In FY 2010 we provided services to approximately 45,000 individuals and families and ended the year with a balanced budget. These two accomplishments are truly significant given the recession and state budget crisis. We couldn’t have done this without you – our generous donors, supportive board members and talented, dedicated staff.

We are proud of the incredible outcomes we continue to achieve with the families we serve. Through your support, Metropolitan Family Services provides programs and services to help low-income families, many of whom have been written off by society, build safe and more secure futures. We help those with mental health problems move toward recovery. We help parents raise healthy children who succeed in school and help youth grow into responsible, productive adults.

As an example, students in our Upward Bound program at Corliss High School, located in one of Chicago’s most dangerous neighborhoods, received more than $300,000 in college scholarships this year. These are first-generation college students. Because of our work with the youth, their families and schools, we are helping them enter college and move toward a promising future.

We also are pleased to report that Metropolitan recently received reaccreditation through the Council on Accreditation (COA), the premier international human service accreditor of community-based organizations providing social and behavioral healthcare services. For the first time we received an “expedited accreditation” and were highly commended for our excellence in programs and full compliance with more than 1,000 COA national standards.

As we look ahead, we will continue our role as one of Chicago’s leading human services organizations. We have the history and expertise, the problem-solving capacity and perseverance to keep strengthening families and communities.

We will continue to implement effective business practices and efficiently use donated funds, services and volunteer expertise. We also continue our leadership role in the Back Office Cooperative. This collaboration of Chicago-area, non-profit human services organizations provides efficiencies and cost savings for its members through combined purchasing power and consolidation of administrative services. In 2011, we expect to realize a $200,000 savings by outsourcing and consolidating our accounting services along with other member agencies.

Once again we are partnering with the Boston Consulting Group (BCG) to review our current strategic plan and prepare for the next cycle. BCG’s expertise will help us examine new ways of doing business, expand private philanthropy, and deepen our partnerships/collaborations with other organizations, including potential mergers.

We’re excited about Metropolitan’s future and appreciate the extensive support and leadership within our organization. We are pleased to welcome several new young leaders to our Boards and fundraising events. We are grateful for the support of organizations like the United Way, the Chicago Community Trust, and foundations like the McCormick Foundation, which provided $400,000 this year to support our core counseling services. We thank corporate and civic leaders Frank M. Clark, Chairman and CEO of ComEd, and his family as last year’s Family of the Year, and the Duchossois Family, including Ashley Duchossois Joyce, whom we will honor as the 2010 Family of the Year for their significant contributions to Chicago families and communities as well as their extraordinary leadership on our Board of Directors. We hope you share in our excitement and will continue to support Metropolitan Family Services.

Sincerely,

Richard L. Jones, Ph.D.  Virginia J. Pillman
President and CEO  Board Chair

“Challenges continue however we have the kind of history, talent and determination to work through these challenges to mobilize our resources and continue our mission of serving families.”
PROGRAMS AND SERVICES

Metropolitan Family Services provides a wide variety of programs and services designed to strengthen families and help them realize their potential.

CHILD AND YOUTH DEVELOPMENT
Promotes academic achievement and social and emotional development among children, youth and families to foster their success in life.

COUNSELING
Provides support to individuals and families challenged with personal, phase-of-life and transitional issues.

ECONOMIC STABILITY
Provides support and education to economically challenged families so they may improve their quality of work, lifestyle and financial situation.

EAN (EMPLOYEE ASSISTANCE NETWORK)
Provides counseling services that help workers achieve a better balance in their lives and be more productive on the job.

LEGAL AID
Provides legal assistance in the areas of domestic violence, family and elder law, housing and consumer issues to low-income individuals.

MENTAL HEALTH
Provides psychiatric evaluation, case management and crisis intervention to help children and adults with chronic mental illness recover and be productive.

OLDER ADULT SERVICES
Provides counseling and caregiver respite to assist older adults and their families in meeting the challenges and opportunities of later years.

PARENT DEVELOPMENT
Supports parents in acquiring skills that promote the healthy growth and development of children.

