To our Donors and Friends

This year’s annual report is dedicated to all of our donors and supporters who have helped thousands of families and individuals move forward – sometimes one step at a time, sometimes by giant leaps. Your support is what enables our clients, our employees and our organization to grow stronger and keep moving toward a brighter future.

Our donors come from different places and backgrounds, but share a common desire to help families – children, youth, parents, adults and seniors – overcome life’s obstacles.

The opening of our new North Children’s Center gives working-poor families in the Belmont Cragin, Irving Park, Portage Park and Hermosa neighborhoods, where one third to half of the children under age 5 live in poverty, access to affordable day care will help children grow and learn in a safe and caring environment. This full-time day care and Head Start center was made possible through more than $1.5 million in private and other funding.

Today, little more than half of Latino students who enter high school actually graduate four years later, leading to severe social and economic consequences for individuals, families and communities. Our participation as one of three organizations chosen by the United Way of Metropolitan Chicago to lead the new Latino Initiative will help these youth successfully transition into adulthood through programs that focus on staying in school, embracing a healthy cultural identity and assuming healthy family and social roles.

Our Poverty Law Project, which began at our Midway and Calumet Centers last year, provides legal representation and advice on various housing issues. Counsel on foreclosures, evictions and Section 8 vouchers, as well as consumer issues such as unfair debt collection practices and predatory lending, has expanded to our Southwest Center thanks to generous funding from the Lawyers Trust Fund of Illinois for a new attorney position.

These are but a few examples of the services and resources you are helping to make available every day to families in need across Chicagoland. Moving forward, we will strive to deepen our presence and...
make an even greater impact in addressing the growing and changing needs of families and individuals in the communities served by our seven centers.

Our support comes from many sources – individuals, families, foundations, businesses and state and local government.

This year it is a privilege to recognize Merle Goldblatt Cohen and her family as our 2008 Family of the Year. Merle has been a long-time supporter of Metropolitan Family Services and a leader who has participated on our Board and on numerous leadership and fundraising committees. She and her family have not only supported programs to address critical issues facing children and families in our community such as child abuse and neglect and poverty, but have invited many others to join in their support of Metropolitan Family Services.

As part of our strategic goals, we are working to broaden representation from corporate leaders interested in investing in Chicagoland families. We continue in earnest to be good stewards of your generosity to ensure we provide quality services that result in measurable, positive outcomes for families. Our participation and leadership in the Back Office Collaborative – an initiative of eight non-profit agencies – will enable us to achieve higher levels of operating efficiencies through strategic sourcing and centralized purchasing of “back office” services such as office supplies, telecommunications, technology and employee benefits.

We are inspired by your belief in our mission and the compassion you share with us for families. Your support is greatly valued and appreciated, especially in these challenging economic times. And your generosity is reflected in the smiles of safe and healthy children, in the confidence instilled in parents and in the well-being of the elderly. Thank you for all that you do to keep our families moving forward.

Richard L. Jones, Ph.D.
President and CEO

Terry McCaffrey
Chairman

“Thank you for your support of our mission to help people live well and thrive in the Chicago area!”
Programs and Services

Child and Youth Development
Promotes academic achievement and social and emotional development among children, youth and families to foster their success in life.

Counseling
Provides support to individuals and families challenged with personal, phase-of-life and transitional issues.

Employee Assistance Network (EAN)
Provides counseling services that help workers achieve a better balance in their lives and be more productive on the job.

All outcomes in this section are based on the most recently available data.

MFS has partnerships with 14 Chicago Public Schools as part of its Community Schools programs, which engage students, parents, community members and schools to maximize the ability of at-risk youth to succeed. The vast majority (94-100%) of students who participated in our Community Schools programs demonstrated moderate to high levels of important skills in areas of social responsibility, non-violent problem resolution and problem-solving skills – all vital to school success.

Head Start provides family support and early childhood education for children ages 3-5 and their families to help preschool age children prepare for kindergarten. Assessments showed children scored an average of 80% for appropriate English language proficiency and an average of 69-70% for early math skills.

Economic Stability
Provides support and education to economically challenged families so they may improve their quality of work, lifestyle and financial situation.

The Young Fathers Initiative is a Metropolitan program that is designed to help at-risk young dads become financially stable and better connected to their children. Among currently active Young Fathers participants who have found jobs, 79% have retained their jobs or found another job. Of those who have remained employed, 60% have been employed 12 months or longer, and 68% of those have been promoted, received a pay increase or found a better job.

