



Metropolitan Family Services

2011 ANNUAL REPORT

TO OUR DONORS & FRIENDS,



As I write this letter, the U.S. Census Bureau reports that the number of Americans living in poverty swelled to 46.2 million people in 2010. The overall poverty rate reached 15.1 percent, matching the rate reached in 1993 – a year after I started my professional career as a graduate policy intern with Metropolitan Family Services.

While much has changed throughout the past 20 years for me, the daily challenges and struggles for the 1 in 6 Americans living at or below the federal poverty line have not.

In returning to Metropolitan Family Services – now to lead the organization – I am eager to bring a new perspective and to leverage the success and experience of Metropolitan’s past to create new opportunities and innovative solutions that will enable our organization to serve the growing number of families in need.

These are difficult times. Economic turmoil, the state budget crisis and funding cuts have forced other area agencies to close their doors. However, thanks to the commitment and focus of Metropolitan’s past and present leaders, staff and volunteers, the dedication and generosity of our donors, and the fiscal responsibility of our Board, we are financially sound and poised for growth. This agency is highly respected in the Human Services sector and recognized for our quality of services and strong client outcomes. Because our community-tailored programs and research-based approaches effectively address the persistent and emerging challenges families face, we continue to receive funding from our individual, corporate and community supporters.

Delivering human services in today’s environment demands an unprecedented need for innovation, human capital and collaboration. We must step outside our comfort zone into new areas and seek formative approaches not only in the services we deliver, but in areas of advocacy and fundraising, administration and governance.

One example is the rise of mental health issues (including suicide) among our region’s veterans and soldiers. This results in an increased need for many of the core counseling and mental health services we provide through our social workers, counselors and psychiatrists. As of July 2010, we have been approved to accept Tricare military insurance and serve an increasing number of veterans through our Southeast Chicago, Palos Hills and Blue Island locations.

On the advocacy front, Metropolitan is leading the charge regarding the Illinois Predator Accountability Act of 2006 which allows survivors of sex trafficking to fight back against their abusers. Chicago has become a major hub for the lucrative sex trafficking trade yet in the five years since the act was passed not a single case has been brought to court. The Legal Aid Society of Metropolitan Family Services has established the Anti-Sex Trafficking Initiative which drives aggressive prosecution of sex traffickers. This initiative removes barriers enabling survivors to come forward and file civil suits for economic damages against their traffickers. It also provides access to the necessary social services such as counseling, housing and financial assistance and safety planning to support survivors throughout the litigation process. This Initiative is considered the missing ingredient needed to bring traffickers to justice.

In fundraising, we are aiming to build a larger, broader donor base to better support the vital services we provide. In the coming year, we will reduce the number of fundraising events we host and focus on cultivating relationships and building long-term individual, corporate and community partnerships.

As we look to the future we are again partnering with The Boston Consulting Group to develop a three-year strategic plan to position our organization for growth. This process will seek greater input and collaboration from our experienced staff – those involved with our clients and communities on a daily basis – allowing us to evaluate our infrastructure needs with new eyes. We are examining external factors including joblessness, decreases in family median income, causes of poverty and the increasing need in suburban areas.

Financial stability, effective programming and innovative thinking are all factors that drew me back to Metropolitan. They also have driven our sustainability for more than 154 years.

Last year we helped improve the lives of 43,000 families throughout the Chicago area and were again able to end the year with a balanced budget. All this is possible thanks to your generous support, our outstanding and caring staff and volunteers, along with the leadership of our Executive, Community and Young Professional boards. I ask that you continue to open your hearts to support those families and individuals striving for self-sufficiency and help strengthen the bonds of family. Together we can actualize positive outcomes for Metropolitan and more importantly for the communities and families we serve.

With sincere gratitude,


Ricardo Estrada, President and CEO

STATEMENT OF FINANCIAL POSITION

ASSETS	Amounts in 000s	
	2011	2010
Cash	729	199
Receivables	4,628	4,545
Investments	39,008	33,941
Interest in trusts	13,266	12,811
Property and equipment	16,791	17,261
Other	379	389
Total Assets	74,801	69,146

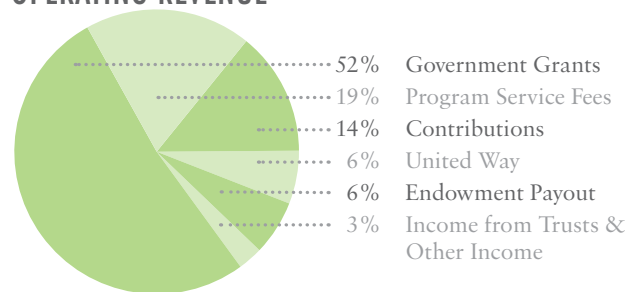
LIABILITIES AND NET ASSETS

Accounts payable and accruals	2,679	3,149
Line of credit	1,360	800
Notes payable	1,271	1,432
Bonds payable	12,700	12,700
Pension liability	6,399	7,409
Other	2,719	2,683
Total Liabilities	27,128	28,173
Net Assets	47,673	40,973
Total Liabilities and Net Assets	74,801	69,146