MISSION

Metropolitan Family Services’ mission is to provide and mobilize the services needed to strengthen families and communities. For more than 150 years, Metropolitan Family Services has responded to the evolving and critical needs of Chicago’s families. Operating seven centers in communities with underserved populations, Metropolitan provides the help and hope needed to encourage and empower families.
We Are Family

Clients & Staff

Corliss Graduates are Upward Bound

A simple flyer was all it took for Lauren and Eddie to take the first step toward a new future. That’s how they learned about the Upward Bound program offered by Metropolitan Family Services at Corliss High School. Upward Bound is a federally funded program that helps low-income, first-generation college-bound high school students succeed in their quest for a four-year college degree.

At Corliss High School, located on 103rd Street on Chicago’s far South Side, gangs, guns, drugs and street violence are pervasive. Corliss has a declining graduation rate that hovers around 50 percent, and just over 40 percent for male students. Lauren and Eddie are part of Corliss’ 2010 graduating class and were among 20 seniors in Upward Bound. All 20 students have been accepted into college. Collectively they received more than $300,000 in college scholarships and grants.

“Upward Bound is a lifeline for me, and I took full advantage of all that the program had to offer,” says Eddie, who earned the second highest diploma in his class. He is attending Purdue – Calumet and is pursuing an engineering degree where he can apply his love of math. He received more than $7,000 a year in scholarships. “My mom is really proud of me. We grew up not as fortunate as others, so to be able to go to college has been my dream.”

Lauren was awarded a $20,000 Dell Foundation Scholarship, along with other financial awards. She is attending Illinois State University this fall where she is enrolled in the School of Family and Consumer Sciences. “My grades were always good, but with Upward Bound they got better. The counselors also helped me get it together and stay focused on what I wanted to do. I love Upward Bound!”

Leadership

Long-Term Leadership

Throughout her 36 years with Metropolitan Family Services, Colleen Jones, Executive Vice President and Chief Operating Officer, says there have been many pivotal events that have helped the organization grow and thrive. Here are just a few:

• “The decision to pursue public funding in the [mid] ‘80s – a big decision at a time when 50 percent of the Agency’s funding came from the United Way. It provided opportunities for us to reach out to more individuals and families in need throughout Chicago. We’ve never looked back.”

• “The Campaign for Families, a major capital campaign in the mid ‘90s, not only funded investments in facilities, but also seeded new programs to address emerging needs in parenting and youth mentoring.”

• “New partnerships have created opportunities for Metropolitan to stretch its impact in communities and schools. By partnering with the Chicago Housing Authority in its Plan for Transformation, we’ve helped families settle into new housing and obtain new job skills and work opportunities. We were one of the first organizations selected by Polk Bros. Foundation to participate in the Full Service Schools program. This served as a model for the 15 Community School programs Metropolitan now offers in Chicago Public Schools.”

“Over the years, we have served hundreds of thousands of families. Our community-centered approach enables us to be with families over time and provide services from cradle to rocking chair. When families struggle with raising young children our early childhood services can help. As these children grow up, we provide school-based services and mentoring programs for teens. Grandparents and seniors can turn to us when they face difficult times. Depending on what the family needs, we are there to help, or we help them find other resources.”
Clients, staff, donors, volunteers and leadership are all crucial components of the Metropolitan family.

**A LAWYER ON LOAN**

“I’m a lawyer. But at times I am also a counselor, a friend, a safety planner and a financial advisor. I’m dealing with clients who are in a moment of crisis.” That’s how Michelle Wheelhouse describes her role in working with domestic violence survivors at Metropolitan’s Legal Aid Bureau. Michelle has been “on loan” for nearly a year to the Legal Aid Bureau’s Domestic Violence Team through a pro bono fellowship from Sidley Austin LLP. Michelle works with survivors of domestic violence in civil family law situations. Her clients face significant obstacles – they have little or no financial resources, many have families to care for and feel that they have limited options."