Family and Individual Counseling helps low-income individuals and families manage difficult life changes or problems. During counseling, clients set personal goals and build on their individual strengths and capacity for change. 95% of clients fully or partially achieved their goals upon ending their counseling with MFS. 72% maintained or improved their Global Assessment of Functioning (GAF) Score by at least one point. GAF scores are used by mental health clinicians and doctors to rate adults’ social, occupational and psychological functioning.
Mental Health
Provides psychiatric evaluation, case management and crisis intervention to help children and adults with chronic mental illness recover and be productive.

79% of adults receiving mental health services improved or maintained their ability to function in their roles as parents, spouses, neighbors, employees and/or caregivers. In addition, 81% improved or maintained coping skills such as managing anxiety and problem solving. For children, 83% improved or maintained their ability to function normally as children, students and/or siblings, while 87% improved or maintained their behavior at home, school or in the community.

Legal Aid
Provides legal assistance in the areas of domestic violence, family and elder law, housing and consumer issues to low-income individuals.

The Legal Aid Bureau provided legal services to more than 7,000 individuals. Of those, 3,568 received information and referrals and 2,808 received legal advice, safety plans and/or assessments. The Legal Aid Bureau conducted 51 “Know Your Rights” workshops for 865 community residents.

The Legal Aid Bureau provided legal representation to 693 survivors of domestic violence including 124 Orders of Protection and 176 Custody Orders. On behalf of these clients, $616,236 in child support payments were ordered by the courts and $207,304 in lump sum settlements was awarded. They represented 234 clients involving poverty law issues like housing, consumer lending and public benefits disputes.

Adoption Preservation addresses issues that families brought together through adoption or subsidized guardianship struggle with, such as adjustment, grief and loss, attachment and separation, and educational and emotional issues. The goals of the program are to maintain the adoption and to help families live productively and happily. Of cases closed during the year, 88% of children fully or partially achieved their goals and increased their knowledge and skills related to these issues.

Public Policy
Advocates for public policies that support and strengthen moderate and low-income families and communities.
Older Adult Services
Provides counseling and caregiver respite to assist older adults and their families in meeting the challenges and opportunities of later years.

Metropolitan’s Senior Respite Services provide necessary relief to family caregivers who may be caring for an aging parent, relative or spouse. 83% of caregivers said they received a needed break from their responsibilities and 87% said their loved ones definitely gained a positive experience.

Senior Counseling helps older adults address issues related to aging including dealing with emotions and stress, loss of a spouse or friends, declining health and asking for and locating resources, and it also strengthens social support networks. 94% of seniors surveyed said they fully or partially achieved their goals. 95% of seniors increased their knowledge and skills to deal with the challenges they faced.

Parent Development
Supports parents in acquiring skills that promote the healthy growth and development of children.

Based on feedback from participants in our parenting programs, mothers on average improved significantly in several areas related to healthy parenting perceptions and beliefs.

Of 1,226 clients whose cases were completed in an MFS Parenting program, 80% learned a new skill or gained new knowledge.

Mentors of Mothers (MOMS) serves low-income young mothers who are ages 15-19. The program strives to enhance healthy parent involvement with their children, prevent child abuse, avoid unplanned second pregnancies and support academic success by providing mothers with mentoring from experienced mothers. Key results include: 333 teen moms served; 217 babies (0-3) served; 204 children received well-child visits; 98% of immunizations completed; only 8 of 333 moms had unplanned second pregnancies; and no founded reports of child abuse or neglect.

Violence Prevention and Intervention
Provides services to address violence in homes and schools to keep individuals and families safe.

Nearly 95% of clients who received domestic violence support from MFS developed a safety and treatment plan and felt they understood the legal issues related to their situation. In addition, 99% of clients were satisfied with the counseling services they received.

