



2018  
annual  
report



metropolitan family services™

# HOLISTIC STRATEGY TO EMPOWER FAMILIES

METROPOLITAN FAMILY SERVICES **m**POWERS FAMILIES TO  
LEARN, TO EARN, TO HEAL AND TO THRIVE.

PART MENTOR, PART MOTIVATOR, PART ADVOCATE,  
SINCE 1857 **m**ETROPOLITAN FAMILY SERVICES HAS BEEN  
THE ENGINE OF CHANGE THAT **m**POWERS FAMILIES  
TO REACH THEIR GREATEST POTENTIAL AND POSITIVELY  
IMPACT THEIR COMMUNITIES.

**m**powered for life



metropolitan family services™

families **m**powered



**EDUCATION**  
We prepare young people and parents for success, from the early years throughout school, and all the way to college.



**EMOTIONAL WELLNESS**  
We encourage healthy and productive lives through counseling and mental health services, violence prevention and intervention, and older adult services.



**ECONOMIC STABILITY**  
We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.



**EMPOWERMENT**  
We help families stand up and be heard by providing legal aid and court advocacy services to the Chicago area's most vulnerable people.

## Our Mission

To provide and mobilize the services needed to strengthen families and communities.

## Our Vision

To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

## Our Values

We value families and communities, their inherent strengths, their ability to grow, be resilient and find solutions to challenges. We value staff professionalism, ethical service delivery and programs that reflect our compassion for people.

We believe in effectively managing the contributions of our donors and funders through maintaining sound fiscal policies while striving for excellence.

We value expeditious decision making and informed risk taking in pursuit of our mission and strategies.

# VALUING INTENTIONAL GROWTH

**A**t Metropolitan, we value growth, especially intentional growth. 2018 has been a year of new and extended opportunities.

That began with several new leaders who have joined our ranks and are making waves for families across Chicagoland and DuPage County, forging new and extending existing partnerships with nonprofits, businesses and government entities, all with the goal of increasing opportunities for families.

Our Legal Aid Society is building on its pioneering legacy by renaming and reshaping its focus areas to better serve clients. Changes include extending services to DuPage County and partnering with the State's Attorney's Office to launch the Safe Families program. The Safe Families program bridges a critical gap between criminal and civil courts, working to obtain more comprehensive orders of protection for victims of domestic violence who share children with their abuser.

Empowering families includes empowering their health. We now provide behavioral health services at all of our Centers, building on expertise cultivated at our Southwest, Southeast Chicago and DuPage Centers. We also are among the owners and providers of the Behavioral Health Consortium of Illinois (BHC), an innovative collaborative increasing access to mental health and substance abuse services for Medicaid, Medicare and commercial insurance recipients.

Speaking of health, trauma's impact, and Chicago's need for peace, last year we introduced you to the anti-violence initiative Communities Partnering 4 Peace (CP4P), featuring the city's leading street outreach/ violence interruption organizations.

This year CP4P celebrated the first graduates of the Metropolitan Peace Academy, which is professionalizing street outreach and creating a network of highly trained outreach workers. CP4P also held 814 Light in the Night community events this fiscal year, focused on helping residents reclaim safer community spaces.

We close with early learning, where we partnered with Bensenville School District 2 to open an early learning facility, providing services to 56 children. Looking ahead, we are excited about the coming year, as we anticipate launching the build-out of a new early learning center in Chicago's Gage Park community.

With all sincerity, we thank you for your engagement and support! Together, we make "Mpowering" families possible.



**Michael A. Vardas**  
Board Chair



**Ric Estrada**  
President & CEO



# GROWING VISION

Intentional growth at Metropolitan starts with our strategic, inclusive and forward-thinking leadership. Both fresh and familiar faces are coming together, in the spirit of collaboration that defines Metropolitan’s approach to community growth, to refresh the ways we create new opportunities and increase access to our existing opportunities for the children and families we serve.



**MIGUEL KEBERLEIN**  
*Executive Director  
of the Legal Aid Society*



As we approach the Legal Aid Society’s 100th year as part of Metropolitan Family Services, we’re looking ahead to one of the most exciting times in its history. A fresh perspective on LAS’ direction comes in the form of its new Executive Director, Miguel Keberlein.

Miguel, who joins LAS after more than 15 years in legal aid, brings to Metropolitan a background in immigrants’ and workers’ rights, as well as client services. His experience includes integrating social work services into legal programs, training staff in providing trauma-informed services to clients, and developing statewide strategy and initiatives; all are elements germane to the future success of LAS.

- » Growing LAS within Metropolitan
- » Growing LAS’ scope and capacity



First look: Our newly renamed practice groups position LAS for expansion:  
[www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)



**ROXANNE NAVA**  
*Executive Director of Metropolitan North  
& Metropolitan Evanston/Skokie*

Roxanne Nava’s background in supporting small businesses shines through in her leadership of Metropolitan’s North and Evanston/Skokie Centers, where she consistently works to develop partnerships throughout the communities in service of program growth.

- » Growing collaboration to support programming
- » Growing Metropolitan’s profile in our North & Evanston/Skokie communities



What does “empowerment” mean to Metropolitan’s leaders?  
[www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)



As the needs of the children and families we serve grow more complex, we at Metropolitan are growing our Early Childhood Education (ECE) services to meet those needs; we’re working with more community partners, opening more classrooms, and adding more home visiting services.

Our two newly created Director of Early Learning positions oversee Early Learning business development and growth strategies, program standardization and sustainability, partner relationships, work flows and quality, local and state planning and initiatives, and innovation and strategic initiatives.



**NICOLE (NIKKI) CAMERON**  
*Director of Early Learning  
- Suburban*

Most recently Program Director for ECE in DuPage, Nikki has reached across the county to bring community partners together to raise the visibility and importance of ECE services in DuPage, and to build a collaborative system of services for young children and families.