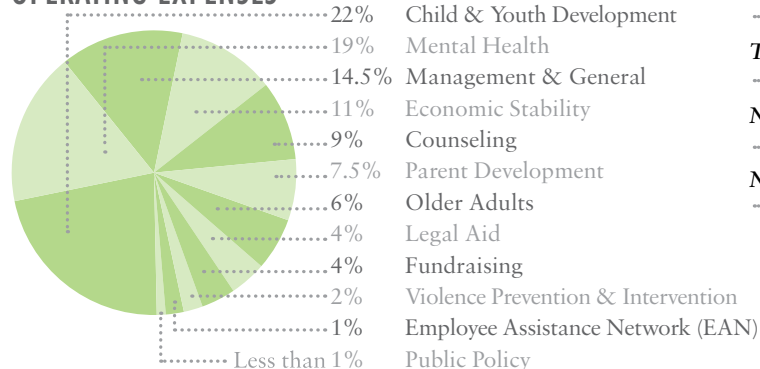
Note: Amounts for 2011 are unaudited. Audited financial statements for FY 2011 will be available after October 21, 2011.

FINANCIAL STATISTICS

OPERATING REVENUE



OPERATING EXPENSES



STATEMENT OF ACTIVITIES

Amounts in 000s

OPERATING REVENUE	2011	2010
Government Grants	17,402	16,376
Program Service Fees	6,475	6,438
Contributions	4,511	3,904
United Way	1,860	2,506
Endowment Payout	2,096	2,390
Income from Trusts & Other Income	923	1,020
Total Operating Revenue	33,267	32,634

OPERATING EXPENSES

Program Expenses		
Mental Health	6,112	6,038
Child & Youth Development	7,301	6,772
Counseling	3,004	3,419
Older Adults	1,947	1,978
Parent Development	2,399	2,034
Economic Stability	3,661	3,014
Legal Aid	1,405	1,484
Violence Prevention & Intervention	566	643
Employee Assistance Network (EAN)	383	347
Public Policy	43	213
Total Program Expenses	26,821	25,942
Management & General	4,732	4,565
Fundraising	1,388	1,281
Total Operating Expenses	32,941	31,788
Operating Surplus (Deficit)	326	846

OTHER CHANGES IN NET ASSETS

Depreciation & Amortization	(577)	(676)
Net Investment Gains (Losses)	5,415	3,146
Recognition of Pension Liability Under New Accounting Standard	1,010	(805)
Change in Market Value of Interest Rate Swap	461	(759)
Other	65	135
Non-Operating Activity	6,374	1,040
Total Change in Net Assets	6,700	1,886
Net Assets at Beginning of Year	40,973	39,086
Net Assets at End of Year	47,673	40,973

OUR MISSION

Metropolitan Family Services' mission is to provide and mobilize the services needed to strengthen families and communities. For more than 154 years, Metropolitan Family Services has responded to the evolving and critical needs of Chicago's families. Operating seven centers in communities with underserved populations, Metropolitan provides the help and hope needed to encourage and empower families.

80% More than eighty percent of our clients live below the poverty level.

PROGRAMS & SERVICES

Metropolitan Family Services provides a wide variety of programs and services designed to strengthen families and help them realize their potential.



CHILD & YOUTH DEVELOPMENT

Promotes academic achievement and social and emotional development among children, youth and families to foster their success in life.

Jessica is making friends.

"I am so happy to be there, I never get bored. Tonight we made a folder for my homework so it doesn't get lost," says Jessica, age 10. She has been in the MetroMentors program for four years. Her mentor helps Jessica with homework. They play games together and go on summer outings. Regina, her single working mom, says the program helps her too, because it gives her a break to do things around the house and care for her younger son.



COUNSELING

Provides support to individuals and families challenged with personal, phase-of-life and transitional issues.

James is pursuing a dream.

"Following a diagnosis in his early teens of ADHD by a counselor at Metropolitan's Youth Intervention program, James grew from a distracted and argumentative teenager to a college freshman with interests in literature and philosophy. Metropolitan helped James and his mom navigate the challenging high school years and counseled him through the sudden death of his father."



ECONOMIC STABILITY

Provides support and education to economically challenged families so they may improve their quality of work, lifestyle and financial situation.

Tony gained valuable experience.

CHA Housing resident Tony mentioned his interest in working in security to his Housing Case Worker at the Calumet Center. Thanks to the 2010 "Put Illinois to Work" program, a transitional jobs program for qualified residents, Tony found temporary work at a local security company. The firm recently brought him on as a permanent employee. "They helped me go for interviewing and showed me how to do my resume. It made a real difference and gave me the work experience I needed."