Healthy Families serves first-time mothers, ages 15-24 at our Midway, North and Southeast Chicago Centers. Case managers make regular home visits beginning during pregnancy to teach child development and care and enhance parenting skills so mothers can create strong, nurturing relationships with their babies. 95% of children in Healthy Families received well-child visits and 95% of them were immunized.
Statement of Financial Position

Amounts in 000’s

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2007</th>
<th>2006</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assets</strong></td>
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<td></td>
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<tr>
<td>Cash</td>
<td>175</td>
<td>268</td>
<td>301</td>
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<tr>
<td>Receivables</td>
<td>4,602</td>
<td>3,120</td>
<td>3,905</td>
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<td>Investments</td>
<td>42,671</td>
<td>48,948</td>
<td>43,907</td>
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<td>Interest in trusts</td>
<td>13,724</td>
<td>14,613</td>
<td>13,169</td>
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<td>Property and equipment</td>
<td>17,894</td>
<td>17,017</td>
<td>17,709</td>
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<td>Other</td>
<td>399</td>
<td>494</td>
<td>1,337</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td>79,465</td>
<td>84,460</td>
<td>80,328</td>
</tr>
</tbody>
</table>

|                  |        |        |        |
| **Liabilities and Net Assets** |        |        |        |
| Accounts payable and accruals | 2,132  | 2,061  | 2,307  |
| Line of credit        | 1,450  | 500    | 400    |
| Notes payable         | 2,377  | 1,688  | 2,084  |
| Bonds payable         | 12,700 | 12,700 | 12,700 |
| Pension liability     | 3,960  | 3,391  | 1,579  |
| Other                | 726    | 984    | 838    |
| **Total Liabilities** | 23,345 | 21,324 | 19,908 |

|                  |        |        |        |
| **Net Assets**    | 56,120 | 63,136 | 60,420 |

|                  |        |        |        |
| **Total Liabilities and Net Assets** | 79,465 | 84,460 | 80,328 |

Note: Amounts for 2008 are unaudited. Audited financial statements for 2008 will be available after October 15, 2008.

In addition to the amount listed, $1,754,000 of in-kind goods and services were donated to Metropolitan Family Services including a $650,000 donation of public interest radio airtime from Bonneville Chicago Radio Group and $937,000 in strategic consulting services from The Boston Consulting Group.

"I love Metropolitan’s message about "the amazing strength of families." People have all they need within them. They just need support. Metropolitan lends a hand and taps into the strength that is in the individual to face challenges."

Aspasia Apostolakis Miller
Director, Students, Young Alumni & Career Services
Northwestern Alumni Association
## Statement of Activities

Amounts in 000's

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2007</th>
<th>2006</th>
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<tr>
<td><strong>Operating Revenue</strong></td>
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<tr>
<td>Government Grants</td>
<td>14,463</td>
<td>17,892</td>
<td>17,776</td>
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<td>Program Service Fees</td>
<td>7,144</td>
<td>3,465</td>
<td>3,729</td>
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<td>Contributions</td>
<td>4,370</td>
<td>4,449</td>
<td>3,596</td>
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<td>United Way</td>
<td>3,158</td>
<td>3,243</td>
<td>3,150</td>
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<td>Endowment Payout</td>
<td>1,900</td>
<td>2,350</td>
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<td>Income from Trusts &amp; Other Income</td>
<td>1,733</td>
<td>1,299</td>
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<td><strong>Total Operating Revenue</strong></td>
<td>32,768</td>
<td>32,698</td>
<td>31,457</td>
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<td><strong>Operating Expenses</strong></td>
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<tr>
<td>Program Expenses</td>
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<tr>
<td>Counseling &amp; Mental Health</td>
<td>10,793</td>
<td>10,802</td>
<td>10,209</td>
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<td>Child &amp; Youth Development</td>
<td>8,095</td>
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<td>Child Welfare</td>
<td>3,236</td>
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<td>Legal Aid</td>
<td>1,400</td>
<td>1,267</td>
<td>1,137</td>
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<td>Violence Prevention &amp; Intervention</td>
<td>572</td>
<td>621</td>
<td>643</td>
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<td>Older Adults</td>
<td>2,340</td>
<td>2,287</td>
<td>2,499</td>
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<td>Social Policy &amp; Community Development</td>
<td>384</td>
<td>516</td>
<td>474</td>
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<td><strong>Total Program Expenses</strong></td>
<td>26,839</td>
<td>25,948</td>
<td>24,791</td>
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<td>Management &amp; General</td>
<td>5,022</td>
<td>4,661</td>
<td>4,583</td>
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<td>Fund Raising</td>
<td>1,651</td>
<td>1,748</td>
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<td><strong>Total Operating Expenses</strong></td>
<td>33,493</td>
<td>32,357</td>
<td>30,878</td>
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<td><strong>Operating Surplus (Deficit)</strong></td>
<td>(725)</td>
<td>341</td>
<td>579</td>
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<td><strong>Other Changes in Net Assets</strong></td>
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<tr>
<td>Depreciation &amp; Amortization</td>
<td>(666)</td>
<td>(950)</td>
<td>(1,278)</td>
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<td>Net Investment Gains (Losses)</td>
<td>(6,394)</td>
<td>6,251</td>
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<td>Recognition of Pension Liability Under New Accounting Standard</td>
<td>(688)</td>
<td>(2,727)</td>
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<td>Excess of Required Minimum Pension Liability over Unrecognized Prior Service Cost</td>
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<td></td>
<td>1,670</td>
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<td>Capital Campaign - Net Activity</td>
<td>1,628</td>
<td>(23)</td>
<td>85</td>
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<tr>
<td>Other</td>
<td>(171)</td>
<td>(176)</td>
<td>(441)</td>
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<tr>
<td><strong>Non-Operating Activity</strong></td>
<td>(6,291)</td>
<td>2,375</td>
<td>2,381</td>
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<td><strong>Total Change in Net Assets</strong></td>
<td>(7,016)</td>
<td>2,716</td>
<td>2,960</td>
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<td><strong>Net Assets at Beginning of Year</strong></td>
<td>63,136</td>
<td>60,420</td>
<td>57,460</td>
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<tr>
<td><strong>Net Assets at End of Year</strong></td>
<td>56,120</td>
<td>63,136</td>
<td>60,420</td>
</tr>
</tbody>
</table>
Statistics

