Our Mission
To provide and mobilize the services needed to strengthen families and communities.

Our Vision
To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

Our Values
We value families and communities, their inherent strengths, their ability to grow, be resilient and find solutions to challenges. We value staff professionalism, ethical service delivery and programs that reflect our compassion for people.

We believe in effectively managing the contributions of our donors and funders through maintaining sound fiscal policies while striving for excellence.

We value expeditious decision making and informed risk taking in pursuit of our mission and strategies.
EDUCATION
We prepare young people and parents for success, from the early years throughout school, and all the way to college.

EMOTIONAL WELLNESS
We encourage healthy and productive lives through counseling and mental health services, violence prevention and intervention, and older adult services.

ECONOMIC STABILITY
We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.

EMPOWERMENT
We help families stand up and be heard by providing legal aid and court advocacy services to the Chicago area’s most vulnerable people.
160 YEARS OF MPOWERING FAMILIES

When families are strong they can accomplish the impossible and fuel the success of their communities, cities and nation. For 160 years families have been the passion of Metropolitan Family Services.

Launched in 1857 as the Chicago Relief & Aid Society, later renamed United Charities and today known as Metropolitan Family Services, from day one we have focused on empowering families and communities. Spanning education, economic stability, emotional wellness, and empowerment/legal aid, we bring a spectrum of programs and services designed to help families maximize their potential.

This year our priority has been to keep leveraging resources to better serve the more than 72,000 clients we reach each year. To help direct agency initiatives and leverage resources, we have some new members of our leadership team. They are Chief Operating Officer Theresa Nihill (formerly Executive Director of the Metropolitan DuPage Center), and three Executive Directors: Angela Bentsen of Metropolitan DuPage; Rita Lopez Brosnan of Metropolitan Southwest and Southeast Chicago; and Roxanne Nava of Metropolitan North and Evanston/Skokie. Each brings extensive experience to their roles matched by a strong commitment to families and community.

Understanding that wise partnerships help generate superior results, we assumed fiscal leadership for several dynamic nonprofits. We are fiscal sponsor of ACT Now Illinois, which promotes afterschool programming for students. We also serve as fiscal agent for the Greenwood Project, which is opening doors for minority students to financial industry careers, as well as the Institute for Non Violence Chicago (INVC), immersed in cutting-edge work to address violence in the Austin community.

That brings us to a special new initiative. As violence has become a top priority that our city must jointly address, Metropolitan has launched, in partnership with eight lead community organizations in nine of Chicago’s highest-risk communities, Communities Partnering 4 Peace (CP4P). CP4P’s goals are to help reduce shootings and homicides, create and reclaim safe community spaces, and professionalize the field of community outreach. This initiative, which works in partnership with the Chicago Police Department, the Chicago Department of Health and Human Services, and the Chicago Department of Education, has been made possible by the support of multiple private foundations. Work is just beginning, but it is our sincere hope that CP4P will contribute to solutions that will transform and heal Chicago.

Metropolitan Family Services is 160 years young. We see challenges as opportunities. Families – their potential, persistence and power – will always be our inspiration. We hope that you will join us as we pursue another 160 years of Mpowering families.

Ric Estrada
President and CEO

John MacCarthy
Board Chair
Katie was born in an unstable environment to drug-addicted parents before she and her sisters came to live with her aunt Gloria. “I was at the end of my rope. I couldn’t find anyone willing to help,” Gloria said.

For years Gloria used every resource available to her — from hospitals to local agencies — but could not find help for Katie. Finally, while calling every agency in the DCFS handbook, she reached Tiaira Robinson, a therapist with Metropolitan’s Adoption Preservation program.

“It didn’t take long to trust her,” Gloria said. “She knows exactly how to handle Katie’s situation.”

For a year now Katie has received therapy, psychiatric services, anger management classes, therapeutic day camp, and weekly visits with a mentor — and Tiaira has applied to extend services for an additional year.

“We will not leave you without help. That’s never going to happen,” Gloria said Tiaira told her.