LEGAL AID

Provides legal assistance in the areas of domestic violence, family and elder law, housing and consumer issues to low-income individuals.

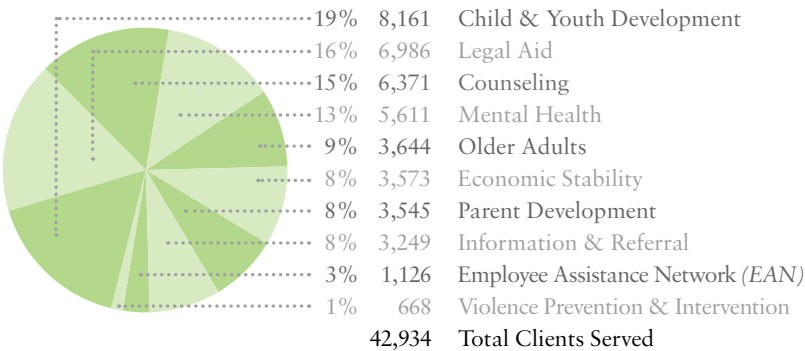


EMPLOYEE ASSISTANCE NETWORK (EAN)

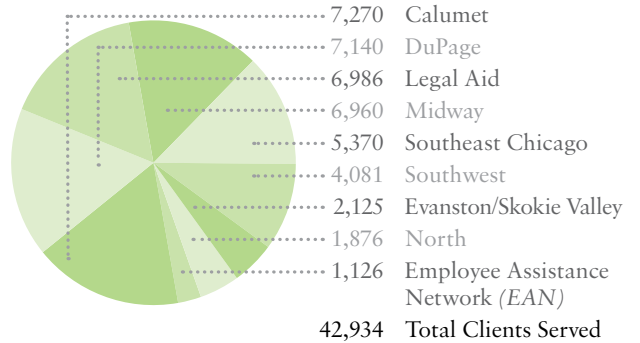
Provides counseling services that help workers achieve a better balance in their lives and be more productive on the job.

PROGRAM STATISTICS

CLIENTS SERVED BY PROGRAM



CLIENTS SERVED BY CENTER



43,000

Last year we helped 43,000 individuals and families in the Chicago area become more self-sufficient and strengthen family bonds.



MENTAL HEALTH

Provides psychiatric evaluation, case management and crisis intervention to help adults and children with chronic mental illness recover and be productive.

Jim is living independently.

Jim, 54, felt isolated and lacked the resources to cope with his schizoaffective disorder and other health issues. Metropolitan's case-management services enabled him to participate in group therapy and individual counseling. Jim recently moved into Metropolitan's Community Integrated Living Arrangement which he says is "The best thing that ever happened to me," as it provides him with an opportunity to be more independent and stay involved in family and community life.



OLDER ADULT SERVICES

Provides counseling and caregiver respite to assist older adults and their families in meeting the challenges and opportunities of later years.

Mrs. May is aging with dignity.

Homeless, anxious and depressed, 63 year-old Mrs. May was unable to work due to emotional and medical conditions. Through the North Center's Senior Homeowners program, she found subsidized housing through a home share program, obtained needed medical care and is now receiving Social Security disability benefits. Counseling is helping her deal with unresolved issues and has improved her self-esteem and outlook on life.



PARENT DEVELOPMENT

Supports parents in acquiring skills that promote the healthy growth and development of children.

Tonya is beating the odds.

By age 14, Tonya was the mother of two and was being raised by her grandmother in a crime-ridden community. Her anger management counselor at Metropolitan referred her to the Mentors of Moms program at the Calumet Center to learn parenting and other important skills. Overcoming many challenges, Tonya graduated 4th in her class and received more than \$20,000 in scholarships to attend college. She is living in a family housing center with her children and receives on-site childcare.



VIOLENCE PREVENTION & INTERVENTION

Provides services to address violence in homes and schools to keep individuals and families safe.

Denise escaped violence.

Trapped in an abusive marriage, Denise sought counseling for herself and her children through Metropolitan's Family Violence Intervention Program. Through support and advocacy from the Legal Aid Society, the courts dissolved her marriage and granted orders of protection and temporary child support. They are living on their own and free from violence. Denise is employed and taking classes to improve her English. Her oldest daughter is enrolled in college and both girls are doing well in school.