Clients Served by Program

- 17% Mental Health: 9,591
- 16% Counseling: 8,945
- 15% Legal Aid Bureau: 8,061
- 10% Child & Youth Development: 5,290
- 10% Parent Development: 5,261
- 9% Information & Referral: 4,996
- 8% Employee Assistance Network (EAN): 4,204
- 6% Older Adult Services: 3,550
- 6% Economic Stability: 3,422
- 3% Violence Prevention & Intervention: 1,519

Total Clients Served: 54,839

Operating Revenue

- 44% Government Grants
- 22% Program Service Fees
- 13% Contributions
- 10% United Way
- 6% Endowment Payout
- 5% Income from Trusts & Other Income

Operating Expenses

- 32% Counseling & Mental Health
- 24% Child & Youth Development
- 15% Management & General
- 10% Child Welfare
- 7% Older Adult Services
- 5% Fund Raising
- 4% Legal Aid Bureau
- 2% Violence Prevention & Intervention
- 1% Social Policy & Community Development

Staff

Metropolitan Family Services employs 550 social workers, lawyers, financial counselors, educators and administrative staff. All work together to continue the 151-year tradition of providing counsel and programs to support and strengthen families and communities. Staff also demonstrated their generosity by contributing to an agency-wide appeal that benefited Metropolitan.
Thank you to our donors!

Metropolitan Family Services wishes to recognize the many corporations, foundations and individuals whose financial support during fiscal year 2008 helped us to strengthen thousands of families throughout metropolitan Chicago.

FOUNDATION, ORGANIZATION AND CORPORATE DONORS

$100,000 AND ABOVE
Anonymous
Bank of America
The Duchossois Family Foundation
Kirkland & Ellis LLP
Lawyers Trust Fund of Illinois
McCormick Foundation
Polk Bros. Foundation
Treasurer's House

$50,000 TO $99,999
Allstate Foundation
Anonymous
Nathan and Emily S. Blum Fund
Charter One Foundation

Corporates

Nathan and Emily S. Blum Fund
Allstate Foundation
$50,000 to $99,999
Treasure House

Lawyers Trust Fund of Illinois
Kirkland & Ellis LLP
The Duchossois Family Foundation
Bank of America
Anonymous

$25,000 TO $49,999
Allstate Insurance Company
Art Corporation
Blue Cross Blue Shield of Illinois
Julius Franzel Foundation
J.B. and M.K. Pritzker Family Foundation

$10,000 TO $24,999
Anonymous (2)
Baker & McKenzie
Grace Bersted Foundation

$5,000 TO $9,999
WGN Radio 720 Neediest Kids
Sonnenschein Nath & Rosenthal LLP
WGN Radio 720 Neediest Kids Fund, a fund of the McCormick Foundation

$1,000 TO $4,999
Atria Group, Inc.
Baxter International Inc.
The Boston Consulting Group
C.J. Erickson Plumbing Co.