- » Growing Metropolitan’s reach through ECE
- » Growing collaborative efforts in our DuPage communities
- » Growing holistic impact of ECE programing



**JENNIFER ALEXANDER**  
*Director of Early Learning  
- Chicago*

Most recently Program Director for ECE in Chicago, Jennifer contributes to the field through her active participation on numerous councils and associations. Jennifer’s demonstrated leadership can best be seen through the accomplishments of her staff.

- » Growing staff ability and capacity
- » Growing ECE outreach in our Chicago communities
- » Growing Metropolitan’s ECE services



# GROWING VISION



**RITA LOPEZ BROSINAN**  
*Executive Director of  
Metropolitan DuPage*

Through her work at Metropolitan – first as Executive Director (ED) of our Southwest Center, and now as ED at DuPage – Rita Lopez Brosnan helps Metropolitan create access to education and the opportunities it affords for thousands of children and families.

As she steps into her new role, Rita brings innovative leadership, strategic thinking and insight into the communities our DuPage Center serves.

- » Growing early learning programming
- » Growing behavioral health services and capacity
- » Growing community connections throughout DuPage



**ASHLEY DUCHOSSOIS JOYCE**  
*Board of Directors Vice Chair*



Ashley Duchossois Joyce understands Metropolitan Family Services. A longtime supporter, Ashley’s insight into Metropolitan’s mission and operations spans twenty years and myriad capacities. As she further develops that insight through her current role as Vice Chair of the Board of Directors, Ashley’s growth within Metropolitan as a board member, as President of The Duchossois Family Foundation, and as a former social worker, has proven integral to the growth of our organization as a whole.



Read extended profiles on our leadership and their accomplishments:  
[www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)

# GROWING REACH

## LEGAL AID SOCIETY’S SAFE FAMILIES PROGRAM

Domestic violence victims frequently encounter many challenges maintaining separation from their abuser. Sharing children makes it even more difficult to maintain separation; from wanting the abuser to see the children, to an inability to financially support themselves without help from the abuser.

Orders of protection provide the child-related support many victims need to maintain separation from their abuser – possession of their children, a concrete visitation schedule, and child support – without which they are more likely to be abused again. Until recently in the Cook County Court system, however, for orders of protection issued in criminal cases, including domestic violence cases, there was no one helping victims request this more comprehensive relief.

Until now.

Under a newly created project, the Legal Aid Society’s Safe Families Program – a partnership with the State’s Attorney’s Office – bridges the gap between criminal and civil courts, working to obtain more comprehensive orders of protection for victims of domestic violence to provide the structure and financial support that they need to successfully move on with their lives.

“

Fundamentally, people need this relief to stay safe and separated from their abuser.

– **Melanie MacBride**  
SUPERVISING ATTORNEY FOR  
THE DOMESTIC VIOLENCE TEAM

”



How are the Safe Families Program and the Human Trafficking Initiative growing Chicago’s legal aid community? More at [www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)

## GROWING THE HUMAN TRAFFICKING INITIATIVE

The Human Trafficking Initiative provides free legal services to human trafficking survivors on legal issues that result from their exploitation. In addition, clients are connected to case management and counseling services either in-house at Metropolitan or through a referral to a federally funded program specific to survivors of human trafficking. In response to growing demand for services in the city and suburbs, the program is expanding its services, adding staff to the downtown office and in Metropolitan DuPage.



# GROWING IMPACT



metropolitan  
**PEACE**  
ACADEMY

Look further into CP4P  
with our online report:  
[www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)

As violence continues to plague multiple communities in Chicago, Metropolitan Family Services is working to help find solutions. In 2017, we joined forces with the city’s leading street outreach organizations to launch **Communities Partnering 4 Peace (CP4P)**.

CP4P is a framework that provides a comprehensive, long-term approach to reducing violence and gang activity among the individuals and communities it serves. Its work is rooted in nonviolence, trauma-informed care, hyper-local collaboration and restorative justice practices.

CP4P works in nine of Chicago’s most at-risk communities to help reduce shootings and homicides, create and reclaim safe community spaces, and professionalize the street outreach field.

**The Metropolitan Peace Academy**, a major CP4P component, is a multidisciplinary training platform designed to professionalize and strengthen the fields of street outreach and community violence prevention.

Graduates participate in a rigorous 144-hour, 18-week curriculum focused on street outreach, nonviolence, trauma-informed services and restorative justice. The Academy is the first of its kind in Chicago.

Twenty-three of Chicago’s most seasoned street outreach workers graduated from the Peace Academy in June 2018.



## VIOLENCE PREVENTION

**Canvassing:** Outreach workers spend time in the neighborhoods, building ongoing relationships with community members, sharing information about available resources and productive alternatives to violence, and identifying existing or potential threats to peace in the area.  
.....**4,800 REACHED**