LOCATION INFORMATION

1 ADMINISTRATION HEADQUARTERS

MAIN OFFICE

One North Dearborn, Suite 1000
Chicago, IL 60602
312-986-4000

EMPLOYEE ASSISTANCE NETWORK (EAN)

312-986-4249

LEGAL AID SOCIETY

312-986-4200
Kendra Reinshagen, Executive Director

CITY CENTERS

2 CALUMET

235 East 103rd Street
Chicago, IL 60628
773-371-3600

Audrena Spence, Executive Director
Serving Roseland, Pullman, West Pullman, Riverdale, Washington Heights, Morgan Park, Mount Greenwood, Beverly and Chatham

Additional location:

TRUMBULL PARK HOMES SITES

(serving Trumbull Park)
2413 East 107th Street
Chicago, IL 60617
773-356-9742

2411 East 103rd Street
Chicago, Illinois 60617
773-359-4561

3 MIDWAY

3843 West 63rd Street
Chicago, IL 60629
773-884-3310

Laurie Sedio, Executive Director
Serving Chicago Lawn, Englewood, West Englewood, West Lawn, Gage Park, Clearing

Additional locations:

MIDWAY HEAD START

6422 South Kedzie
Chicago, IL 60629
773-884-2400

MIDWAY CHILDREN'S CENTER

3215 West 63rd Street
Chicago, IL 60629
773-884-2350

4 NORTH

(and NORTH CHILDREN'S CENTER)

3249 North Central Avenue
Chicago, IL 60634
773-371-3700

A. Fernando Freire, Executive Director

Serving Belmont Cragin, Hermosa, Irving Park, Portage Park

5 SOUTHEAST CHICAGO

3062 East 91st Street
Chicago, IL 60617
773-371-2900

Michael Brady and Laurie Sedio, Co-Executive Directors

Serving South Chicago, Calumet Heights, South Deering, Hegewisch, the East Side



SUBURBAN CENTERS

6 DUPAGE

222 East Willow Avenue
Wheaton, IL 60187
630-784-4800

Theresa Nihill, Executive Director
Serving DuPage County

Additional locations: Elmhurst, Naperville, Woodridge

TREASURE HOUSE RESALE SHOP

497 Pennsylvania Avenue
Glen Ellyn, IL 60137
630-469-6907

7 EVANSTON/SKOKIE VALLEY

820 Davis Street, Suite 450
Evanston, IL 60201
847-425-7400

A. Fernando Freire, Executive Director
Serving Evanston, Niles, Maine Townships

Additional location:

SKOKIE
5210 Main Street
Skokie, IL 60077
847-425-7400

8 SOUTHWEST

10537 South Roberts Road
Palos Hills, IL 60465
708-974-2300

Michael Brady, Executive Director
Serving Calumet, Lemont, Orland, Palos and Worth Townships; Blue Island and Oak Forest

Additional location:

BLUE ISLAND
13136 South Western
Blue Island, IL 60406
708-974-5800

HISTORY

Metropolitan Family Services has been a champion for families and communities since its founding in 1857 as the Chicago Relief and Aid Society. Here are some pivotal moments from Metropolitan's history.

1857

The Chicago Relief and Aid Society is founded and incorporated by the Illinois State legislature.



1871

Mayor Mason appoints the Chicago Relief and Aid Society to administer all relief, nearly \$10 million in money and goods, to victims of the Great Chicago Fire.



1888

The Chicago Relief and Aid Society and Chicago Charity Organization merge, bringing a greater focus on poverty prevention to the organization.



1909

The Chicago Relief and Aid Society and the Chicago Bureau of Charities merge to form United Charities of Chicago.



1919

The Chicago Legal Aid Society becomes part of United Charities. The renamed Legal Aid Bureau begins providing free legal service for civil law cases.



1930

United Charities serves more than 20,000 people each month during the Great Depression.



1934

United Charities helps establish the Community Fund of Chicago, now the United Way.



1935

United Charities leader Joel D. Hunter serves on an official advisory council established by President Franklin D. Roosevelt to help shape what would become the Social Security Act.



1972

United Charities establishes its Social Policy department to advocate for families at all levels of government.



1995

United Charities changes its name to Metropolitan Family Services to better reflect the work and scope of the broad community it serves.



2006

Metropolitan moves to its current headquarters at One North Dearborn and continues to serve more than 50,000 individuals and families annually.



2007

Metropolitan celebrates its 150th anniversary and convenes the Inaugural Summit on the Metropolitan Family, bringing together 300 prominent leaders to inspire new solutions to challenges facing families.



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EXECUTIVE LEADERSHIP

RICARDO ESTRADA

President and Chief Executive Officer

COLLEEN M. JONES

Executive Vice President, Chief Operating Officer

DENIS HURLEY

Chief Financial Officer

DENNIS CONROY

Senior Vice President, External Affairs

KARINA AYALA-BERMEJO

Vice President, Human Resources & General Counsel

THANK YOU!



Metropolitan Family Services wishes to recognize the many corporations, foundations and individuals who supported us during fiscal year 2011.

With your help, we were able to help improve the lives of **43,000** individuals and families throughout the Chicago area last year.

Thank you for investing in families.