READ MORE at mpowernow.org/annualreport_2017
When Jazmin’s sister told her about Metropolitan’s Midway Children’s Center two years ago, she enrolled her oldest daughter immediately. She already had a day care, but Jazmin wanted her children to start learning English as soon as possible.

“It’s important because we only speak Spanish at home,” Jazmin said. “If I didn’t intervene they would struggle later on in school. I wanted to get them ready. I don’t want them to struggle.”

Now Jayleen, 5, and Guadalupe, 4, both attend Midway Children’s Center, and when Jazmin’s third daughter, due in October, is old enough Jazmin will enroll her at Metropolitan’s Learning and Wellness Center. Jazmin wants all of her children to have the best start for their education, and eventual careers.

“The teachers make them feel comfortable and treat them like their own kids,” she said. “They love it. They’re always excited to come to school.”

READ MORE at mpowernow.org/annualreport_2017
Journee joined Calumet Center’s Upward Bound program as a freshman and now the high-achieving 17-year-old is one of the winners of this year’s $20,000 Chicago Cubs scholarship.

“I want to thank Ms. Greene and Upward Bound for seeing potential I didn’t even know I had,” Journee said. Upward Bound exposed her to possibilities she had never considered, such as majoring in business.

Journee’s mom, Anita, couldn’t attend college because she was caring for her sick mother. When she had her own children, she devoted herself to making sure they had opportunities she didn’t have.

“Kids are an investment. The more you put into them, the more you get out,” Anita said.

“I want to dedicate myself to my education and bring it back to my community,” Journee said. “I want to go really far. I got that from my mom.”

READ MORE at mpowernow.org/annualreport_2017
STATEMENT OF ACTIVITIES
Amounts in 000’s

OPERATING REVENUE

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>29,500</td>
<td>30,666</td>
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<tr>
<td>Program Service Fees</td>
<td>8,316</td>
<td>7,375</td>
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<tr>
<td>Contributions</td>
<td>7,003</td>
<td>6,090</td>
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<tr>
<td>United Way</td>
<td>1,825</td>
<td>1,888</td>
</tr>
<tr>
<td>Endowment Payout</td>
<td>1,318</td>
<td>1,820</td>
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<tr>
<td>Income from Trusts &amp; Other Income</td>
<td>3,591</td>
<td>2,063</td>
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<tr>
<td><strong>Total Operating Revenue</strong></td>
<td><strong>51,553</strong></td>
<td><strong>49,902</strong></td>
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</tbody>
</table>

OPERATING EXPENSES

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Expenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Education</td>
<td>19,008</td>
<td>20,755</td>
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<tr>
<td>Emotional Wellness</td>
<td>16,294</td>
<td>14,458</td>
</tr>
<tr>
<td>Economic Stability</td>
<td>7,081</td>
<td>6,153</td>
</tr>
<tr>
<td>Empowerment</td>
<td>1,760</td>
<td>1,810</td>
</tr>
<tr>
<td><strong>Total Program Expenses</strong></td>
<td><strong>44,143</strong></td>
<td><strong>43,176</strong></td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>5,535</td>
<td>5,303</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>1,664</td>
<td>1,712</td>
</tr>
<tr>
<td><strong>Total Operating Expenses</strong></td>
<td><strong>51,342</strong></td>
<td><strong>50,191</strong></td>
</tr>
</tbody>
</table>

Operating Surplus (Deficit) | 211    | (289)  |

OTHER CHANGES IN NET ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Depreciation &amp; Amortization</td>
<td>(600)</td>
<td>(647)</td>
</tr>
<tr>
<td>Net Investment Gains (Losses)</td>
<td>4,708</td>
<td>(4,880)</td>
</tr>
<tr>
<td>Change in Pension Liability</td>
<td>2,028</td>
<td>(4,095)</td>
</tr>
<tr>
<td>Change in Market Value of Interest Rate Swap</td>
<td>1,282</td>
<td>(1,128)</td>
</tr>
<tr>
<td>Other</td>
<td>2,551</td>
<td>3,050</td>
</tr>
<tr>
<td><strong>Non Operating Activity</strong></td>
<td><strong>9,969</strong></td>
<td><strong>(7,700)</strong></td>
</tr>
</tbody>
</table>

**Total Change in Net Assets** | **10,180** | **(7,989)** |

**Net Assets at Beginning of Year** | **47,449** | **55,437** |

**Net Assets at End of Year** | **57,629** | **47,448** |

**Contribution for Goods and Services** | 2,537 | 2,937 |

Years Ended June 30, 2017 and 2016
Financial resources support our mission to provide and mobilize services needed to strengthen families and communities. We’re more focused than ever, investing in work that directly empowers individuals and families.