“I couldn’t do it alone. It’s really a team effort with the Legal Aid Bureau and a network of experts from Metropolitan’s Community Centers. Many of our clients are in counseling with one of our Centers. We have a full time advocate, paralegal assistants and others who work together to help the client through their issues. We not only research each case and represent them in court, we help clients prepare to testify and emotionally brace themselves for facing their abuser in court,” says Michelle.

“This has been an intense and challenging experience, but also a very rewarding, opportunity both personally and professionally,” says Michelle. She looks forward to continuing her pro bono work once her fellowship ends in December 2010 and she joins Sidley Austin. “I have always believed in community work, and the Legal Aid Bureau provides many volunteer opportunities for young attorneys. I will stay involved with the new Associate Board of the Legal Aid Bureau and enjoy sharing these experiences with my fellow attorneys.”

**A THIRD GENERATION COMES TOGETHER FOR FAMILIES**

The Duchossois cousins gathered to share their thoughts and the many ways and reasons they are involved with Metropolitan Family Services.

**Erich:** When Cobey and I married and moved to Chicago, we knew we wanted to get involved in the community and be a part of a young board. Ashley invited us to attend *metropolis* (the annual fundraiser presented by the Metro Board) and we really enjoyed the opportunity to meet other young professionals. I was raised with a sense of responsibility to give back in whatever way I can. At MFS, family is important. For the Duchossois, family is also very important. We feel Metropolitan Family Services is a good connection for us and does so much to help people and families in need. Metropolitan covers the whole spectrum of family. And, [last year] *metropolis* raised almost $100,000 to help – it feels good to be a part of that.

**Jessica:** As a new mom, Make a Child Smile (one of Metropolitan’s major annual events) was a perfect event to get involved with as it helps at-risk moms. Ashley and I both have the support of our spouses and families to help us raise our children. I can’t imagine how hard it must be for some of these moms given the challenges they face. I’m so glad that I can help in some way. I also think that access to quality education is important and I like what MFS is doing to help kids through its after-school programs.

We’re part of a legacy of Duchossois family giving. We’ve seen the impact our parents have made in supporting cancer research and medicine, and the impact that can be made when you work together for a cause. Metropolitan Family Services is a perfect focus for our generation. When we all join together, we can make a much bigger impact.

continued on page 7
### STATEMENT OF FINANCIAL POSITION

**Assets**

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
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<tbody>
<tr>
<td>Cash</td>
<td>199</td>
<td>116</td>
</tr>
<tr>
<td>Receivables</td>
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<td>3,826</td>
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<tr>
<td>Investments</td>
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<td>31,924</td>
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<tr>
<td>Interest in trusts</td>
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<td>11,872</td>
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<tr>
<td>Property and equipment</td>
<td>17,261</td>
<td>17,639</td>
</tr>
<tr>
<td>Other</td>
<td>389</td>
<td>337</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td><strong>69,146</strong></td>
<td><strong>65,714</strong></td>
</tr>
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</table>

**Liabilities and Net Assets**

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable and accruals</td>
<td>3,149</td>
<td>2,526</td>
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<tr>
<td>Line of credit</td>
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<td>Notes payable</td>
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<td>Bonds payable</td>
<td>12,700</td>
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<tr>
<td>Pension liability</td>
<td>7,409</td>
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<td>Other</td>
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<td><strong>Total Liabilities</strong></td>
<td><strong>28,173</strong></td>
<td><strong>26,628</strong></td>
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**Net Assets**

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>40,973</td>
<td>39,086</td>
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<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
<td><strong>69,146</strong></td>
<td><strong>65,714</strong></td>
</tr>
</tbody>
</table>

*Note: Amounts for 2010 are unaudited. Audited financial statements for FY 2010 will be available after October 21, 2010.*