THANK YOU TO OUR DONORS!

FOUNDATION, ORGANIZATION AND CORPORATE DONORS

\$100,000 and ABOVE

Kirkland & Ellis Foundation
Lawyers Trust Fund of Illinois
Local Initiatives Support Corporation
McCormick Foundation
United Way of Metro Chicago Impact Fund, a fund of the McCormick Foundation

\$50,000 to \$99,999

Anonymous (2)
Bank of America
Nathan and Emily S. Blum Fund
Charter One Foundation
The Chicago Bar Foundation
The Chicago Community Trust
ComEd, An Exelon Company
JPMorgan Chase Foundation
Polk Bros. Foundation
Sidley Austin LLP

\$25,000 to \$49,999

Anonymous
Baker & McKenzie
The Chicago Tribune
Chicago Tribune Charities
Seymour A. Cohen Family Foundation
Deloitte LLP
Finnegan Family Foundation
Julius Frankel Foundation
Harris Trust & Savings Bank
Jenner & Block LLP
Bowman C. Lingle Trust
Mayer Brown LLP
Nuveen Investments, Inc.
John W. Parmelee Trust
Reade Industrial Fund
Square D Foundation
U.S. Cellular
Wallace Foundation

\$10,000 to \$24,999

Anonymous
36 Foundation, Inc.
AAR Corp.
Aileen S. Andrew Foundation
Aon Corporation
Brinks Hofer Gilson & Lione
Burke Warren MacKay & Serritella, P.C.
Chicago Area Foundation for Legal Services
Cubs Care, a fund of the McCormick Foundation
Citi Foundation
Community Memorial Foundation
Corn Products International, Inc.
Discover Financial Services
Dr. Scholl Foundation
The Duchossois Family Foundation
DuPage Community Foundation
Friedman Properties, Ltd.

Fuchs & Roselli Ltd.
Goldman, Sachs & Co.
Humana Inc.
Illinois Institute of Technology
Illinois Tool Works, Inc.
Jones Day
Kirkpatrick Family Charitable Foundation Trust
Mesirow Financial
The Northern Trust
PricewaterhouseCoopers, LLP
Prince Charitable Trusts
The PrivateBank
Daniel L. and Ada F. Rice Foundation
Telephone & Data Systems
Vegetable Juices, Inc.
VNA Foundation
Wheaton Family Service League
Winston & Strawn LLP

\$5,000 to \$9,999

Adams Street Partners
Alberto-Culver Company
Amdocs
Blue Cross Blue Shield of Illinois
Bryan Cave LLP
CAS Group
The Chicago Catholic Campaign for Human Development
The Duchossois Group, Inc.
Exelon
Fitch, Even, Tabin & Flannery
Arthur J. Gallagher & Co.
Glen Ellyn Economic Development Corporation
Max Goldenberg Foundation
Hub International Limited
IBM Corporation
Illinois Bar Foundation
Jay Johnson Charitable Trust
KPMG LLP
Latham & Watkins LLP
Leaders Bank
MillerCoors
Owens & Minor
People's Gas Light and Coke Co.
The Pierce Family Charitable Foundation
Public Interest Law Initiative

B. T. Rocca, Jr. Foundation
The David P. Storch Family Foundation
The TJX Foundation, Inc.
Vedder Price P.C.
Village Treasure House
Wal-Mart
Wozniak Industries, Inc.

\$2,500 to \$4,999

Anonymous
Accenture
Anderson Pest Solutions
AstraZeneca
Banco Popular
William Blair & Company
The Boston Consulting Group
Charter One
Colman Family Philanthropic Fund
Community Bank of Wheaton and Glen Ellyn
Crowe Horwath
Disney Worldwide Services, Inc.
DLA Piper
Drinker Biddle & Reath LLP
Eimer Stahl Klevorn & Solberg LLP
The M&J Eisenberg Family Foundation
Exchange Club of Naperville
First Evangelical Lutheran Church
Galmont Consulting
Glen Ellyn Family Service League
Harris Bank/Hinsdale
Holland & Knight LLP
The Horton Group
Loop Capital Foundation
MAXIMUS Foundation
Navigant Consulting, Inc.
Neal, Gerber & Eisenberg LLP
Oberweis Asset Management and The Oberweis Funds
Packaging Personified, Inc.
Perkins Coie LLP
Proskauer Rose LLP
Skadden, Arps, Slate, Meagher & Flom LLP
Roger and Susan Stone Family Foundation
Walter and Caroline Sueske

Last year, 98% of the Metropolitan Family Services clients surveyed indicated that the services they received helped them deal more effectively with their problems. Our programs consistently outperform national benchmarks.⁵

Charitable Trust
Traffic Control & Protection
Village of Lincolnwood
Shawn Warren Designs, LLC
West Suburban Bank
Woodland Foods LTD
Spencer Stuart
State Farm Insurance
Storino, Ramello & Durkin
Wheaton Bank & Trust Co.
WTAS, Inc.