**BREAKDOWN OF EXPENSES**

Operating Revenue:
- 16% Program Service Fees
- 13% Contributions
- 4% United Way
- 7% Income from Trusts & Other Income
- 3% Endowment Payout

Operating Expenses:
- 37% Education
- 32% Emotional Wellness
- 14% Economic Stability
- 3% Fund Raising
- 11% Management & General
- 13% Contributions

**STATEMENT OF FINANCIAL POSITION**

Amounts in 000’s

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>2,856</td>
<td>119</td>
</tr>
<tr>
<td>Receivables</td>
<td>11,734</td>
<td>14,254</td>
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<tr>
<td>Investments</td>
<td>41,547</td>
<td>37,975</td>
</tr>
<tr>
<td>Interest in trusts</td>
<td>16,564</td>
<td>15,427</td>
</tr>
<tr>
<td>Property and equipment</td>
<td>17,038</td>
<td>17,599</td>
</tr>
<tr>
<td>Other</td>
<td>1,029</td>
<td>762</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>90,768</strong></td>
<td><strong>86,136</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LIABILITIES AND NET ASSETS</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable and accruals</td>
<td>2,981</td>
<td>3,806</td>
</tr>
<tr>
<td>Line of credit</td>
<td>4,675</td>
<td>6,975</td>
</tr>
<tr>
<td>Notes payable</td>
<td>931</td>
<td>988</td>
</tr>
<tr>
<td>Bonds payable</td>
<td>12,700</td>
<td>12,700</td>
</tr>
<tr>
<td>Pension liability</td>
<td>7,104</td>
<td>9,133</td>
</tr>
<tr>
<td>Other</td>
<td>4,748</td>
<td>5,086</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>33,139</strong></td>
<td><strong>38,688</strong></td>
</tr>
<tr>
<td><strong>Net Assets</strong></td>
<td><strong>57,629</strong></td>
<td><strong>47,448</strong></td>
</tr>
<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
<td><strong>90,768</strong></td>
<td><strong>86,136</strong></td>
</tr>
</tbody>
</table>

Charity Navigator’s highest four-star rating indicates Metropolitan exceeds industry standards and outperforms most charities. Charity Navigator is the nation’s largest and most-utilized evaluator of charities.
72,000+ Mpowered Here

Headquarters..........................13,568 Clients
1 North Dearborn St, Ste 1000
Chicago, IL 60602
312-986-4000
The Legal Aid Society
312-986-4200
Employee Assistance Network
312-986-4249

Calumet.................................13,821 Clients
235 East 103rd St, Chicago, IL 60628
773-371-3600
Serving Beverly, Chatham, Englewood,
Morgan Park, Mount Greenwood, Pullman,
Riverdale, Roseland, Washington Heights,
Washington Park, West Pullman and Woodlawn

DuPage.....................................8,968 Clients
222 East Willow Ave, Wheaton, IL 60187
630-784-4800
Serving 33 DuPage County communities

Evanston/Skokie Valley...............2,396 Clients
5210 Main St, Skokie, IL 60077
820 Davis St, Ste 218, Evanston, IL 60201
847-425-7500
Serving Des Plaines, Evanston, Golf,
Lincolnwood, Morton Grove, Niles, Skokie

Midway ....................................19,949 Clients
3843 West 63rd St, Chicago, IL 60629
773-884-3310
Serving Brighton Park, Chicago Lawn,
Clearing, Englewood, Gage Park, New City, West
Englewood and West Lawn