### STATEMENT OF ACTIVITIES

**Operating Revenue**

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>16,376</td>
<td>15,439</td>
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<tr>
<td>Program Service Fees</td>
<td>6,438</td>
<td>6,599</td>
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<tr>
<td>Contributions</td>
<td>3,904</td>
<td>4,177</td>
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<tr>
<td>United Way</td>
<td>2,506</td>
<td>3,120</td>
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<tr>
<td>Endowment Payout</td>
<td>2,390</td>
<td>2,795</td>
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<tr>
<td>Income from Trusts &amp; Other Income</td>
<td>1,020</td>
<td>747</td>
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<tr>
<td><strong>Total Operating Revenue</strong></td>
<td><strong>32,634</strong></td>
<td><strong>32,877</strong></td>
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</tbody>
</table>

**Operating Expenses**

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
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</thead>
<tbody>
<tr>
<td>Mental Health</td>
<td>6,038</td>
<td>6,806</td>
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<tr>
<td>Child &amp; Youth Development</td>
<td>6,772</td>
<td>6,181</td>
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<tr>
<td>Counseling</td>
<td>3,419</td>
<td>3,765</td>
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<tr>
<td>Older Adults</td>
<td>1,978</td>
<td>2,195</td>
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<tr>
<td>Parent Development</td>
<td>2,034</td>
<td>2,193</td>
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<tr>
<td>Economic Stability</td>
<td>3,014</td>
<td>2,666</td>
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<tr>
<td>Legal Aid</td>
<td>1,484</td>
<td>1,572</td>
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<tr>
<td>Violence Prevention &amp; Intervention</td>
<td>643</td>
<td>613</td>
</tr>
<tr>
<td>Employee Assistance Network (EAN)</td>
<td>347</td>
<td>353</td>
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<tr>
<td>Public Policy</td>
<td>213</td>
<td>264</td>
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<tr>
<td><strong>Total Program Expenses</strong></td>
<td><strong>25,942</strong></td>
<td><strong>26,608</strong></td>
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<tr>
<td>Management &amp; General</td>
<td>4,565</td>
<td>4,702</td>
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<tr>
<td>Fund Raising</td>
<td>1,281</td>
<td>1,433</td>
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<tr>
<td><strong>Total Operating Expenses</strong></td>
<td><strong>31,788</strong></td>
<td><strong>32,743</strong></td>
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<tr>
<td><strong>Operating Surplus (Deficit)</strong></td>
<td><strong>846</strong></td>
<td><strong>134</strong></td>
</tr>
</tbody>
</table>

**Other Changes in Net Assets**

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Depreciation &amp; Amortization</td>
<td>(676)</td>
<td>(641)</td>
</tr>
<tr>
<td>Net Investment Gains (Losses)</td>
<td>3,146</td>
<td>(12,463)</td>
</tr>
<tr>
<td>Recognition of Pension Liability</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Under New Accounting Standard</td>
<td>(805)</td>
<td>(3,028)</td>
</tr>
<tr>
<td>Change in Market Value of Interest Rate Swap</td>
<td>(759)</td>
<td>(1,056)</td>
</tr>
<tr>
<td>Other</td>
<td>135</td>
<td>20</td>
</tr>
<tr>
<td><strong>Non-Operating Activity</strong></td>
<td><strong>1,040</strong></td>
<td><strong>(17,168)</strong></td>
</tr>
<tr>
<td><strong>Total Change in Net Assets</strong></td>
<td><strong>1,886</strong></td>
<td><strong>(17,034)</strong></td>
</tr>
<tr>
<td><strong>Net Assets at Beginning of Year</strong></td>
<td><strong>39,086</strong></td>
<td><strong>56,120</strong></td>
</tr>
<tr>
<td><strong>Net Assets at End of Year</strong></td>
<td><strong>40,973</strong></td>
<td><strong>39,086</strong></td>
</tr>
</tbody>
</table>
**STATISTICS**

**OPERATING REVENUE**

- 50% Government Grants
- 20% Program Service Fees
- 12% Contributions
- 8% United Way
- 7% Endowment Payout
- 3% Income from Trusts & Other Income