Charitable Trust
Traffic Control & Protection
Village of Lincolnwood
Shawn Warren Designs, LLC
West Suburban Bank
Woodland Foods LTD
Spencer Stuart
State Farm Insurance
Storino, Ramello & Durkin
Wheaton Bank & Trust Co.
WTAS, Inc.

\$1,000 to \$2,499

Aramark Management Services, LP
Barnes & Thornburg LLP
John R. Barney Family Foundation
Baskes Family Foundation
Baxter International Inc.
BDT Capital Partners, LLC
Bill Jacobs BMW & MINI in Naperville
Clifton Gunderson LLP
Crist | Kolder Associates, LLC
DraftFCB
Draper and Kramer
George M. Eisenberg Foundation for Charities
Elmhurst Memorial Healthcare
First Bank & Trust
First Bank & Trust - Evanston
FirstGiving
Frontenac Company, LLC
Grant Thornton LLP
Norman W. Harris Reserve Fund
JA Flight Services, LLC
Joseph and Helen Komarek Foundation
Law Office of Michael P. Mazza
The Lefkofsky Family Foundation
Sheldon L. & Pearl Leibowitz Foundation
MacLean-Fogg
Mangan Builders, Inc.
The Monarch Awards Foundation, Inc.
Morgan, Lewis & Bockius, LLP
Packaging Dimensions Inc.
Palos Park Presbyterian Community Church
Pattishall, McAuliffe, Newbury, Hilliard, & Geraldson LLP
Paul, Hastings, Janofsky & Walker LLP
Phoenix Closures, Inc.
Prather Ebner LLP
The Reichert Foundation
Rotary Club of Woodridge

\$500 to \$999

Berger Schatz
The Boeing Company
CB Richard Ellis
Coman & Anderson P.C.
Community Chest of Lemont, Inc.
Davis Friedman
Elmhurst College
Holland & Knight Charitable Foundation, Inc.
Liane K. Williams Insurance Agency, Inc.
MH Material Handling
Midway Dodge, Inc.
Neal & Leroy, LLC
Northminster Presbyterian Church
Reynolds Family Foundation
Rodgers Consulting
Roseland Community Hospital, Dian M. Powell, and Sharon Thurman
St. Michael's United Church of Christ

\$250 to \$499

Anonymous
Alexandra Foods
American Cancer Society
B & D Industrial Chemicals, Inc.
Barclay, Dixon, & Smith, P.C.
BCM Controls Corporation
Besch Design Concepts, Ltd.
Beverly Hammel, Inc.
Brookins Funeral Home
Eugene S. and Elizabeth D. Buino Charitable Foundation
Central DuPage Hospital
Community of African American Mental Health Professionals
Evangelical Covenant Church of Hinsdale
The First United Methodist Church of Glen Ellyn
Gallery Guichard
Hamill Family Foundation
The Robert and Norma Hoaglund Charitable Gift Fund

Our Adoption Preservation program helps families formed through adoption or guardianship with their children who have emotional and trauma issues. 971 children or 99% we served were kept in their adoptive homes saving taxpayers a potential \$105 million last year.¹

Human Resource Development Institute, Inc.
 Jet LithoColor
 Market Strategies
 McSherry & Associates 2
 Providence Bank
 Sirius Fund
 Suburban Bank & Trust
 Travellers Wine Bar
 United Water
 Vend-Rite Mfg.
 Samuel Weinstein Family Foundation
 West End Dental

\$100 to \$249

A. Eicoff & Company
 The Alford Group Inc.
 Allstate Giving Campaign
 AmeriMark Holdings, LLC
 Barrington Transportation Co., Inc.
 Botti Marinaccio, Ltd.
 Eckwall Piano Tuners
 Edwards Fashions Unlimited
 Elm Street Development
 Feitler Family Fund
 Gastrointestinal Research Foundation
 Immaculate Conception Parish
 Dwayne Jackson Insurance Agency, Inc.
 Jerry Haggerty Chevrolet, Inc.
 The Therapists of Barbara Kenedy and Associates
 Joanne Krajci Insurance Agency Inc.
 Lake Cable, LLC
 Miles & Stockbridge, P.C.
 Naperville Jaycees
 Palos Heights Woman's Club
 Quarles & Brady, LLP
 Rinella & Rinella, Ltd.
 RITHY I LLC
 Rosemoor Community Association
 Southwest Pest Control
 Town of Worth
 UBS Financial Services Inc.
 Larry C. Williams /State Farm Insurance
 Derrick A. Williams Insurance Agency, Inc.