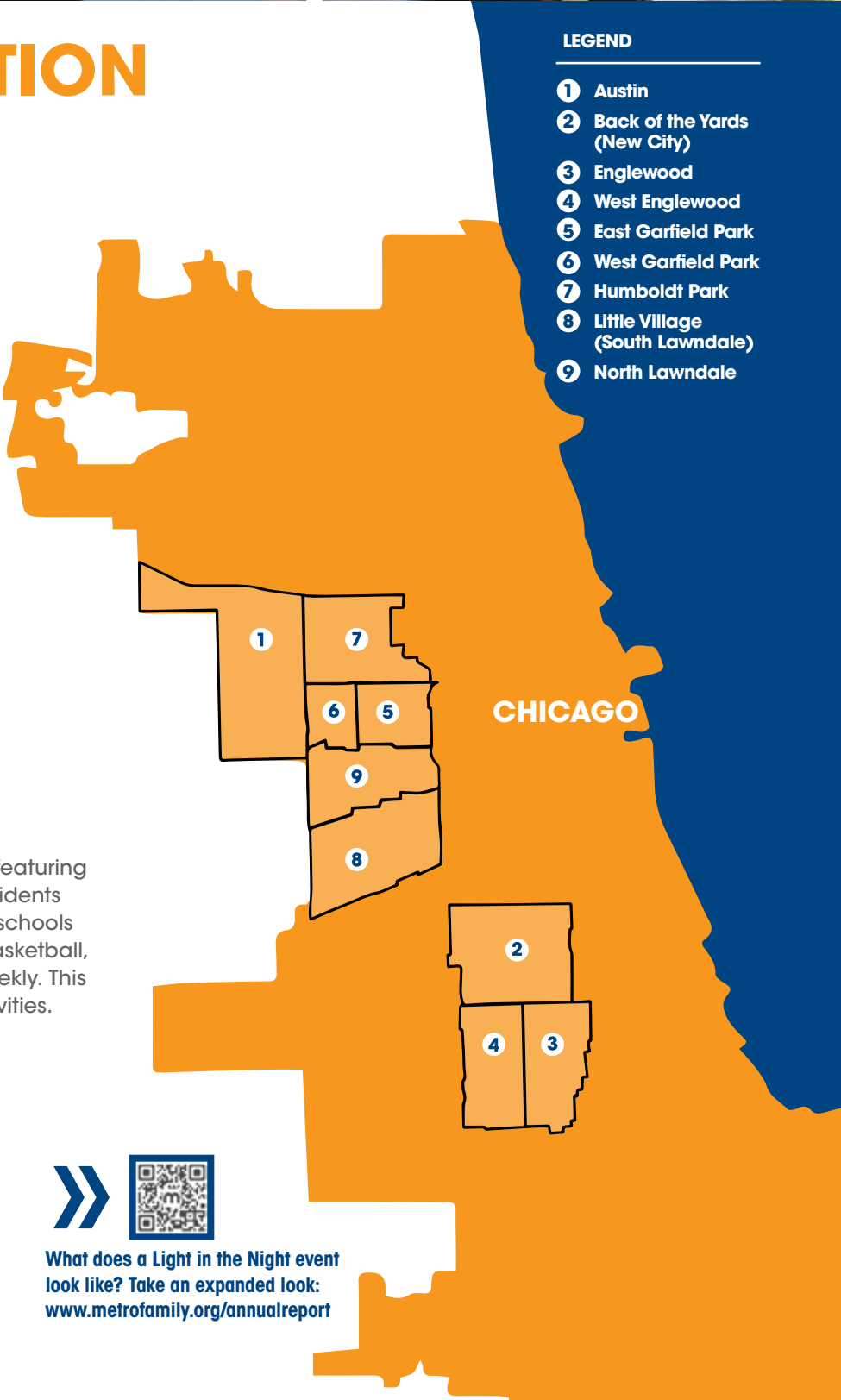
**Re-Entry:** Re-entry provides sustained support to community members returning from incarceration, to ensure successful family and neighborhood re-unification through referrals to services like counseling, job training and life skills.  
.....**1,070 SERVED**

**Case Management Services:** Case managers work one-on-one with high-risk individuals, developing relationships and connecting them with the services they need to mitigate future incidents of community violence.  
.....**3,193 SERVED**



CP4P celebrated another successful year of **Light in the Night**, featuring **814** events in CP4P communities, all with the goal of helping residents reclaim safe spaces. Public spaces including parks, gyms and schools become hubs in each CP4P community for activities such as basketball, skating, barbeques and movie nights for three to four nights weekly. This fiscal year, **83,869** people participated in Light in the Night activities.

- » Alliance of Local Service Organizations (ALSO)
- » Breakthrough Urban Ministries
- » Cure Violence
- » New Life Centers of Chicagoland
- » Institute for Nonviolence Chicago (INVC)
- » Precious Blood Ministries of Reconciliation
- » Target Area Development Corp.
- » UCAN



What does a Light in the Night event look like? Take an expanded look:  
[www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)



# GROWING CAPACITY

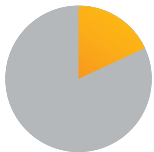
## BEHAVIORAL HEALTH

As mental health issues such as depression, addiction and suicide have become national epidemics, the need for mental health services is critical, especially in underserved communities. In response, we at Metropolitan have extended our mental health services – part of our behavioral health specialty – to all of our Centers.

From Evanston/Skokie, in Chicago, across DuPage County and in the southwest suburbs, youth and adults can access a spectrum of care, ranging from counseling for those who have lost loved ones to crisis intervention for clients experiencing psychiatric episodes.



ONE IN FIVE ADULTS IN AMERICA EXPERIENCE A MENTAL ILLNESS



18% OF ADULTS – 42 MILLION PEOPLE – LIVE WITH ANXIETY DISORDER



ONE HALF OF ALL CHRONIC MENTAL ILLNESS BEGINS BY AGE 14.\*

*\*Statistics from the National Alliance on Mental Illness*

## THE BEHAVIORAL HEALTH CONSORTIUM OF ILLINOIS

In our effort to make behavioral health services more accessible, Metropolitan helped found the Behavioral Health Consortium of Illinois (BHC). This pioneering, county-wide collaborative, led by the Cook County Health Care System, features 12 behavioral health providers and serves Medicaid, Medicare and commercial insurance recipients. Youth and adults now have a single point of contact – one referral number – through which they can secure mental health and substance abuse disorder services in their community. BHC members collectively offer more than 75 office-based locations throughout Cook County.