North ......................................3,943 Clients
3249 North Central Ave, Chicago, IL 60634
773-371-3700
Serving Belmont Cragin, Hermosa, Irving Park
and Portage Park

Southeast Chicago.....................3,186 Clients
3062 East 91st St, Chicago, IL 60617
773-371-2900
Serving Calumet Heights, East Side, Hegewisch, South
Chicago and South Deering

Southwest ..............................6,547 Clients
10537 South Roberts Rd, Palos Hills, IL 60465
708-974-2300
13136 South Western Ave, Blue Island, IL 60406
708-974-5800
Serving Ashburn, Beverly, Blue Island,
Calumet, Lemont, Orland, Mount
Greenwood, Oak Forest, Palos, Lower
Stickney and Worth Townships
CELEBRATING FAMILIES
2017 In Review
METROPOLITAN CELEBRATES mPOWERED FAMILIES AND COMMUNITIES AND THANKS ALL WHOSE SUPPORT MADE THIS YEAR’S SUCCESSES POSSIBLE.
THE FAMILY TRUST

The Family Trust recognizes those who have made a special designation in their estate plans for Metropolitan Family Services. Thank you for demonstrating your commitment to empowering families.

“My wife and I are members of the Family Trust to support the generational ability for Metropolitan to continue serving clients that are truly amazing people in very challenging situations. We believe in providing help to families who are both deserving and in great need. Metropolitan delivers the highest quality service due to the most incredible and talented staff which we need to retain and promote.

- David Tropp, Member, Family Trust

Establish Future Gifts In Your Estate Plan

To learn more, contact:
Barbara West Stone
Chief Development Officer
(p) 312-986-4028
(e) westb@metrofamily.org
THE CAMPAIGN TO MPower FAMILIES IS A $25 MILLION STRATEGY FOR THE FUTURE

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Robert R. McCormick Foundation
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Barbara Rapp

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$100,000 to $249,999
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Finnegan Family Foundation
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Northern Trust
Nuveen Investments
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Barbara Petersen
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Jimmie R. Alford
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Seymour Cohen, Lisa Cohen
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Marcus Cooper
Dayle Duchossois and Ed Fortino
Kim Duchossois
Robert Ellis
Mr. Michael P. Emmert
Erin M. Gardiner
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Tom Hutchinson
Diana Palomar
Mr. and Mrs. Mark and Marcie Peterson
The PrivateBank
Paul and Robin Pycric
Audrey and E. Leonard Rubin
Sophia Ruffolo
James and Laurie Shults
Matthew Walsh and Sandra Muhlenbeck
Debbie K. Wright

$1,000 to $4,999
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Rebecca Weinstein Bacon
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Jonathan and Jennifer Bunge
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The Lynn and Joel Chester
Family Foundation
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Rebecca Weinstein Bacon
Patricia W. Alstrin
The PrivateBank
Paul and Robin Pycric
Audrey and E. Leonard Rubin
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James and Laurie Shults
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Campaign Co-Chair
Martha Melman
Campaign Co-Chair
Tony Hunter
Campaign Co-Chair

John Canning
Patrick Canning
Merle Goldblatt Cohen
Craig Duchossois
Tyrone Fahner
Gary Gerst
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Roger Hochschild
W. Kirk James
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Peyton H. (Chip) Owen, Jr.
Diana Palomar
Virginia Johnson Pillman
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Audrey Rubin
Eileen Scudder
Michael Skarr
Leslie Smith
Byron O. Spruell
Kecia Steelman
Doug Stevens
Michael Vardas, Jr.
Frederick Waddell

To learn more, contact Corinne Henry, Campaign Manager, at 312-986-4239 or henryc@metrofamily.org.

All pledges listed are those made prior to September 8, 2017.
THANK YOU!