CORPORATE, FOUNDATION & LAW FIRM MATCHING GIFTS

Adams Street Partners
 Allstate
 Aon Corporation
 Bank of America
 The Boston Consulting Group
 CB Richard Ellis
 The Chicago Tribune
 Citizens Financial Group
 Goldman, Sachs & Co.
 Grainger Matching Charitable Gifts Program
 Harris Trust & Savings Bank
 The Horton Group

Last year Legal Aid helped clients obtain 165 custody orders, 85 Orders of Protection and more than \$738,000 in ordered child support.

Illinois Tool Works, Inc.
 JPMorgan Chase Foundation
 Kraft Foods
 McCormick Foundation
 McDonald's Corporation
 Microsoft
 Newedge USA, LLC
 The Northern Trust
 Nuveen Investments, Inc.
 PNC Capital Advisors
 Prudential Foundation
 Square D Foundation
 U.S. Cellular

INDIVIDUAL DONORS

\$100,000 and ABOVE

Anonymous
 Anonymous
 Richard and Martha Melman
 Mr. Brian J. White

\$25,000 to \$49,999

Mr. and Mrs. George R. Muccianti
 Ms. Barbara Rapp
 Mr. John W. Rowe
 Mr. Michael A. Vardas, Jr.

\$10,000 to \$24,999

Mr. Howard B. Bernick
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 Mr. and Mrs. Dominic Imburgia, Sr.
 Mr. and Mrs. Michael and Ashley Joyce
 Mr. and Mrs. Michael L. Keiser
 Mr. Thomas R. Kolder
 Mr. Ronald Kropp
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 Mr. and Mrs. Peyton H. Owen, Jr.
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 Virginia Johnson Pillman and Stanley M. Pillman
 Mr. Daniel F. Rahill
 Ms. Eileen P. Scudder
 Mr. Byron O. Spruell

Mr. James E. Thompson
 Donna, David, and Julia Tropp

\$5,000 to \$9,999

Mr. Brian Augustian
 Mr. and Mrs. Cushman B. Bissell, Jr.
 Mr. Charles B. Boehrer
 Mrs. Erica Canzona
 Mr. Robert C. Carr
 Mr. Frank M. Clark
 Ms. Jennifer Comparoni
 Mr. Peter D. Crist
 Ms. Christine Edwards
 Mr. C. Graham S. Gerst
 Mr. Steven R. Gilford
 Ms. Julie Harmon
 Mr. Roger Hochschild
 Karen and Tom Howell
 Mr. Tony Hunter
 Mr. and Mrs. Joe Imburgia
 Mr. and Mrs. Jeffrey Jacobs
 Mr. W. Kirk James
 Mr. and Mrs. Edward Kaplan
 Mr. L. B. Lea
 Mr. C. Kenneth Love
 Mr. John L. MacCarthy
 Mr. and Mrs. Lewis Manilow
 Mr. and Mrs. Gregory A. Meyer
 Mr. and Mrs. Bill Napleton
 Mr. Steve Patton
 Mr. Frank Pecora
 Mr. Alan E. Peterson
 Mr. and Mrs. Gary and Lisa Schenkman
 Mr. Michael J. Silverstein
 Ms. Leslie M. Smith
 Mr. Scott Solberg
 Mr. and Mrs. Erich and Cobey Struckmeyer
 Mr. and Mrs. Joseph Vozar
 Mr. and Mrs. Bruce White

\$2,500 to \$4,999

Mr. and Mrs. Michael Arkes
 The Ruth N. Barber CLAT
 Mr. Erik D. Barefield
 Ms. Jamie Berndt
 Mr. Robert L. Berner, Jr.
 Mr. Timothy Bishop and Ms. Helene B. Greenwald
 Mr. Mervin J. Block
 Mr. and Mrs. Charles W. Blomberg
 Mr. and Mrs. Kevin J. Brown
 Mr. and Mrs. John Bucksbaum
 Mr. and Mrs. Thomas J. Carmody

John and Jan Cregier
 Mr. and Mrs. Robert Denney
 Mr. and Mrs. Richard L. Duchossois
 Mr. Gary M. Elden
 Ms. Erin Gardiner
 Mr. and Mrs. John George
 Ms. Arla Gomberg
 Mr. Michael D. Graveline
 Mr. and Mrs. Dominic Green
 Mr. Stephen M. Griesemer
 Mr. Wallace W. Harris, Jr.
 Mr. William D. Heinz
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 Mr. and Mrs. Michael G. Lombard
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Our Young Fathers program has helped 142 at-risk fathers obtain employment. Last year, more than 75% of the young men in the program kept their jobs for a year or longer.⁶

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Last year we helped 5,000 of our clients gain access to health care.⁹

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Metropolitan's Mentors of Mothers program helped 225 Chicago Public School teen moms prevent additional pregnancy last year.