What makes the BHC's unique format effective? Dive deeper in our online report: [www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)

### BEHAVIORAL HEALTH CONSORTIUM MEMBERS

- Bobby E. Wright Comprehensive Behavioral Health Center
- Community Counseling Centers of Chicago
- Family Guidance Centers, Inc.
- Habilitative Systems, Inc.
- Haymarket Center
- Heartland Alliance Health
- HRDI, A Subsidiary of Friend Family Health Center
- Lutheran Social Services of Illinois
- Metropolitan Family Services
- Pillars Community Health
- Sinai Health System
- The South Suburban Council on Alcoholism and Substance Abuse



# BEHAVIORAL HEALTH & DOMESTIC VIOLENCE SERVICES INTEGRATION

As behavioral health care is often needed to help domestic violence survivors heal, Metropolitan is integrating its domestic violence services and behavioral health services. Training staff members from both areas in their colleagues' key service standards enables us to provide a more comprehensive, "wrap-around" approach for client care and treatment. Metropolitan continues to roll out full integration into 2019.



More on the ways growing behavioral health is growing our organization: [www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)

## BEHAVIORAL HEALTH AT METROPOLITAN

### CILA

Donald and "Anne" live at our Southeast CILA (Community Integrated Living Arrangement), a shared-apartment space for adults with developmental disabilities to live independently in an environment supported 24/7 by caring staff. Newly re-opened after state budget cuts shut it down last year, the Southeast CILA is growing quickly; Donald and Anne were the first to move in, but only four months later, they have six neighbors.

Donald and Anne specifically wanted to move into a CILA facility when they moved out of the nursing home where they had been living before. Here, they receive case management, medication

monitoring, transportation to appointments, and training for job and life skills. "I've learned things here that I wish I had been taught before," Donald says. "It's a good place; I feel better about myself more often."

"You want to feel safe – you want a place to call your own," says Program Supervisor Jennifer Altman. "Our clients have not always been treated with dignity and respect in other parts of society, but we want them to have what any other person can have: a home."

“To be empowered means to be stronger than that person – that person being your old self.”  
– Donald

### ADULT MENTAL HEALTH: MOVIE NIGHT

It's Movie Day at Metropolitan Southeast Chicago. Our Adult Mental Health program is screening "Thor". Estoria - a program client who, according to our staff, is a "real character" – made tacos to share for the event. Rochelle is quieter, but she laughs the loudest at Estoria's jokes. They're both regulars at the monthly Movie Day, when clients in Southeast Chicago's support groups enjoy movie snacks and each other's company.



# STATEMENT OF ACTIVITIES

Amounts in 000's

## OPERATING REVENUE

|                                   | 2018          | 2017          |
|-----------------------------------|---------------|---------------|
| Government Grants                 | 35,046        | 29,500        |
| Program Service Fees              | 9,054         | 8,316         |
| Contributions                     | 10,090        | 7,003         |
| United Way                        | 1,795         | 1,825         |
| Endowment Payout                  | 1,333         | 1,318         |
| Income from Trusts & Other Income | 6,485         | 3,591         |
| <b>Total Operating Revenue</b>    | <b>63,803</b> | <b>51,553</b> |