**OPERATING EXPENSES**

- 21% Child & Youth Development
- 19% Mental Health
- 14% Management & General
- 11% Counseling
- 9.5% Economic Stability
- 6.5% Parent Development
- 6% Older Adults
- 5% Legal Aid
- 4% Fund Raising
- 2% Violence Prevention & Intervention
- 1% Employee Assistance Network (EAN)
- 1% Public Policy

**CLIENTS SERVED BY PROGRAM**

- 20% 8,645 Legal Aid Bureau
- 17% 7,291 Child & Youth Development
- 15% 6,624 Counseling
- 15% 6,389 Mental Health
- 9% 3,811 Older Adults
- 8% 3,423 Economic Stability
- 7% 3,135 Parent Development
- 7% 2,954 Information & Referral
- 2% 1,040 Employee Assistance Network (EAN)
- 2% 666 Violence Prevention & Intervention
- **43,978 Total Clients Served**

**CLIENTS SERVED BY CENTER**

- 8,645 Legal Aid Bureau
- 7,758 DuPage
- 6,495 Calumet
- 5,325 Midway
- 5,290 Southeast Chicago
- 4,814 Southwest
- 2,414 Evanston/Skokie Valley
- 2,197 North
- 1,040 Employee Assistance Network (EAN)
- **43,978 Total Clients Served**

*continued from page 5*

**Cobey:** I was a kindergarten teacher, but wasn’t working full time. For about a year, I volunteered at Metropolitan’s North Children’s Center helping out in the classroom. It was very meaningful and allowed me to be directly involved with families. I also joined the Make a Child Smile Committee with Jessica. Having worked at the Children’s Center I could see firsthand where the money that was raised by Make a Child Smile was going and how it helped low-income families. I like that many of Metropolitan’s programs are research-based and have been proven to work.

**Tyler:** metropolis was my first exposure to MFS – it’s a great event. Toward the end of 2008, I started attending Metro Board meetings and am now on the Metro Board. It’s an awesome place to meet young professional people who care about giving back, the kind of people I want to be associated with. Being around my mom and grandfather, their commitment to giving back to the community is infectious and provides a sense of pride. Metropolitan Family Services has been around for so long, there’s such a great history behind the organization. I’m impressed with how Metropolitan has always come to the need of the community over the years and has such a broad spectrum of services. If you want to get involved in something positive, there’s probably an area within MFS that will be of interest to you. With so many members of our family involved in MFS, it shows how much it means to us.

**Ashley:** Everyone in my family, my aunts and uncles, my parents and grandfather, they have all been wonderful role models. Helping others is in our blood. I’ve seen a lot of not-for-profit agencies whose heart is in the right place, but they don’t have the professionalism, executive leadership and business sense that Metropolitan does. For many clients, Metropolitan’s employees are an extension of their family, providing the support they wouldn’t have otherwise. I feel in some ways being part of the board and supporting Metropolitan’s efforts makes us a part of their family too.
THANK YOU TO OUR DONORS!

Metropolitan Family Services wishes to recognize the many corporations, foundations and individuals whose financial support during fiscal year 2010 helped us to strengthen thousands of families throughout metropolitan Chicago.

FOUNDATION, ORGANIZATION AND CORPORATE DONORS

$100,000 AND ABOVE
The Chicago Community Trust
Kirkland & Ellis Foundation
Lawyers Trust Fund of Illinois
Local Initiatives Support Corporation
McCormick Foundation
Polk Bros. Foundation
Sidley Austin LLP

$50,000 TO $99,999
Bank of America
Nathan and Emily S. Blum Fund
Chemeris One Foundation
JP Morgan Chase Foundation
Wallace Foundation

$25,000 TO $49,999
Anonymous
Baker & McKenzie
The Chicago Bar Foundation
ComEd, An Exelon Company
The Dachaurus Group, Inc.
Equal Justice Works
FinneGAN Foundation
Julius Frankel Foundation
Harris Trust & Savings Bank
Jenner & Block LLP
Mayer Brown LLP
Sidley Austin LLP