Ruth Ann Schmitt
Executive Director
Lawyers Trust Fund of Illinois

Metropolitan’s Legal Aid Bureau is unique in its approach to integrating legal aid services with social services. We have always recognized the importance of this integration and are happy to support the Legal Aid Bureau’s expansion of services in the community. We have confidence in Kendra’s leadership and her successful vision of the Legal Aid Bureau’s role in the legal services community.”
"Having lived with mental illness in my family, I feel a lot of social issues stem from mental illness. When you address the source of an issue like Metropolitan does through its mental health services, it helps prevent other family and social challenges like homelessness and incarceration. That's why I invest my energy in Metropolitan."

Shawn Erickson, CFO, C.J. Erickson Plumbing Co.
Mr. and Mrs. John L. MacCarthy
Mr. and Mrs. Wallace Manion
Mr. and Mrs. Bruce and Jeanine Marcus
Mr. and Mrs. Michael J. Miller
Mr. and Mrs. Steve Paris
Mr. and Mrs. Joseph T. Patz
Mr. and Mrs. Daniel F. Rahill
Mr. Lawrence Richardson
Mr. Allen Rodriguez and Ms. Olinda Lemas
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Mr. and Mrs. Cary and Lisa Schenkenberg
The Jim and Laurie Shults Family
Mr. Michael Silverstein
Mr. and Mrs. Scott Sollberg
Mr. and Mrs. Byron O. Spruell
Mr. and Mrs. David H. Stremmel
Mr. and Mrs. Erik Strickmeyer
Mr. James E. Thompson
Mr. and Mrs. Allen and Lynn Tortorich
Ms. Emily Sachs Wong
$1,000 TO $4,999
Ms. Lynn Strauss
Sharon R. D'Alessandro
Ms. Marilyn McCoy and Mr. and Mrs. Glenn M. Mazade
Mr. and Mrs. Dominic Mangone
Mr. and Mrs. Edward W. Lyman, Jr.
Mr. and Mrs. Michael J. Lullo
Mr. Richard J. Loewenthal
Mr. Paris Lewis
Ms. Lauren Knuepfer
Mr. and Mrs. Marty Kaplan
Ms. Carol B. Johnson
Mr. Wayne Jagusch
Mrs. H. Louise Jacobs
Mr. and Mrs. Matt Hladio
Mr. and Mrs. Albert Friedman
Ms. Kelly Pillman
Mr. and Mrs. Walter Rein
Ms. Emily Sachs Wong
Mr. and Mrs. Joel Chestler
Mr. Richard A. Chesley
Mr. and Mrs. Timothy S. Crane
Mr. Ronald L. Chez
Mr. and Mrs. Timothy L. Burke
Mr. and Mrs. John Bucksbaum
Mr. and Mrs. Ronald Brown
Mr. and Mrs. James J. Brice
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Mr. and Mrs. David Burik
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Mr. Luke F. Botica
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Mr. and Mrs. Kevin Brown
Mr. and Mrs. Ronald Brown
Mr. and Mrs. John Buckelsbaum
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Mr. and Mrs. Thomas R. Butler
Ms. Julie Chavez
Mr. Richard A. Chesley
Mr. and Mrs. Joel Chester
Mr. Ronald L. Chez
Mr. and Mrs. Dave Collins
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Mr. Lina Craner and Mr. Richard K. Durning
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Mr. and Mrs. Nick and Sharon R. D'Allesandro
Mr. William H. Darrow
Mr. Maller Davis and Ms. Lynn Strauss
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Ms. Anne C. Dee
Mr. Jim Dietz
Ms. Sophia Dobbs
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Mr. and Mrs. John Eck
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Mr. and Mrs. Dwight P. Favrett
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Mr. and Mrs. Carlos Franco
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Mr. and Mrs. David and Susan Gesellhart
Mr. John George
Mr. and Mrs. E. Graham S. Gerst
Mr. and Mrs. Robert E. Gibson
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Mr. and Mrs. Joel and Arla Gomberg
Mr. Richard C. Goodman
Mr. and Mrs. Dan Gorsky