## OPERATING EXPENSES

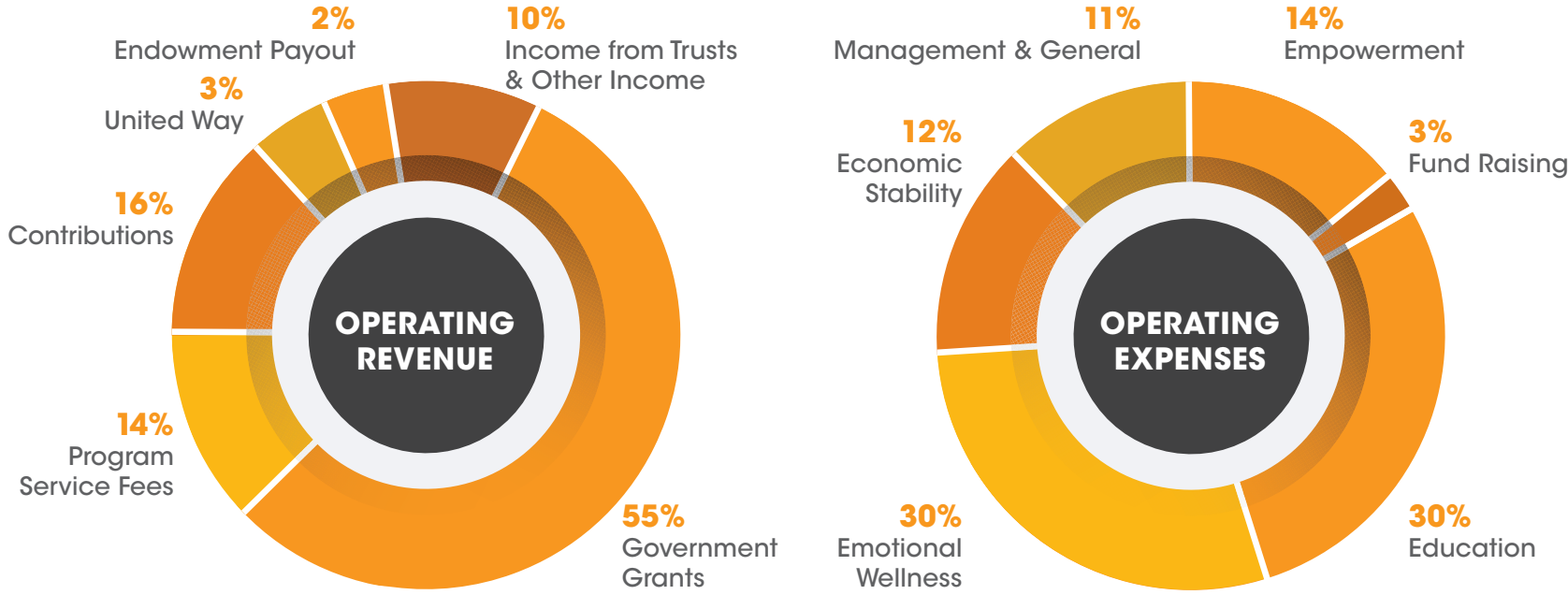
### Program Expenses

|                                    |               |               |
|------------------------------------|---------------|---------------|
| Education                          | 18,966        | 19,008        |
| Emotional Wellness                 | 19,391        | 16,294        |
| Economic Stability                 | 7,974         | 7,081         |
| Empowerment                        | 8,621         | 1,760         |
| <b>Total Program Expenses</b>      | <b>54,952</b> | <b>44,143</b> |
| Management & General               | 6,958         | 5,535         |
| Fund Raising                       | 2,171         | 1,664         |
| <b>Total Operating Expenses</b>    | <b>64,081</b> | <b>51,342</b> |
| <b>Operating Surplus (Deficit)</b> | <b>(278)</b>  | <b>211</b>    |

## OTHER CHANGES IN NET ASSETS

|  |               |               |
|--|---------------|---------------|
| Depreciation & Amortization                  | (561)         | (600)         |
| Net Investment Gains (Losses)                | 1,482         | 4,708         |
| Bequest                                      | 153           | 0             |
| Change in Pension Liability                  | 1,362         | 2,028         |
| Change in Market Value of Interest Rate Swap | 868           | 1,282         |
| Other  | (1003)        | 2,551         |
| <b>Non Operating Activity</b>                | <b>2,301</b>  | <b>9,969</b>  |
| <b>Total Change in Net Assets</b>            | <b>2,023</b>  | <b>10,180</b> |
| <b>Net Assets at Beginning of Year</b>       | <b>57,629</b> | <b>47,449</b> |
| <b>Net Assets at End of Year</b>             | <b>59,652</b> | <b>57,629</b> |
| Contribution for Goods and Services          | 1,863         | 2,537         |

# BREAKDOWN OF EXPENSES



# STATEMENT OF FINANCIAL POSITION

Amounts in 000's

## ASSETS

|                        | 2018          | 2017          |
|------------------------|---------------|---------------|
| Cash                   | 154           | 2,856         |
| Receivables            | 14,126        | 11,734        |
| Investments            | 42,679        | 41,547        |
| Interest in trusts     | 16,915        | 16,564        |
| Property and equipment | 16,542        | 17,038        |
| Other                  | 1,516         | 1,029         |
| <b>Total Assets</b>    | <b>91,932</b> | <b>90,768</b> |

## LIABILITIES AND NET ASSETS

|   |               |               |
|---|---------------|---------------|
| Accounts payable and accruals           | 5,838         | 2,981         |
| Line of credit                          | 3,646         | 4,675         |
| Notes payable                           | 873           | 931           |
| Bonds payable                           | 12,700        | 12,700        |
| Pension liability                       | 5,741         | 7,104         |
| Other                                   | 3,482         | 4,748         |
| <b>Total Liabilities</b>                | <b>32,280</b> | <b>33,139</b> |
| <b>Net Assets</b>                       | <b>59,652</b> | <b>57,629</b> |
| <b>Total Liabilities and Net Assets</b> | <b>91,932</b> | <b>90,768</b> |



# More than 79,800 lives Mpowered!

## Headquarters.....12,708 Clients

1 North Dearborn St, Ste 1000  
Chicago, IL 60602  
312-986-4000

The Legal Aid Society  
312-986-4200

Employee Assistance Network  
312-986-4249

## Calumet.....12,603 Clients

235 East 103rd St, Chicago, IL 60628  
773-371-3600

Serving Beverly, Chatham, Englewood,  
Morgan Park, Mount Greenwood, Pullman,  
Riverdale, Roseland, Washington Heights,  
Washington Park, West Pullman and Woodlawn

## DuPage .....7,775 Clients

222 East Willow Ave, Wheaton, IL 60187  
630-784-4800

Serving 33 DuPage County communities

## Evanston/Skokie Valley.....2,761 Clients

5210 Main St, Skokie, IL 60077  
820 Davis St, Ste 218, Evanston, IL 60201  
847-425-7500

Serving Des Plaines, Evanston, Golf,  
Lincolnwood, Morton Grove, Nilis, Skokie

## Midway .....24,381 Clients

3843 West 63rd St, Chicago, IL 60629  
773-884-3310

Serving Brighton Park, Chicago Lawn,  
Clearing, Englewood, Gage Park, New City, West  
Englewood and West Lawn

