtain more comprehensive orders of protection for victims of domestic violence to provide the structure and financial support that they need to successfully move on with their lives.

The Human Trafficking Initiative provides free legal services to human trafficking survivors on legal issues that result from their exploitation. In addition, clients are connected to case management and counseling services either in-house at Metropolitan or through a referral to a federally funded program specific to survivors of human trafficking. In response to growing demand for services in the city and suburbs, the program is expanding its services, adding staff to the downtown office and in Metropolitan DuPage.

ASHLEY DUCHOSSOIS JOYCE
Board of Directors Vice Chair

Ashley Duchossois Joyce understands Metropolitan Family Services. A longtime supporter, Ashley’s insight into Metropolitan’s mission and operations spans twenty years and myriad capacities. As she further develops that insight through her current role as Vice Chair of the Board of Directors, Ashley’s growth within Metropolitan as a board member, as President of The Duchossois Family Foundation, and as a former social worker, has proven integral to the growth of our organization as a whole.
As violence continues to plague multiple communities in Chicago, Metropolitan Family Services is working to help find solutions. In 2017, we joined forces with the city’s leading street outreach organizations to launch Communities Partnering 4 Peace (CP4P).

CP4P is a framework that provides a comprehensive, long-term approach to reducing violence and gang activity among the individuals and communities it serves. Its work is rooted in nonviolence, trauma-informed care, hyper-local collaboration and restorative justice practices.

CP4P works in nine of Chicago’s most at-risk communities to help reduce shootings and homicides, create and reclaim safe community spaces, and professionalize the street outreach field.

The Metropolitan Peace Academy, a major CP4P component, is a multidisciplinary training platform designed to professionalize and strengthen the fields of street outreach and community violence prevention.

Graduates participate in a rigorous 144-hour, 18-week curriculum focused on street outreach, nonviolence, trauma-informed services and restorative justice. The Academy is the first of its kind in Chicago.

Twenty-three of Chicago’s most seasoned street outreach workers graduated from the Peace Academy in June 2018.

**VIOLENCE PREVENTION**

**Canvassing:** Outreach workers spend time in the neighborhoods, building ongoing relationships with community members, sharing information about available resources and productive alternatives to violence, and identifying existing or potential threats to peace in the area. 4,800 REACHED

**Re-Entry:** Re-entry provides sustained support to community members returning from incarceration, to ensure successful family and neighborhood re-unification through referrals to services like counseling, job training and life skills. 1,070 SERVED

**Case Management Services:** Case managers work one-on-one with high-risk individuals, developing relationships and connecting them with the services they need to mitigate future incidents of community violence. 3,193 SERVED

**GROWING IMPACT**

CP4P celebrated another successful year of Light in the Night, featuring 814 events in CP4P communities, all with the goal of helping residents reclaim safe spaces. Public spaces including parks, gyms and schools become hubs in each CP4P community for activities such as basketball, skating, barbecues and movie nights for three to four nights weekly. This fiscal year, 83,869 people participated in Light in the Night activities.

**Alliance of Local Service Organizations (ALSO)**

**Breakthrough Urban Ministries**

**Cure Violence**

**New Life Centers of Chicagoland**

**Institute for Nonviolence Chicago (INVC)**

**Precious Blood Ministries of Reconciliation**

**Target Area Development Corp.**

**UCAN**
GROWING CAPACITY

BEHAVIORAL HEALTH

As mental health issues such as depression, addiction and suicide have become national epidemics, the need for mental health services is critical, especially in underserved communities. In response, we at Metropolitan have extended our mental health services – part of our behavioral health specialty – to all of our Centers.

From Evanston/Skokie, in Chicago, across DuPage County and in the southwest suburbs, youth and adults can access a spectrum of care, ranging from counseling for those who have lost loved ones to crisis intervention for clients experiencing psychiatric episodes.

THE BEHAVIORAL HEALTH CONSORTIUM OF ILLINOIS

In our effort to make behavioral health services more accessible, Metropolitan helped found the Behavioral Health Consortium of Illinois (BHC). This pioneering, county-wide collaborative, led by the Cook County Health Care System, features 12 behavioral health providers and serves Medicaid, Medicare and commercial insurance recipients. Youth and adults now have a single point of contact – one referral number – through which they can secure mental health and substance abuse disorder services in their community. BHC members collectively offer more than 75 office-based locations throughout Cook County.