$5,000 TO $9,999
Blue Cross Blue Shield of Illinois
Burke Warren MacKay & Serritella, P.C.
Community Memorial Foundation
DePaul University
DuPage Community Foundation
Eimer Stahl Klevorn & Solberg LLP
C.J. Erickson Plumbing Co.
Max Goldenberg Foundation
Illinois Bar Foundation
Illinois Tool Works, Inc.
Janssen
Jay Johnson Charitable Trust
KPMG LLP
Leaders Bank
PricewaterhouseCoopers, LLP
Prokauer Rose LLP
Public Interest Law Initiative
B. T. Roca, Jr. Foundation
The TJX Foundation, Inc.

$1,000 TO $2,499
Accenture
Aldsoff Foundation
Aramark Management Services, L.P.
Ariel Capital Management, Inc.
Baskes Family Foundation
Seymour A. Cohen Family Foundation
Crist J Kolder Associates, LLC
Edison International
Elmhurst College
Elmhurst Memorial Healthcare
The First United Methodist Church of Glen Ellyn
Glen Ellyn Family Service League
The H. B. B. Foundation
Norman W. Harris Reserve Fund
The Horron Group
Hub International Limited
JA Flight Services, LLC
Kayhan International
Joseph and Helen Komark Foundation
The Lejkofsky Family Foundation
Sheldon L. & Pearl Leibowitz Foundation

$2,500 TO $4,999
ABC 7 Chicago
Alexan Brothers Hospital Network
William Blair & Company
BP Fabric of America Fund
Chicago Board of Education
Colman Family Philanthropic Fund
Community Bank Wheaton Glen Ellyn
Crowe Horwarth
Drinker Biddle & Reath LLP
Exchange Club of Naperville
First Evangelical Lutheran Church
Harris Bank/Hinsdale
Heitman
Latham & Watkins LLP
McDermott Will & Emery LLP
Navigant Consulting, Inc.
Packaging Personified, Inc.
Palos Medical Staff
Perkins Coie LLP
Skadden Arps, Slate, Meagher & Flom LLP
Sonnenchein Nath & Rosenthal LLP
Roger and Susan Stone Family Foundation
Traffic Control & Protection
Village of Lincolnwood
Village Treasure House
West suburban Bank
Woodridge Junior Women’s Club

$5,000 TO $9,999
Blue Cross Blue Shield of Illinois
Burke Warren MacKay & Serritella, P.C.
Community Memorial Foundation
DePaul University
DuPage Community Foundation
Eimer Stahl Klevorn & Solberg LLP
C.J. Erickson Plumbing Co.
Max Goldenberg Foundation
Illinois Bar Foundation
Illinois Tool Works, Inc.
Janssen
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The First United Methodist Church of Glen Ellyn
Glen Ellyn Family Service League
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Norman W. Harris Reserve Fund
The Horron Group
Hub International Limited
JA Flight Services, LLC
Kayhan International
Joseph and Helen Komark Foundation
The Lejkofsky Family Foundation
Sheldon L. & Pearl Leibowitz Foundation

80% of children receiving mental health services at Metropolitan last year improved their ability to function, which surpasses the most recently recorded statewide benchmark of 54%. 5

Last year 97% of the 549 adoptive families in our Adoption Preservation Program remained intact. 6
Last year, we helped 160 families at-risk of being evicted to stay in their homes.

Organized With Style, Inc.
The John and Kathleen Schreiber Foundation
Suburban Bank & Trust

CORPORATE, FOUNDATION AND LAW FIRM MATCHING GIFTS

ACE Charitable Foundation
Adams Street Partners
Allstate
Ameriprise Financial Services, Inc.
Bank of America
The Chicago Tribune
Dover Corporation
Goldman, Sachs & Co.
Harris Trust & Savings Bank
Illinois Tool Works, Inc.
Kraft Foods
Madison Plastics USA, Ltd.
McCormick Foundation
McDonald's Corporation
Merrill Lynch
Microsoft
The Northern Trust
PCS Administration (USA), Inc.
PNC Capital Advisors
Polk Bros. Foundation
Prudential
Square D Foundation
U.S. Cellular