Mr. and Mrs. Michael J. Graham
Mr. Robert N. Grant
Mr. Michael D. Graveline
Mr. and Mrs. William S. Gray
Mr. and Mrs. Richard Gulliver
Mr. John W. Haben
Mr. and Mrs. Chuck Hager
Mr. and Mrs. William D. Heinz
Mr. Timothy Heverin
Mr. and Mrs. Matt Hladio
Mr. Mark S. Hoplamazian and Ms. Rachel D. Kohler
Mr. and Mrs. Thomas F. Hynes
Ms. Luann Irvin
Mrs. H. Louise Jacobs
Ms. Waynepich
Mr. and Mrs. Loren A. John
Ms. Carol B. Johnson
Colleen and Jim Jones
Mr. and Mrs. Marty Kaplan
Mr. and Mrs. Gerard D. Kelly
Ms. Lauren Knuepfer
Mr. and Mrs. Walter W. Kurczewski, Esq.
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Mr. and Mrs. Morton Lane
Mr. and Mrs. Daniel Levin
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Mr. Richard J. Loewenthal
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Mr. and Mrs. Michael J. Lullo
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Mr. and Mrs. Eugene D. Malloy
Mr. and Mrs. Dominic Mangone
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Mr. and Mrs. Henry Masick
Mr. and Mrs. Glenn M. Mazade
Ms. Marilyn McCoy and Mr. Chuck Thomas
Mr. and Mrs. Larry McLain
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Ms. Sandra Murphy
Mr. and Mrs. Howard Natinsky
Mr. and Mrs. Jim Oberweis
Mr. and Mrs. Thomas J. O’Donnell
Mr. and Mrs. Thomas Ommundson
Mr. and Mrs. Raymond Oral
Mr. and Mrs. Preston H. Owen, Jr.
Ms. Diana Palmar Scott
Ms. Elizabeth A. Patterson
Ms. Kelly Pillman
Mr. and Mrs. Walter Rein
Mr. and Mrs. David S. Rhind
Mr. and Mrs. George G. Rinder
Mr. and Mrs. Barr Rocca
Mr. and Mrs. Paul Root
Mr. Lewis Rosenbloom
Ms. Loretta Rosenmayer
Mr. and Mrs. Jack Rozran
Ms. Lee Ann Russo
Ms. Karen L. Schak
Ms. Laura Sharrow
Mr. Joseph E. Shepley
Mr. and Mrs. Jerome W. Slater, Jr.
Mr. and Mrs. Phil and Liz Smith
Mr. Scott E. Smith
Mr. Philip Stamatakos
Mr. and Mrs. John Stanek
Mr. and Mrs. Joni and Kimberly Stapleton
Mr. Stanley M. Stroevs
Mr. and Mrs. Donald M. Stewart
Mr. and Mrs. Andrew Storey
Ms. Jessica Sweyer and Mrs. Dominic Green
Ms. Miriam Waltz
Mr. and Mrs. Albert J.-Weber
The Honorable Bonnie M. Wheaton
Mr. James A. White
Mrs. William T. White, Jr.
Ms. Helen E. Wirt
Mr. and Mrs. Dan Wolf
Ms. Debbie K. Wright
Mr. Roger K. Johnson
Mr. Scott Jones
Mr. and Mrs. Robert and Karol Kulisiewicz
Mr. and Mrs. Ronald and Adele Gifford
Mr. and Mrs. Susan K. Glink
Rishi Godival
Mr. and Mrs. William Goldberg
Mr. and Mrs. Todd and Suzie Golub
Ms. Kathleen Grady and Mr. Victor Grimm
Mr. Bradley C. Graveline
Mr. and Mrs. Robert J. Greenebaum, Jr.
Ms. Britton B. Guermina
Ms. Jenny Hager
Mrs. Christine M. Halblander
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Mr. Grant Hellworth
Mr. Robert A. Helmans
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Ms. Erica Lee
Lettuce Entertain You Enterprises
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Lillstreet Art Center
Lincoln Park Athletic Club
Lincoln Park Zoo
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Lulu’s Dim Sum and Then Sum
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“The reason I choose to support Metropolitan Family Services DuPage is due to its commitment in helping families stay together as they face life’s adversities. The family is where it all begins.”

Phyllis Muccianti
Vice President
and Co-Founder
Packaging
Personified
Thanks to our Board Members!

As a retired visiting nurse, I think Metropolitan’s Senior Respite services are wonderful. Being a member of the Wheaton League and helping raise money for Metropolitan Family Services has really added a lot to my life.