In this section you’ll find information about:

- Bobby E. Wright Comprehensive Behavioral Health Center
- Community Counseling Centers of Chicago
- Family Guidance Centers, Inc.
- Habititative Systems, Inc.
- Haymarket Center
- Heartland Alliance Health
- HRDI, A Subsidiary of Friend Family Health Center
- Lutheran Social Services of Illinois
- Metropolitan Family Services
- Pillars Community Health
- Sinai Health System
- The South Suburban Council on Alcoholism and Substance Abuse

What makes the BHC’s unique format effective? Dive deeper in our online report: www.metrofamily.org/annualreport

ONE IN FIVE ADULTS IN AMERICA EXPERIENCE A MENTAL ILLNESS

18% OF ADULTS – 42 MILLION PEOPLE – LIVE WITH ANXIETY DISORDER

ONE HALF OF ALL CHRONIC MENTAL ILLNESS BEGINS BY AGE 14.*

*Statistics from the National Alliance on Mental Illness

BEHAVIORAL HEALTH & DOMESTIC VIOLENCE SERVICES INTEGRATION

As behavioral health care is often needed to help domestic violence survivors heal, Metropolitan is integrating its domestic violence services and behavioral health services. Training staff members from both areas in their colleagues’ key service standards enables us to provide a more comprehensive, “wrap-around” approach for client care and treatment. Metropolitan continues to roll out full integration into 2019.

ADULT MENTAL HEALTH: MOVIE NIGHT

It’s Movie Day at Metropolitan Southeast Chicago. Our Adult Mental Health program is screening “Thor” – a program client who, according to our staff, is a “real character” – made tacos to share for the event. Rochelle is quiet, but she laughs the loudest at Estoria’s jokes. They’re both regulars at the monthly Movie Day, when clients in Southeast Chicago’s support group enjoy movie snacks and each other’s company.

CILA

Donald and “Anne” live at our Southeast CILA (Community Integrated Living Arrangement), a shared-apartment space for adults with developmental disabilities to live independently in an environment supported 24/7 by caring staff. Newly re-opened after state budget cuts shut it down last year, the Southeast CILA is growing quickly: Donald and Anne were the first to move in, but only four months later, they have six neighbors.

Donald and Anne specifically wanted to move into a CILA facility when they moved out of the nursing home where they had been living before. Here, they receive case management, medication monitoring, transportation to appointments, and training for job and life skills. “I’ve learned things here that I wish I had been taught before,” Donald says. “It’s a good place; I feel better about myself more often.”

“You want to feel safe – you want a place to call your own,” says Program Supervisor Jennifer Altman. “Our clients have not always been treated with dignity and respect in other parts of society, but we want them to have what any other person can have: a home.”

To be empowered means to be stronger than that person – that person being your old self. – Donald

BEHAVIORAL HEALTH AT METROPOLITAN

THE BEHAVIORAL HEALTH CONSORTIUM MEMBERS

- Bobby E. Wright Comprehensive Behavioral Health Center
- Community Counseling Centers of Chicago
- Family Guidance Centers, Inc.
- Habititative Systems, Inc.
- Haymarket Center
- Heartland Alliance Health
- HRDI, A Subsidiary of Friend Family Health Center
- Lutheran Social Services of Illinois
- Metropolitan Family Services
- Pillars Community Health
- Sinai Health System
- The South Suburban Council on Alcoholism and Substance Abuse

More on the ways growing behavioral health is growing our organization: www.metrofamily.org/annualreport

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## STATEMENT OF ACTIVITIES

### OPERATING REVENUE

<table>
<thead>
<tr>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>35,046</td>
</tr>
<tr>
<td>Program Service Fees</td>
<td>9,054</td>
</tr>
<tr>
<td>Contributions</td>
<td>10,090</td>
</tr>
<tr>
<td>United Way</td>
<td>1,795</td>
</tr>
<tr>
<td>Endowment Payout</td>
<td>1,333</td>
</tr>
<tr>
<td>Income from Trusts &amp; Other Income</td>
<td>6,485</td>
</tr>
<tr>
<td><strong>Total Operating Revenue</strong></td>
<td><strong>63,803</strong></td>
</tr>
</tbody>
</table>

### LIABILITIES AND NET ASSETS

<table>
<thead>
<tr>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable and accruals</td>
<td>5,838</td>
</tr>
<tr>
<td>Notes payable</td>
<td>873</td>
</tr>
<tr>
<td>Bonds payable</td>
<td>12,700</td>
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<tr>
<td>Pension liability</td>
<td>5,741</td>
</tr>
<tr>
<td>Other</td>
<td>3,482</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>32,280</strong></td>
</tr>
<tr>
<td>Net Assets</td>
<td>59,652</td>
</tr>
<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
<td><strong>91,932</strong></td>
</tr>
</tbody>
</table>

## BREAKDOWN OF EXPENSES

### OPERATING REVENUE

- Government Grants: 18% (55%)
- Program Service Fees: 14% (30%)
- Contributions: 16% (12%)
- United Way: 3% (11%)
- Endowment Payout: 10% (11%)
- Income from Trusts & Other Income: 2% (3%)
- Other Income: 2% (3%)