## North.....5,706 Clients

3249 North Central Ave, Chicago, IL 60634  
773-371-3700

Serving Belmont Cragin, Hermosa, Irving Park  
and Portage Park

## Southeast Chicago.....4,220 Clients

3062 East 91st St, Chicago, IL 60617  
773-371-2900

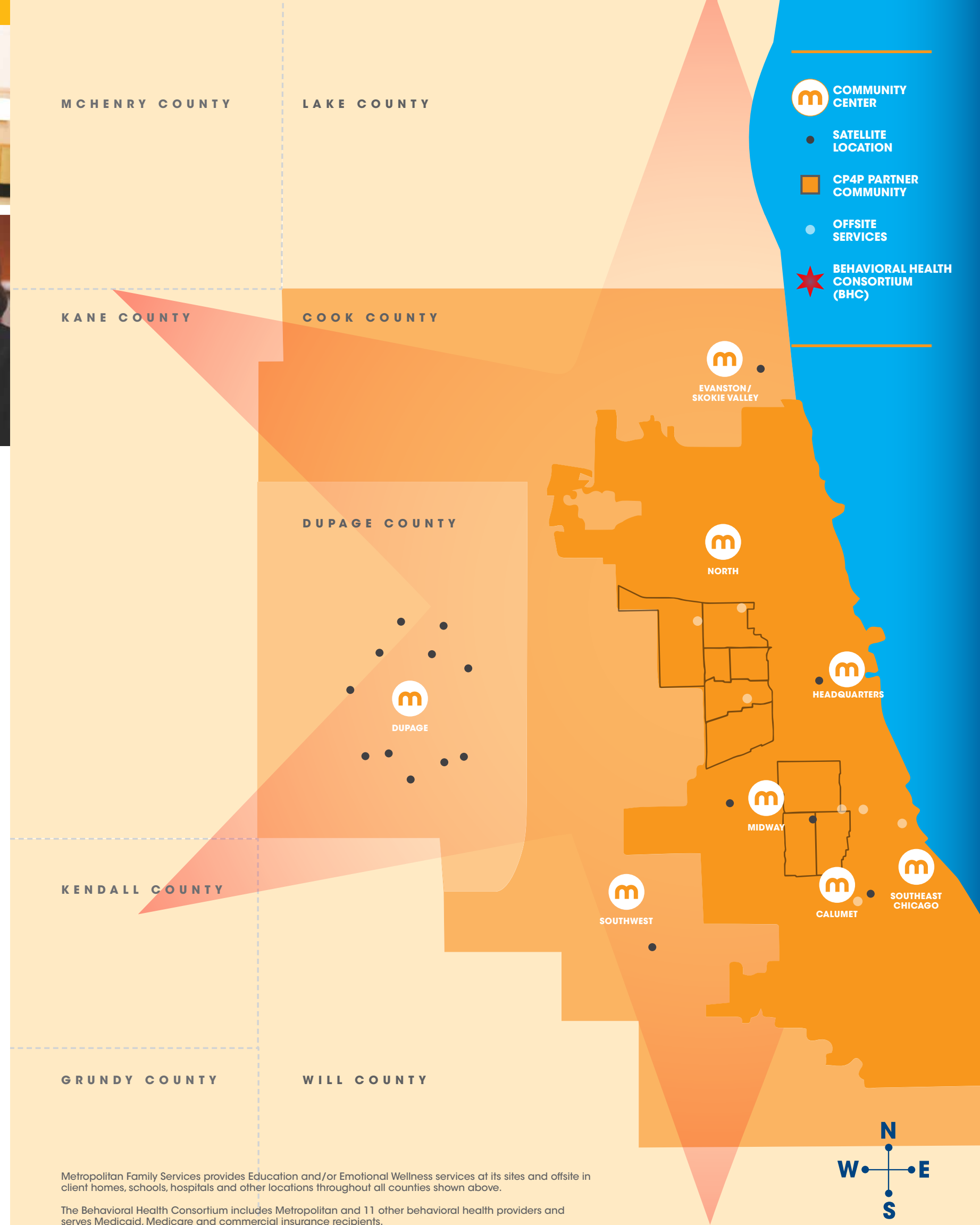
Serving Calumet Heights, East Side, Hegewisch, South  
Chicago and South Deering

## Southwest .....9,664 Clients

10537 South Roberts Rd, Palos Hills, IL 60465  
708-974-2300

13136 South Western Ave, Blue Island, IL 60406  
708-974-5800

Serving Ashburn, Beverly, Blue Island,  
Calumet, Lemont, Orland, Mount  
Greenwood, Oak Forest, Palos, Lower  
Stickney and Worth Townships



# ALMOST THERE!

## Mpower families, Mpower our future

## THE CAMPAIGN TO MPOWER FAMILIES IS A \$25 MILLION STRATEGY FOR THE FUTURE

### DONORS

#### \$1,000,000 and above

The Duchossois Family Foundation  
Gary and Virginia Gerst, Graham and Christy Gerst  
Robert R. McCormick Foundation  
Martha and Richard Melman  
Barbara Rapp

#### \$250,000 - \$999,000

Anonymous  
Anonymous  
Craig and Janet Duchossois  
Equal Justice Works  
Tony and Susan Hunter  
Michael Joyce and Ashley Duchossois Joyce

#### \$100,000 - \$249,000

Anonymous  
CBRE/David Tropp  
Chicago Community Trust  
Frank M. Clark, Jr.  
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Northern Trust  
Nuveen Investments  
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Polk Bros Foundation  
Richard and Linda Price  
Silicon Valley Community Foundation

#### \$50,000 - \$99,999

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Anonymous  
BMO Harris Bank  
Maree G. Bullock, in honor of Jimmie R. Alford  
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Merle Goldblatt Cohen and Seymour Cohen, Lisa Cohen Schenkman and Gary Schenkman  
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Cathy and Bill Osborn  
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Michael and Lori Vardas

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#### \$10,000 - \$24,999

John and Ann Amboian  
Anonymous

Aon  
Marcus Boggs  
Erica Borggren  
Erica Canzona  
The Cleveland Avenue Foundation for Education  
CNA  
Sharon R. D'Alessandro  
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#### \$5,000 - \$9,999

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Jennifer Comparoni and Matthew Bernstein  
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Erin M. Gardiner  
Robert and Carrie Gibson  
Tom Hutchinson  
Diana Palomar  
Sandra and Michael Perlow  
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The PrivateBank  
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Audrey and E. Leonard Rubin  
Sophia Ruffolo  
James and Laurie Shults  
Matthew Walch and Sandra Muhlenbeck  
Debbie K. Wright

#### \$1,000 - \$4,999

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Darrin R. Bacon  
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Tianne Bataille  
Jeffrey and Debra Bruns  
Jonathan and Jennifer Bunge  
Thomas J. Carmody  
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Ryanne and Nathan Dent  
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Ellwood Associates  
Lloyd A. Fry Foundation  
Jody A. Gauthier  
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Jessica Green  
Kyle Harvey  
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Anne Leventry  
Jim McSherry  
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Rae and Jim Nevling  
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Daniel F. Rahill  
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Aaron Rice  
Michael and Susan Roche  
Cynthia Lowe Rynning  
James Stoppel and Pamela Sharar-Stoppel  
Glyn and Marleen Skerrett  
Douglas Stevens  
John Stitzell  
John R. Storino  
Wheaton Bank & Trust  
Charles Peters and Cynthia Wilson  
Leslie Wilson

### CAMPAIGN CABINET

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**John MacCarthy**  
*Campaign Co-Chair*  
**Martha Melman**  
*Campaign Co-Chair*  
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## THE FAMILY TRUST

Empowering families goes beyond impacting lives today. At Metropolitan Family Services, it means investing in future generations.