Every year, hundreds of generous contributors provide resources that enable us to support families and transform communities. We thank every investor for being a part of our Metropolitan community. Together we mpower.
$2,500 to $4,999
Adams Street Partners
Advocate Children’s Hospital
Alliant/Mesirow Insurance Services
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City of Naperville
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Ditch Witch Midwest
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RSM US LLP
Schiff Hardin LLP
SCIR Medical Transportation, Inc.
Star Detective & Security Agency, Inc.
Stephie & Johnson LLP
The Private Bank and Trust Company
The Rhoades Foundation
Walmart
Wintrust Bank

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Aldorf Foundation
Ariel Investments, LLC
Bensenville Elementary School District 2
Berkeley Research Group
BDK Foundation
Ctc Trading Group, LLC.
Edwards-Elmhurst Memorial Hospital
Ellwood Associates
EN Engineering, LLC
Ernst & Young LLP
Fisher Kanaris, P.C.
FlexPrint, Inc.
Glen Ellyn Family Service League
Glenbard West High School
Goldman Family Foundation
Goldman, Sachs and Co.
Groebner & Associates, Inc.
Haben Funeral Home & Crematory
Hinshaw & Culbertson LLP
Inland Bank and Trust
Kiang Battery Technologies
Marquette Bank
McShane Family Foundation
Neighborhood Loans
Palos Park Presbyterian Community Church
PUSH Wellness Solutions, Inc.
QBE
Race Roster USA Inc.
Robinwood Consulting
Roger and Susan Stone Family Foundation
Rothman Low Group
The Hartford
The McCarville Family Fund
The Reichert Foundation

Village of Stokie
West Monroe Partners
William Blair & Company
William Blair & Company Foundation
Wilmette Auto Body Collision Center, Inc.

$500 to $999
Akerman LLP
Akers Packaging Service Group
AnTek Madison Plastics USA, Ltd.
BookKeeping Express
Bright Funds Foundation
Civiq Smartscales
Costa Ivone, LLC.
Duane Morris LLP
Duffner & Company PC
Edwards Fashions Unlimited
Egg Harbor Cafe
EXL Service
Fennell Electric, Inc.
Hagerty Consulting, Inc.
Home Run Inn Frozen Foods Corp.
Indian Prairie School District 204
Joseph and Helen Komarek Foundation
Kirk Tire Sales
Liane K. Williams Insurance Agency, Inc.
Libra Group
Littler Mendelson PC.
Marshall, Gerstein & Borun LLP
MCAH Ltd.
Meetings International, Inc.
Navy Pier, Inc. Capital Acct C/O Jones
Northminster Presbyterian Church
Northwestern University
PODER Works
Pugh, Jones & Johnson, PC.
Rotary Club of Elmhurst
Samuel Weinstein Family Foundation
Sand Cherry Associates
The Ingalls Memorial Hospital
The Vistria Group
United Way Suncoast
UnitedHealth Group
Verizon Foundation
Woodridge Rotary Club Inc.
YourCause, Corporate Employee Giving Programs

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Givendevavors Inc.
Home Helpers Home Care
Indian Prairie Community School District #204
Kids First Pediatric Partners
Market Strategies
Ogilvy & Mother, Inc.
Richard Meilman Real Estate Account
Semblex
Slots & Baid Chartered
The Benevity Community Impact Fund
The First United Methodist Church of Glen Ellyn
Vermeir Midwest

$100 to $249
103rd Forest Block Club
AmazonSmile Foundation
Amwins Group
Bar Louie
Barrington Transportation Co., Inc.
Bass Furniture & Rug Co.
BDI
Community of African American Mental Health Professionals
Cozen O’Connor LLP
Danada Square Dental Center
Department of Objects
Conservation, The Metropolitan Museum
D’s Bistro Inc.
DuPage Children’s Museum
Dupage County Association For Education of Young Children
Enrico Tonti Elementary School
Exchange Club of Naperville
Forward Space, LLC.
Healing To Action
Joy Carpentry Inc.
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Mother Goose Center for Learning, LLC.
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Palos Heights Woman’s Club
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Roseland Pullman Kensington Human Relations Council
Rosemar Community Association
Schnaub Fund for Charitable Giving
Sloan Valve Company
St. Michael’s United Church of Christ
Structural Engineers Association of Illinois

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John and Catherine MacCarthy
Barbara Petersen