INDIVIDUAL DONORS

$100,000 AND ABOVE
Anonymous

$50,000 TO $99,999
The Morris L. Parker Fund

$25,000 TO $49,999
Richard and Martha Melman
Mrs. Lynn S. Turner
Mr. Brian J. White

$10,000 TO $24,999
Anonymous

$5,000 TO $9,999
Anonymous

$2,500 TO $4,999
Anonymous

$1,000 TO $2,499
Anonymous

$500 TO $999
Anonymous

$250 TO $499
Anonymous

$100 TO $249
Anonymous

Last year we kept 259 children with severe emotional and behavioral problems from being hospitalized, saving an estimated $3.9 million in inpatient care costs.
Last year 97% of children in our Safe Start program were shielded from re-exposure to violence compared to 77% for all Safe Start providers in Chicago and 66% nationally.  

**$250 TO $499**

- Ms. Mary L. Abney
- Ms. Shelly Aschkenase
- Ms. Stephen Aultz
- Ms. Susan Besch
- Ms. Kathleen k. Rummel
- Ms. Stewart Sather
- Ms. Glenn Schneider
- Ms. And Mrs. David Schwartz
- Ms. Diana Palomar Scott
- Ms. Melissa Cover Selinger
- Mr. Joseph E. Shipley
- Ms. and Louis Silberman
- Mr. Robert Sobiech
- Mr. Rick K. Spears
- Mr. John Stanek
- Allison and Max Steinhauser
- Ms. and Mrs. Stanley M. Stevens
- Mr. Donald M. Stewart
- Mr. Earl J. Strasserberg and Ms. Suzanne Friedeman Strasserberg
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**Ms. Tanya Terry-Cobbin**

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Last year our In-Home Respite program provided in-home services to 74 clients. By the end of that year, 85% were still living at home and did not need to move to a higher level of care.8

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The grandchildren of Fran and Ed Kaplan: Eli, Jake, Miles and Asher
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195 custody orders, 156 Orders of Protection and $733,032 in ordered child support.
Last year **100%** of students enrolled in our Upward Bound program graduated and were accepted into a university or college. We also helped the college-bound graduates **secure $329,000 in college scholarships.**

The Melman Family  
The attorneys and staff in the local office of Ogletree, Deakins, Nash, Smoak and Stewart, P.C.  
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Gifs were made in memory of the following individuals:

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We gratefully acknowledge gifts received during fiscal year 2010. Although every effort is made to avoid errors, occasionally an error may occur. Please accept our sincere apologies if your name has been omitted or incorrectly spelled or listed. We would appreciate you notifying us so we may make corrections to our records. To request a change, please contact Barbara Winkelman in External Affairs at 312-986-4121 or winkelmb@metrofamily.org.

Last year our Adoption Preservation program helped to eliminate an estimated $21 million in foster care costs.?
FAMILY TRUST

Endowments and bequests are two of the most effective ways to show your support for the amazing strength of families. Metropolitan Family Services would like to recognize the following individuals who have expressed their commitment to families through current endowment or future estate gifts.

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Metropolitan Family Services gratefully acknowledges the following gifts made through estate giving:

The Morris L. Parker Fund
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We invite you to consider including Metropolitan Family Services in your estate plan. Potential benefits include:

- Raising current income
- Lowering current income taxes
- Eliminating capital gains taxes
- Lowering or eliminating possible federal estate taxes
- Safeguarding assets for family and loved ones

If you have questions about your will or estate plan, or would like to earn more about making a special gift via our charitable planning services, please contact:

Dennis Conroy, Senior Vice President, External Affairs
at 312-986-4123 or conroyd@metrofamily.org.

REFERENCES
In all instances, last year refers to FY2010 which runs from July 1, 2009 to June 30, 2010.