### OPERATING EXPENSES

- Program Expenses
  - Education: 19,966 (30%)
  - Emotional Wellness: 19,391 (30%)
  - Economic Stability: 7,974 (12%)
  - Empowerment: 8,621 (11%)
  - Total Program Expenses: 54,952 (55%)
- Management & General: 6,958 (14%)
- Fund Raising: 2,171 (3%)
- **Total Operating Expenses**: 64,081 (100%)

### OTHER CHANGES IN NET ASSETS

- Depreciation & Amortization: (561) (300)
- Net Investment Gains (Losses): 1,482 (4,708)
- Bequest: 153 (0)
- Change in Pension Liability: 1,362 (2,028)
- Change in Market Value of Interest Rate Swap: 868 (1,282)
- Other: (1003) (2,551)
- Non Operating Activity: 2,301 (9,969)
- **Total Change in Net Assets**: 2,023 (10,180)

### STATEMENT OF FINANCIAL POSITION

### ASSETS

- **Cash**: 154 (3,866)
- **Receivables**: 14,126 (41,547)
- **Investments**: 42,679 (41,547)
- **Interest in Trusts**: 16,915 (16,564)
- **Property and Equipment**: 16,542 (17,038)
- **Other**: 1,516 (1,029)
- **Total Assets**: 91,932 (90,768)

### LIABILITIES AND NET ASSETS

- **Accounts Payable and Accruals**: 5,838 (2,981)
- **Line of Credit**: 3,646 (4,675)
- **Notes Payable**: 873 (981)
- **Bonds Payable**: 12,700 (12,700)
- **Pension Liability**: 5,741 (7,104)
- **Other**: 3,482 (4,748)
- **Total Liabilities**: 32,280 (33,139)
- **Net Assets**: 59,652 (57,629)
- **Total Liabilities and Net Assets**: 91,932 (90,768)
Metropolitan Family Services provides Education and/or Emotional Wellness services at its sites and offsite in client homes, schools, hospitals and other locations throughout all counties shown above.

The Behavioral Health Consortium includes Metropolitan and 11 other behavioral health providers and serves Medicaid, Medicare and commercial insurance recipients.

More than 79,800 lives Mpowered!
THE CAMPAIGN TO MPOWER FAMILIES IS A $25 MILLION STRATEGY FOR THE FUTURE

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$25 MILLION STRATEGY
Every contribution to Metropolitan Family Services grows our organization in a unique way. Our supporters enable us to grow with our families and transform our communities.

Together we can. **THANK YOU!**
The Metro Board provides insight into the people and programs that are making lives better and families stronger. Our deeper understanding has enabled us to be more involved in our peers and supporting new sponsors to support the work of Metropolitan Family Services.

Brian Paladie
BOARD CHAIR | METRO BOARD | SMB SALES MANAGER | JEFFREY JAMES
Empowering children and their families is one of the most compelling ways to impact society. I support Metropolitan because of the excellence it brings to early learning, the so-called golden years of development and the spectrum of support services needed to be strong and self-sustaining. I believe in Metropolitan because I have had two excellent commitments to family.

Martha Melman
BOARD MEMBER, METROPOLITAN FAMILY SERVICES CAMPAGIN CO-CHAIR
The philanthropic efforts of the leaders who work alongside us amplify the impact of Metropolitan Family Services. The time, talent and treasure they share strengthens our organization and all we serve.

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**THE FAMILY TRUST**

Empowering families goes beyond impacting lives today. All Metropolitan Family Services, it means investing in future generations.

Our Family Trust offers a unique opportunity to ensure thousands of family members from newcomers to seniors and everyone in between have access to the critical services that help strengthen and transform their lives.

We invite you to join a special group of individuals who share our commitment to tomorrow’s families.

“"Our commitment as members of the Family Trust is a vital part of the investments we have ever made. Metropolitan’s impact with programs such as Early Childhood Education and Communities Partnering 4 Peace (CPP) demonstrate its ongoing capacity for leadership and innovation. As a board member for 15 years, I am constantly amazed at the quality of Metropolitan’s professional staff and its strategic focus on delivering compelling results that strengthen families and communities. With our Family Trust membership, we’re delighted to be part of this remarkable institution that will continue its work to empower families for generations to come.”

— Rob Carr, Member, Family Trust

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HIGHLIGHTS

2017

JUNE
The ACT Now Coalition, which promotes access to quality and affordable afterschool/youth development programs for Illinois youth, joins the Metropolitan family, with Metropolitan serving as ACT Now’s fiscal agent.

JULY

The Chicago Reader names our Midway Learning and Wellness Center “Best Day Care.”

AUGUST
Haran High School students from Metropolitan Calumet’s Community Schools program create a new building mural— the first of its kind at the school in a decade.