$50,000 to $99,999
Mr. and Mrs. Timothy Earle
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Mr. and Mrs. Michael L. Keiser
Mr. and Mrs. Donald L. Melman
Mr. and Mrs. Richard and Martha Meilman
Mr. and Mrs. D. Gray and Kecia Steelman

$25,000 to $49,999
Ms. Martha Delgado and Mr. Saumya Nandi
Mr. and Mrs. C. Gary and Virginia Gerst
Mr. and Mrs. Michael and Ashley Joyce
Mr. and Mrs. Alan E. Peterson
Stanley M. and Virginia Johnson Pillman
Mr. and Mrs. Greg Purcell
Mr. and Mrs. George and Kathleen K. Rummel
Ms. Leslie M. Smith and Mr. Michael Uzer

$10,000 to $24,999
Mr. and Mrs. Bruce W. White and Mrs. Elizabeth White
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Ted Adams
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Priscilla Buenger
Edward Drashealz
Dwight W. Fawcett
Georgia Gibson
Ronald M. Giltord
Mrs. Frances Gray
Lawrence Howe
IHSR Music & Memory Program
Stephanie Klein
Grace Newgard
Philip Stamatakos
Virginia Valaskovic
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Altie’s Inn
All Rise Brewing Company
Mr. Orville Ankario
Anton’s Greenhouse
Aw Yeah Comics
Ball Horticultural Company
The Bagel
Barnes & Noble
Belgian Chocolatier Piron
Joyce Bemos
Benet Academy
Berkeley Research Group
Ms. Jennie B. Bertan
Bienien School of Music
Bill Jacobs Naperville
Binny’s Beverage Depot
Blackberry Market
Bob Campbell Photography
Bob Grinn’s Crabhouse

The Bookstore in Glen Elyn
Bottleneck Management
Brick’s Wood Fired Pizza Cafe
British Swim School
Broadway In Chicago
Bulls/Sox Youth Academy
Butterfield’s Pancake House
Capital Genealogy
Carnivale
Mr. and Mrs. James Carter
The Cellar Bistro
Charles River Associates
Chicago Architecture Foundation
Chicago Blackhawks
Chicago Blue Dolphins
Chicago Botanic Garden
Chicago Bulls
Chicago Cubs
Chicago Marriott Oak Brook
Chicago Sinfonietta
Chicago Yoga Center
Clari’s Creating Beautiful Looks
Classical Cinemas
Club Lucky
College of DuPage
Cosco Wholesale
Court Theatre
The Crown
Curtagh Irish Pub
Cutco Kitchens
Mrs. Sharon R. D’Aleessandro
Mrs. Tanya G. Davis and Mr. Stephen Davis
Zinka Davis
Mr. and Mrs. Nathan C. Dent
Destination Fitness
Marioso Delungia
Dineamic Group
Discover Financial Services
Doc Able’s Auto Clinic, Inc.
DuPage Children’s Museum
Duxler Complete Auto Care
Ebert Studio
Edwards Fashions Unlimited
Egg Harbor Cafe
Egglectic Cafe
Elements at Water Street
Elia E. Modern Vintage Jewelry
Elyn’s Tap & Grill
Elmhurst Symphony Association
Enoio Wine Cafe
Escape for Fun, Inc.
Ricardo Estrada and Beatriz Ponce de Leon
Evanson Subaru In Skokie
Farmhouse Evanston
Mr. Jorge Farr-Aguilar
Fire + Wine
Mark Fleitith
Fornento’s
Four Winds Casino Resort
Fox Bowl
Fox River Distilling Company
Frederick Lynn Haberdashers
Mr. and Mrs. Eugene J. Frett
Ms. Jody A. Gauthier
Gia Mia Pizza Bar
Gino’s East of Chicago
Giordanos of Downtown Naperville
Glen Elyn Family Service League
Glen Oak Cafe
Glen Prairie
Goose Island Brewing Co.
Gourmet Express
Gracie’s
Graham’s Fine Chocolates & Ice Cream
Mr. Michael D. Graveline