2.) Our programs fully immunized 97% percent of children served. This compares to data from the 2009 US National Immunization Survey, which reported that 72% of kids were fully immunized in Chicago, 65.8% for the rest of Illinois, and 70.9% nationally. Our country saves $14.50 in direct and indirect costs for every dollar invested in giving the hepatitis B vaccine to infants at birth to two months of age. Every dollar our nation spends on measles-mumps-rubella vaccine generates about $23 in total savings – or about $9 billion each year. (Centers for Disease Control and Prevention).


4.) The average price of an inpatient psychiatric hospitalization for a child was $15,400 in 2006. In FY10 our SASS program helped to eliminate an estimated cost of $3,988,600 in inpatient care services alone (259 kids X $15,400).


6.) Only 12 children or less than 3% of all children served had to be returned to DCFS.

7.) The average cost per child in foster care is $40,000 on a national scale.

8.) This compares to 71% from a state study of frail elderly who received home care services in FY07.

9.) For 2008, in the Metro Chicago area the estimated amount of income paid by the State of Illinois could have been as much as $2,221,180,466 based on a maximum award per unemployed person. In addition, the amount of total net lost income could have been as much as $2,341,752,667. Since FY02, 61% of program graduates have found jobs; this compares to a 40% unemployment rate for African American males living in Chicago (US Census Bureau, 2005).

10.) http://research.cps.k12.il.us/export/sites/default/accountwebs/reports/Citywide/psae_meet_exceed_citywide_aggregate_yracross_2009_without_ELL.xls

Every dollar invested in Metropolitan’s Senior Respite program saves taxpayers up to $10 in nursing home costs.11
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METROPOLIS

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Metropolitan Family Services has been a champion for families and communities since its founding in 1857 as the Chicago Relief and Aid Society. Here are some pivotal moments from Metropolitan’s history.

**1857**
The Chicago Relief and Aid Society is founded and incorporated by the Illinois State legislature.

**1871**
Chicago Mayor Mason appoints the Chicago Relief and Aid Society to administer all relief, nearly $10 million in money and goods, to victims of the Great Chicago Fire.

**1888**
The Chicago Relief and Aid Society and Chicago Charity Organization merge, bringing a greater focus on poverty prevention to the organization.

**1909**
The Chicago Relief and Aid Society and the Chicago Bureau of Charities merge to form United Charities of Chicago.

**1919**
The Chicago Legal Aid Society becomes part of United Charities. The renamed Legal Aid Bureau begins providing free legal service for civil law cases.

**1930**
United Charities serves more than 20,000 people each month during the Great Depression.

**1934**
United Charities helps establish the Community Fund of Chicago, now the United Way.

**1935**
United Charities leader Joel D. Hunter serves on an official advisory council established by President Franklin D. Roosevelt to help shape what would become the Social Security Act.

**1972**
United Charities establishes its Social Policy department to advocate for families at all levels of government.

**1995**
United Charities changes its name to Metropolitan Family Services to better reflect the work and scope of the broad community it serves.

**2006**
Metropolitan moves to its current headquarters at One North Dearborn and continues to serve more than 50,000 individuals and families annually.

**2007**
Metropolitan celebrates its 150th anniversary and convenes the Inaugural Summit on the Metropolitan Family, bringing together 300 prominent leaders to inspire new solutions to challenges facing families.

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**EXECUTIVE LEADERSHIP**

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President and Chief Executive Officer

Denis Hurley
Chief Financial Officer

Colleen M. Jones
Executive Vice President, Chief Operating Officer

Dennis Conroy
Senior Vice President, External Affairs
LOCATION INFORMATION

ADMINISTRATION HEADQUARTERS

MAIN OFFICE
One North Dearborn, Suite 1000
Chicago, IL 60602
312-986-4000

EMPLOYEE ASSISTANCE NETWORK
312-986-4249

LEGAL AID BUREAU
312-986-4200
  Kendra Reinhagen, Executive Director

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  2411 East 107th Street
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  MIDWAY CHILDREN’S CENTER
  3215 West 63rd Street
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