NOVEMBER

The Mpower the Night gala presents the Robert R. McCormick Foundation with Metropolitan’s Inaugural Legacy Award for outstanding philanthropic leadership in empowering Chicago-area families.

Our Evanston/Skokie Center partners with local nonprofits to host the “Resilient Families” conference, sharing insights to help families manage life challenges.

DECEMBER

Our Midway Center celebrates 30 years of serving Chicago’s Southwest Side communities.

2018

MARCH

Ten teen leaders from our Calumet Center’s Algefd Gardens programs experience a whole new world during a 4-day, whirlwind trip to New York City.

Youth from Calumet’s Upward Bound program tour multiple historically Black colleges and universities in Alabama, also celebrating the 50th anniversary of the Civil Rights Movement.

APRIL

Our Evanston/Skokie Center celebrates Spring Fever, its annual fundraiser, honoring former Evanston Mayor Jay Lytle and Bonnie Lytle as well as the City of Evanston and its Mental Health Board.

Staff floods Illinois’ capitol with a Sea of Orange on Advocacy Day, talking with state representatives about Metropolitan’s programs and leaving information packets about our legislative priorities.

MAY

Metropolitan DuPage partners with Bensenville School District 2 to open a new Early Learning Center, serving infants, toddlers and preschoolers through the Early Head Start/Head Start and Preschool for All programs.

Close to 400 guests gather at our DuPage Gala fundraiser, benefiting DuPage Center services and honoring Board Member Kim Stapleton.

Our Southeast Chicago Center reopens its Community Integrated Living Arrangement (CILA) facility, which provides a caring and close-knit home environment for adults with mental illness. The site had been closed due to state funding cuts.

JUNE

Communities Partnering 4 Peace (CP4P), an anti-violence initiative organized by Metropolitan and featuring Chicago’s leading street outreach organizations, honors the first graduates of the Metropolitan Peace Academy, which is working to professionalize the street outreach field.

Members of our Metro Board & ABLAS (Associate Board of the Legal Aid Society) gather to enjoy wine and networking at our Wine Mixer held at Ulta Beauty.

Students, families, community members and friends come out for our 5K Summer Dash to Mpower Community Schools in the Midway Center area.

Our Gerst Family Young Fathers Program honors outstanding young dads at its 4th Annual Awards Banquet for serving as positive role models for their children. Several fathers were also featured in a special CTA ad campaign.

Find extra information and photos in our online report: www.metrofamily.org/annualreport
COMMUNITY SCHOOLS

6,487 students from 25 schools

- 70% of students needing to improve academic performance showed improvements
- 70% of students needing to improve homework completion showed improvements
- 74% of those students needing to improve class participation showed improvements
- 68% of students needing to turn homework in on time showed improvements

TEACHERS REPORT

- 70% of students needing to improve their financial position
- 90 days

UPWARD BOUND

Prepares first-generation college students for success

- 17 graduating seniors accepted into college

$2,308,892 in scholarships & awards

EDUCATION

COMMUNITY SCHOOLS

Early Childhood Education

1,374 children & 2,963 family members received Early Learning services

- 80% met or exceeded nationally held expectations for growth and development

ADULTS

68% of parents report their child learned new knowledge or skills
85% of parents report their child is more interested in school
99% of parents would recommend community schools to other parents

COMMUNITY SCHOOLS

78% of students experienced improvements in their emotional symptoms
77% sustained improvements in overall difficulties

EMOTIONAL WELLNESS

BEHAVIORAL HEALTH

Adulthood

- 99% avoided psychiatric rehospitalization
- 97% maintained their housing during the year
- 92% experienced fewer barriers limiting their ability to access quality physical or behavioral healthcare
- 77% improved their Child’s Global Assessment of Functioning (CGAF) score – measures emotional functioning in areas including home, school, friends, leisure

Domestic Violence Counseling

1,783 clients, including 163 children and 1,620 adults

- 97% of adults reported better understanding of the effect of domestic violence on their life
- 100% of adults knew how to secure an order of protection & ways to plan for safety
- 96% of children reported knowing 2 things to do to stay safe
- 97% of children reported knowing the abuse was not their fault

LEGAL AID SOCIETY

7,527 hours donated by volunteers, law students and pro bono attorneys, valued at $1,107,641

- $1,200,000+ in child support and other financial awards/assets for domestic violence survivors

Victim Legal Assistance Network

Provides Wrap-Around Legal and Social Services for Crime Victims

491 clients received legal representation

155 clients received counseling services

- 49 clients benefitted from crime victim rights advocacy

YOUTH

77% improved their Children’s Global Assessment of Functioning (CGAF) score – measures emotional functioning in areas including home, school, friends, leisure

LEGAL AID SOCIETY

174 clients received legal assistance

Safe Families

854 clients

580 family members

Human Trafficking

1,891 clients