Hand & Stone Massage and Facial Spa
Mr. and Mrs. Alexander W. Harris
Dr. Stella Haralamposoulos, DDS
Heaven Meets Earth Yoga Studio
Hubbard Inn
Tom Hutchinson / Mid American Group
Hyatt Place Chicago/Downtown-The Loop
Ms. and Mrs. Elissa Isaacs
The Israel Idonije Foundation
Ivy
Joune Boutique
Jeans and a Cute Shop Top
Joy District
KD Chairs and Catering by KKC
Kenny the Kleener
Klknis Whealon
Mr. and Mrs. James and Maryellen C. Klang
Koi Chinese and Sushi
LA Fitness
Ladies of Attraction
Law Office of Zachary W. Williams
Learning Express Toys
Leftfece Entertain You Enterprises, Inc.
Lols & Company
Longhorn Steakhouse
Lou Malnatt’s Pizzeria
Lynsted Winery
Mrs. Anne Leventy
Made in Italy Trattoria
Magnoliano’s Little Italian
Mr. Steve Mahieu
Mr. and Mrs. Eugene D. Malloy
Mr. and Mrs. Peter Mancini
Marinella Ristorante Italiano
Mrs. Mary Ellen Mazza
Richard and Martha Melman
Mr. and Mrs. Tom Meredith
Metropolis Performing Arts Centre
Greg and Karen Meyer
Terry Mitchell
mHUB
MlleFiori! Florists LTD.
MM Frame Co.
The Morton Arboretum
Morton’s Steak House Naperville
Nando’s Peri-Peri
Naperville Running Co.
Navy Pier
Mr. and Mrs. Carl A. Neumann
North Branch Yoga
North Shore Center for the Performing Arts
Northlight Theatre
Oberevers Ice Cream and Dairy Store
Oceanique
O’Connor, McGuinness, Conte, Doyle, Oleson, Watson & Loftus
Orso’s Restaurant
Oscar Isberian Rug Co.
Packaging Personified, Inc.
Pat Mooney Inc.
Pearl Tavern
Peckish Pig Restaurant & Brewery
Mr. and Mrs. Mark and Marcie Peterson
Phil Stefani Signature Restaurants
Mr. and Mrs. Jeffrey R. Platt
Poochie’s
Prodisson Blu Aqua Hotel
Raging Waves Water Park
Revolution Brewing
Ridgeview Restaurant
Rogger Beck Ports
Susan and Robert Rose

25 Metropolitan Family Services
Metropolitan Family Services has been honored to work with hundreds of leaders whose philanthropic efforts strengthen our communities. Through their generosity and contributions, Metropolitan continues to empower thousands. Thank you.
EMOTIONAL WELLNESS

ADOPTION PRESERVATION
Helps families formed by adoption or guardianship with children who have emotional/trauma issues
302 CHILDREN & 944 FAMILY MEMBERS
100% of families kept in their adoptive homes

SCHOOL-BASED COUNSELING
172 STUDENTS FROM 5 DIFFERENT SCHOOLS
88% of students experienced improvements in their emotional symptoms and 78% sustained improvements in overall difficulties

EMPOWERMENT

VICTIM LEGAL ASSISTANCE NETWORK
Provides wrap-around legal and social services for crime victims
298 clients served from
46 Chicago communities and 33 suburbs
2531 hours of direct service provided
Collaborated with 2 partner legal service agencies

LEGAL AID SOCIETY
12,653 CLIENTS SERVED
• 6,600+ hours donated by volunteers, law students and pro bono attorneys, valued at $1,237,611
• $58,000 secured in financial awards for housing and consumer clients
• $419,000+ secured in child support
• $820,000+ secured in financial awards for domestic violence clients

EDUCATION

UPWARD BOUND
Prepares first-generation college students for success
10 graduating seniors accepted into college
$743,508 in scholarships

EARLY CHILDHOOD EDUCATION
were served within the Early Head Start and Head Start services
81% met or exceeded national standards