Ann Denney
Wheaton League Member
I’ve found ways to support Metropolitan through something I love - music! Metropolitan reflects the beliefs I have. It’s important to give back to the community and Metropolitan supports the community with a lineup of programs that really are about helping people. Every where I go, I meet people who say ‘Metropolitan is the best.”

Liane Williams
State Farm Agent and Professional Jazz Singer
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“Metropolitan is centered on families and that’s so important. They’ve been around for 150 years serving families right in our own communities, providing a wide range of services for everyone from children to seniors.”

Kim Stapleton
Grant Thornton, LLP, Public Accounting Service

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Kim Stapleton
Grant Thornton, LLP, Public Accounting Service

2008 Annual Report – 19
Mission

Metropolitan Family Services’ mission is to provide and mobilize the services needed to strengthen families and communities.

For more than 150 years, Metropolitan Family Services has responded to the evolving and critical needs of Chicago’s families. Operating seven centers in communities with underserved populations, Metropolitan provides the help and hope needed to encourage and empower families.

Executive Leadership

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President and
Chief Executive Officer
Colleen M. Jones
Executive Vice President,
Chief Operating Officer
Andrew Abrahams
Senior Vice President,
External Affairs
Denis Hurley
Chief Financial Officer
Thomas Remakel, Jr.
Vice President,
Information Systems
Suzanne F. Strassberger
Vice President,
Government Affairs and
Strategic Initiatives

City Centers

Calumet
8,407 clients served in 2008.
Serving Roseland, Pullman,
West Pullman, Riverdale,
Washington Heights, Morgan
Park, Chatham
3249 North Central Ave.
Chicago, Illinois 60628
773.371.3600
Audrean Spence,
Executive Director

North
3,471 clients served in 2008.
Serving Belmont
Cragan, Homsa,
Irving Park, Portage Park
3249 North Central Ave.
Chicago, Illinois 60634
773.371.3700
Sandra Stumme,
Executive Director

Additional location:
South Loop/Urban
Systems of Care

Midway
6,179 clients served in 2008.
Serving Chicago Lawn,
Englewood, West Englewood,
West Lawn, Gage Park,
Clearing
3843 West 63rd Street
Chicago, Illinois 60629
773.884.3310
Laurie Sedor,
Executive Director

Midway Head Start
6422 South Edgemere
Chicago, Illinois 60629
773.737.4790

Midway Children’s Center
3215 West 63rd Street
Chicago, Illinois 60629
773.884.2350

Southeast Chicago
7,246 clients served in 2008.
Serving South Chicago,
Calumet Heights, South Deering,
Hegewisch and the East Side
3062 East 91st Street
Chicago, Illinois 60617
773.371.2900
Michael Brady and
Laurie Sedor,
Co-Executive Directors

History

Founded as the Chicago Relief and Aid Society in 1857, Metropolitan Family Services has been a resource for families and a champion for building strong communities – helping families recover and revive from the Great Chicago Fire, three depressions and two World Wars. In the 20th century, Metropolitan assumed a leadership role in developing social policies to benefit families such as the Social Security Act, Domestic Violence Act and the creation of the Community Fund of Chicago, now the United Way. In the 21st century, Metropolitan Family Services continues to provide high quality services to help families realize their full potential.

Suburban Centers

DuPage
8,387 clients served in 2008.
Serving DuPage County
222 East Willow Avenue
Wheaton, Illinois 60187
630.784.4800
Theresa Nihill,
Executive Director

Additional locations:
South Loop/Urban
Systems of Care

Evanston/Skokie Valley
2,300 clients served in 2008.
Serving Evanston, Niles,
Maine Townships
820 Davis Street, Suite 450
Evanston, Illinois 60201
847.425.7400
Sandra Stumme,
Executive Director

Additional location: Skokie

Southwest
6,584 clients served in 2008.
Serving Calumet, Lemont,
Orland, Palos and Worth Townships; Blue Island and Oak Forest
10537 South Roberts Road
Palos Hills, Illinois 60465
708.974.2300
Michael Brady,
Executive Director

Additional location: Blue Island
"I am very impressed with Metropolitan’s focus on community-based services and the quality of programs they provide. Their collaborative approach in building community partnerships helps avoid overlaps and fills gaps in services to help strengthen families."

Bart Rocca
Management Consultant, Traversa Evanston