Our Family Trust offers a unique opportunity to ensure thousands of family members, from newborns to seniors, will be able to access services that will help stabilize, strengthen and transform their lives.

We invite you to join a special group of individuals who share our commitment to tomorrow's families.

"Our commitment to Metropolitan as members of the Family Trust is one of the best investments we have ever made. Metropolitan's impact with programs such as Early Childhood Education and Communities Partnering 4 Peace (CP4P) demonstrate its continuing capacity for leadership and innovation. As a board member for 35 years, I am constantly amazed at the

quality of Metropolitan's professional staff and its strategic focus on delivering results that strengthen families and communities. With our Family Trust membership, we're delighted to help this remarkable institution continue its work to empower families for generations to come."

— Rob Carr, Member, Family Trust

### FAMILY TRUST MEMBERS

Anonymous  
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Patricia Ashbrook  
Robert and Darden Carr  
Dennis Conroy  
Jennifer Straub Corrigan & Patrick Corrigan  
Emily and John Costigan  
Marie and Craig Duetsch  
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### Establish Future Gifts In Your Estate Plan



[www.metrofamily.org/family-trust](http://www.metrofamily.org/family-trust)

To learn more, contact:

Barbara West Stone  
Chief Development Officer  
(p) 312-986-4028  
(e) [westb@metrofamily.org](mailto:westb@metrofamily.org)



“

I'm a big believer in the power of families. I am one of 12 siblings who were fortunate to grow up in a strong and loving home. My connection to my family has shaped my life. I want every family to be the best they can be – and I support Metropolitan because they help families make that happen every day.

”

**Barb Rapp**

BOARD MEMBER, CAMPAIGN CABINET,  
METROPOLITAN FAMILY SERVICES

# HIGHLIGHTS

## 2017

### JUNE

The ACT Now Coalition, which promotes access to quality and affordable afterschool/youth development programs for Illinois youth, joins the Metropolitan family, with Metropolitan serving as ACT Now's fiscal agent.

### JULY

The Chicago Reader names our Midway Learning and Wellness Center "Best Day Care"!

### AUGUST

Harlan High School students from Metropolitan Calumet's Community Schools program create a new building mural - the first of its kind at the school in a decade.



Find extra information and photos in our online report: [www.metrofamily.org/annualreport](http://www.metrofamily.org/annualreport)

### OCTOBER

The Legal Aid Society honors Walgreen Co. SVP/General Counsel Elena Kraus at its Equal Access to Justice Awards Luncheon for her contributions to pro bono law.



### NOVEMBER

The Mpower the Night gala presents the Robert R. McCormick Foundation with Metropolitan's Inaugural Legacy Award for outstanding philanthropic leadership in empowering Chicago-area families.

Our Evanston/Skokie Center partners with local nonprofits to host the "Resilient Families" conference, sharing insights to help families manage life challenges.

### DECEMBER

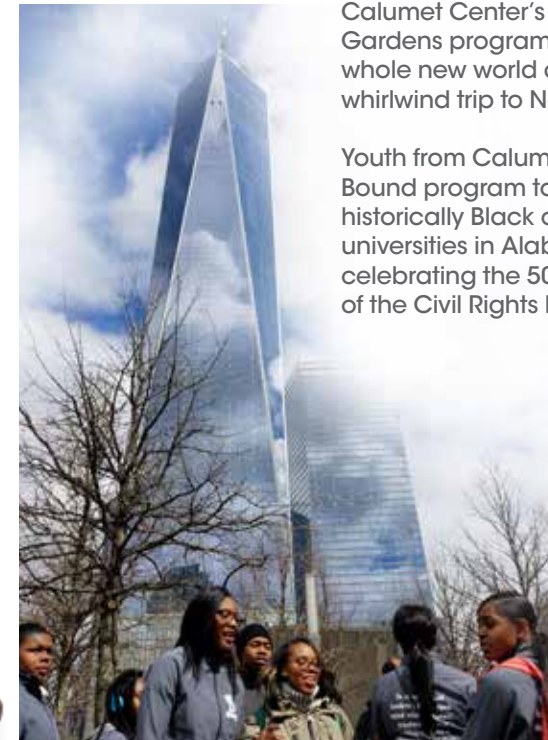
Our Midway Center celebrates 30 years of serving Chicago's Southwest Side communities!

## 2018

### MARCH

Ten teen leaders from our Calumet Center's Altgeld Gardens program experience a whole new world during a 4-day, whirlwind trip to New York City.

Youth from Calumet's Upward Bound program tour multiple historically Black colleges and universities in Alabama, also celebrating the 50th anniversary of the Civil Rights Movement.



### APRIL

Our Evanston/Skokie Center celebrates Spring Fever, its annual fundraiser, honoring former Evanston Mayor Jay Lytle and Bonnie Lytle as well as the City of Evanston and its Mental Health Board.

Staff floods Illinois' capitol with a Sea of Orange on Advocacy Day, talking with state representatives about Metropolitan's programs and leaving information packets about our legislative priorities.

### MAY

Metropolitan DuPage partners with Bensenville School District 2 to open a new Early Learning Center, serving infants, toddlers and preschoolers through the Early Head Start/Head Start and Preschool for All programs.

