HOW CAN WE ASSIST?

A Metropolitan Family Services caseworker certified by the Illinois Department on Aging to investigate and provide case management services for Adult Protective Services will interview the person who has allegedly been abused and, if appropriate, assist them in accessing resources that may improve their situation.

The program looks at the many types of adult abuse and we can help you or someone you know to address:

- **Physical Abuse**
  - Inflicting physical pain or injury.

- **Sexual Abuse**
  - Touching, fondling, intercourse or any other sexual activity with an adult, when the adult is unable to understand, unwilling to consent, threatened or physically forced.

- **Emotional Abuse**
  - Verbal assaults, threats of maltreatment, harassment or intimidation.

- **Confinement**
  - Restraining or isolating an adult, other than for a medical reason.

- **Passive Neglect**
  - The caregiver’s failure to provide an adult with life’s necessities.

- **Willfull Deprivation**
  - Deliberate denial of an adult’s medication, medical care, shelter, food, a therapeutic device or other physical assistance.

- **Financial Exploitation**
  - The misuse or withholding of an adult’s resources by another, to the disadvantage of the adult or the advantage of someone else.

WHO SHOULD CALL?

Any person can voluntarily report and certain professions are required by law to report suspected abuse, neglect and exploitation if the eligible adult (because of a disability or other condition or impairment) is unable to report for themselves. By law, anyone making an adult abuse report in good faith has civil and criminal immunity from liability and professional disciplinary action.

WHERE DO YOU CALL?

Metropolitan Family Services
Evanston/Skokie Valley
847-425-7500 (M-F 9 am to 5 pm)

Illinois Department on Aging
Statewide 24/7
1-866-800-1409

LOCATIONS

Adult Protective Services is a community-based program and the first face-to-face assessments will be conducted in the adult’s home or other safe location.