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Our SASS program stabilizes adolescents facing crisis psychiatric situations. Last year we helped 407 at-risk children avoid hospitalization saving taxpayers an estimated \$2.7 million last year.⁴

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Our Upward Bound program helps at-risk youth graduate high school and go on to college. Last year **100% of kids enrolled graduated high school on time (vs 52% of CPS kids) and 92% successfully enrolled in college.** This group of first-generation college attendees was awarded **over \$1.1M in scholarships.**²

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Our Family Works Program assists mostly low-income, single parents who are CHA residents. Approximately 50% of CHA residents are unemployed. Last year, we helped 343 clients find a job. Of those, almost 80% retained their job for 1 year or longer.⁸

Each child in Head Start saves society an estimated \$83,000 throughout that child's lifetime. By enrolling 236 children in Head Start/Pre-K last year, we saved taxpayers an estimated \$19 million.³

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- ▶ Raising current income
- ▶ Lowering current income taxes
- ▶ Eliminating capital gains taxes
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- ▶ Safeguarding assets for family and loved ones

If you would like to learn more about Metropolitan Family Services, Family Trust membership or supporting the agency through estate planning, please contact:

Dennis Conroy, Senior Vice President, External Affairs
at 312-986-4123 or conroyd@metrofamily.org

REFERENCES

Last year refers to last fiscal year, which ran from July 1, 2010 to June 30, 2011. With regard to financial numbers, all outcomes and costs are approximate estimations based on available comparative data. In many cases the analysis should be considered conservative based on available comparative data and accounting for inflation.

1. Of the 971 adopted/State Guardian kids served in our Adoption Preservation (AP) program, only 11 children experienced a legal adoption disruption (child was returned to DCFS legal custody). Savings estimate based on daily and annual foster care cost estimates from DCFS, for every \$1 spent on a child in AP services with Metro, the State saves from \$7.92 to \$47.49 annually. Serving 960 children, Metropolitan saves the State \$15,222,888 to \$108,366,120 annually depending on level of foster care needed. These figures are based on DCFS' assumption that the great majority would have higher levels of care.

2. Since the inception of the program, Upward Bound has helped a total of 60 college-bound graduates secure \$1,616,373 in college scholarships. Last year 40 students graduated high school on time and 37 were enrolled into college and were awarded \$1,107,640 in scholarships. Scholarships include all monies awarded but not necessarily used.

3. A child receiving full-day Head Start services saves taxpayers \$10,100 per child annually or \$83,000 over their lifetime. National Head Start Association, Public Witness Testimony (5/30/2011). Retrieved from http://www.nhsa.org/files/static_page_files/42F0D8D6-1D09-3519-ADA7C17BCE5F1D92/NHSA_Testimony_SAC_LHHS_FY2012.pdf

4. Of the 927 at-risk for hospitalization children and adolescents served in our Screening, Assessment and Support Services program (SASS) in FY11, 44% were successfully maintained in their homes (6% above the Cook County rate for all SASS providers). These figures are based on DHS' assumption that the great majority would have required hospitalization. The average inpatient psychiatric hospitalization cost \$6,700 in 2008 - Healthcare Cost and Utilization Project (2008) - Hospital stays related to mental health, 2008 - Agency for Healthcare Research and Quality retrieved from http://www.hcup-us.ahrq.gov/reports/factsandfigures/2008/exhibit5_10.jsp. FY11 cost of our SASS program was \$1,256,125.

5. Last year refers to clients served in FY11 which runs July 1, 2010 to June 30, 2011. Information gathered based on clients who were asked to complete a Client Satisfaction Questionnaire (CSQ-8). Information for CSQ-8 scales can be found here: http://web.mac.com/cliffattkisson/TamalpaisMatrix/CSQ_Scales.html.

6. Teen pregnancies cost Illinois at least \$424 million in 2008, and the average annual cost related to a teen mom with a child is \$4,368. Of these costs, 55% are absorbed at state and local levels - National Campaign to Prevent Teen Pregnancy. (2008). By the numbers: In Illinois in 2008, taxpayer costs associated with children born to teen mothers included: \$91 million for public health care (Medicaid and CHIP); \$135 million for child welfare; and, for children who have reached adolescence or young adulthood, \$67 million for increased rates of incarceration and \$131 million in lost tax revenue due to decreased earnings and spending. Highlights retrieved at <http://www.thenationalcampaign.org/costs/pdf/counting-it-up/fact-sheet-illinois.pdf>

8. Jane Addams Hull House Association. <http://www.hullhouse.org/programsandcenters/program/jobtraining.html>

9. This is across programs of the organization. Health care includes services for both physical and behavioral issues.

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Our Early Childhood Education centers serve children of families meeting Federal Poverty Guidelines. In three of these centers, children **increased social emotional development by 9.7%; cognitive development by 11.8%, literacy development by 13.7%, and mathematics development by 9.4%**, helping them prepare for school by being ready to learn.

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