Close to 400 guests gather at our DuPage Gala fundraiser, benefiting DuPage Center services and honoring Board Member Kim Stapleton.

Our Southeast Chicago Center reopens its Community Integrated Living Arrangement (CILA) facility, which provides a caring and close-knit home environment for adults with mental illness. The site had been closed due to state funding cuts.



### JUNE

Communities Partnering 4 Peace (CP4P), an anti-violence initiative organized by Metropolitan and featuring Chicago's leading street outreach organizations, honors the first graduates of the Metropolitan Peace Academy, which is working to professionalize the street outreach field.

Members of our Metro Board & ABLAS (Associate Board of the Legal Aid Society) gather to enjoy wine and networking at our Wine Mixer held at Ulta Beauty.

Students, families, community members and friends come out for our 5K Summer Dash to Mpower Community Schools in the Midway Center area.

Our Gerst Family Young Fathers Program honors outstanding young dads at its 4th Annual Awards Banquet for serving as positive role models for their children. Several fathers were also featured in a special CTA ad campaign.



# IMPACT IN NUMBERS

## EDUCATION

### COMMUNITY SCHOOLS

**6,487** STUDENTS FROM 25 SCHOOLS

#### TEACHERS REPORT

- 70%** of students needing to improve academic performance showed improvements
- 70%** of students needing to improve homework completion showed improvements
- 74%** of those students needing to improve class participation showed improvements
- 68%** of students needing to turn homework in on time showed improvements

### UPWARD BOUND PREPARES FIRST-GENERATION COLLEGE STUDENTS FOR SUCCESS

**17** graduating seniors accepted into college **\$2,308,892** in scholarships & awards

After participating in the program:

- 88%** of parents report their child learned new knowledge or skills
- 85%** of parents report their child is more interested in school
- 99%** of parents would recommend community schools to other parents

**86%** of students said the program helped them learn to work better as a team with other students

### PARENTING FUNDAMENTALS

**398** graduates **68%** showed decreased risk for child maltreatment **593** attended one or more classes

### EARLY CHILDHOOD EDUCATION

**1,374** CHILDREN & **2,963** FAMILY MEMBERS

received Early Learning services

**80%** met or exceeded nationally held expectations for growth and development



## ECONOMIC STABILITY

**61%** of 845 clients gained skills and/or education, job or career credentials

**60%** of 846 clients increased their financial position

**542** clients completed financial capability training

**458** clients maintained employment placement over 90 days

**459** clients improved their job quality over the fiscal year

### YOUTHBUILD TRAINS LOW-INCOME YOUNG ADULTS FOR CONSTRUCTION CAREERS

**66** participants **84%** completed their high school diploma

**100%** earned their Occupational Safety and Health Administration certificate (Workplace Safety)

**98%** improved their literacy and math skills **83%** earned National Craft Assessment and Certification

### GERST FAMILY YOUNG FATHERS PROGRAM HELPS CLIENTS ESTABLISH A SOLID FINANCIAL FOUNDATION AND BECOME STRONGER DADS

**100%** completed job readiness training **84%** increased their financial net worth **82%** improved their job quality **98%** achieved financial literacy **82%** improved their credit score **84%** improved their financial position **81%** advanced their employment

### WORKFORCE INNOVATION AND INVESTMENT ACT (WIOA) EQUIPPING JOB SEEKERS TO ACCESS JOBS, EDUCATION, TRAINING AND SERVICES TO SUCCEED IN THE LABOR MARKET

**89** teens enrolled in programs

At enrollment, **67** not attending school or working, **82%** showing basic skill deficiencies

By end of FY18: only **8%** showed basic skill deficiencies; **78** secured jobs or re-entered school

## EMOTIONAL WELLNESS

### ADOPTION PRESERVATION

HELPS FAMILIES FORMED BY ADOPTION OR GUARDIANSHIP WITH CHILDREN WHO HAVE EMOTIONAL/TRAUMA ISSUES

**449** children and **1,525** family members

**99%** OF CHILDREN KEPT IN THEIR ADOPTIVE HOMES

### SCHOOL-BASED COUNSELING

**91** STUDENTS FROM **5** DIFFERENT SCHOOLS **78%** of students experienced improvements in their emotional symptoms **77%** sustained improvements in overall difficulties

### BEHAVIORAL HEALTH

#### ADULTS

**99%** avoided psychiatric re-hospitalization

**97%** maintained their housing during the year

**92%** experienced fewer barriers limiting their ability to access quality physical or behavioral healthcare

#### YOUTH

**77%** improved their Children's Global Assessment of Functioning (CGAS) score – measures emotional functioning in areas including home, school, friends, leisure

### DOMESTIC VIOLENCE COUNSELING

**1,783** CLIENTS, INCLUDING **163** CHILDREN AND **1,620** ADULTS

After receiving services,

**97%** of adults reported better understanding of the effect of domestic violence on their life

**100%** of adults knew how to secure an order of protection & ways to plan for safety

**96%** of children reported knowing 2 things to do to stay safe

**97%** of children reported knowing the abuse was not their fault

## EMPOWERMENT

### LEGAL AID SOCIETY

**7,527** hours donated by volunteers, law students and pro bono attorneys, valued at **\$1,107,641**

**\$1,200,000+** in child support and other financial awards/assets for domestic violence survivors

**\$49,000+** secured in financial awards for housing and consumer clients

### VICTIM LEGAL ASSISTANCE NETWORK PROVIDES WRAP-AROUND LEGAL AND SOCIAL SERVICES FOR CRIME VICTIMS

**491** clients received legal representation

**326** clients accessed case management & resource links

**155** clients received counseling services

**49** clients benefitted from crime victim rights' advocacy

**11,052** CLIENTS SERVED

### ELDER LAW

**174** clients received legal assistance

### SAFE FAMILIES

**854** clients **580** family members

### HUMAN TRAFFICKING

**1,891** clients