EMOTIONAL WELLNESS

COMMUNITY SCHOOLS
7975 STUDENTS FROM 26 SCHOOLS AND 45 ZIP CODES
Teachers report that
76% of students needing to improve academic performance showed improvements
74% of students needing to improve homework completion showed improvements
71% of students needing to turn homework in on time showed improvements

After participating in the program, 97% of parents report their child learned new knowledge or skills. 84% of students learned to work better as a team with other students. 98% of parents would recommend Community Schools to other parents

ECONOMIC STABILITY

84% of 544 clients gained skills and/or education, job or career credentials
77% of 497 clients completed job readiness training
74% of 462 clients increased their monthly net income
59% of 370 clients increased their credit score

YOUNG FATHERS
Helps clients establish a solid financial foundation and become stronger dads
100% achieved financial literacy
81% improved job quality
Since 1857, Metropolitan Family Services has empowered families to learn, to earn, to heal and to thrive. Founded as the Chicago Relief and Aid Society, our organization has helped families get through the devastating hardships of poverty, world wars, epidemics and natural disasters.

Throughout our long history we have reached out to help the young and old, unemployed and working poor, long-time citizens and new immigrants and those challenged by changing economics, troubled relationships, inadequate education and mental health issues. We’ve supported them with financial aid, counseling, education and legal services. But most of all, we have bolstered the strength that lies within each person, provided hope for a brighter future and helped individuals and families reclaim their dignity and purpose.

1857 The Chicago Relief and Aid Society is incorporated by the Illinois state legislature.

1871 Mayor Mason appoints the Chicago Relief and Aid Society to administer all relief, nearly $10 million in money and goods, to victims of the Great Chicago Fire.

1888 The Chicago Relief and Aid Society and Chicago Charity Organization merge, bringing a greater focus on poverty prevention to the organization.

1890 The Chicago Relief and Aid Society and the Chicago Bureau of Charities merge to form United Charities of Chicago.

1912 The U.S. Children’s Bureau is signed into law, spurred by leading advocates and United Charities Board Members Jane Addams and Julia Lathrop. Lathrop would become leader of the Bureau, the first woman to head a federal agency.

1919 The Chicago Legal Aid Society becomes part of United Charities. The renamed Legal Aid Bureau begins providing free legal service for civil law cases.

1930 United Charities serves more than 20,000 people each month during the Great Depression.

1934 United Charities helps establish the Community Fund of Chicago, now known as the United Way.

1935 United Charities leader Joel D. Hunter serves on an official advisory council established by President Franklin D. Roosevelt to help shape what would become the Social Security Act.

1966 United Charities expands its services and opens its first suburban office in Palos Hills to serve Southwest Cook County.

1985 A new office is established on Chicago’s Southeast Side to serve the community that was severely affected by the closing of local steel mills.

1987 United Charities furthers its expansion in the suburbs, acquiring the DuPage Center.

1995 United Charities Changes its name to Metropolitan Family Services to better reflect the work and scope of the broad community it serves.

2006 Metropolitan moves to its current headquarters at One North Dearborn in Chicago and continues to serve more than 50,000 individuals and families annually.

2007 Metropolitan celebrates its 150th anniversary and convenes the Inaugural Summit on the Metropolitan Family, bringing together 300 prominent leaders to inspire new solutions to challenges facing families.

2012 Metropolitan is awarded the contract for Head Start in DuPage County, acquires the court advocacy program, and is named United Way agency partner of the year.

2014 Metropolitan launches the Campaign to Mpower Families, a $25 million initiative to reach more families and strengthen communities with better services and an even stronger organization.

2017 Metropolitan celebrates 160 years of Mpowering families.
METROPOLITAN FAMILY SERVICES mPOWERS FAMILIES TO LEARN, TO EARN, TO HEAL AND TO THRIVE.

PART MENTOR, PART MOTIVATOR, PART ADVOCATE, SINCE 1857 mETROPOLITAN FAMILY SERVICES HAS BEEN THE ENGINE OF CHANGE THAT mPOWERS FAMILIES TO REACH THEIR GREATEST POTENTIAL AND POSITIVELY IMPACT THEIR COMMUNITIES.

mpowered for life

mpowered for life